

Privacy Policy

TOV KAPLION has created the Hole Hop application as a free product, offered at no cost for use “as is.” This Privacy Policy describes how we gather, use, and safeguard your personal information while you interact with the app. By using Hole Hop, you acknowledge and accept the practices outlined here. Any personal data we collect is solely for operating, maintaining, and enhancing the app. We do not share your personal details with third parties, except in the situations described below. Capitalized terms not otherwise defined in this document have the meanings provided in our Terms and Conditions, available within the Hole Hop app.

Information We Collect and How We Use It

To deliver and improve app features, we may ask you to provide certain personally identifiable details. Any such information will be collected in line with this Policy. Additionally, the app may integrate third-party services that independently collect and process data. For instance, the app uses:

- Google Play Services

Log Data

When an error occurs in the app, we may collect technical information such as your device’s IP address, model, operating system version, app configuration at the time of the issue, timestamps, and other diagnostic details through third-party analytics tools. This “Log Data” helps us troubleshoot and resolve problems.

Cookies

Cookies are small files stored on your device by websites or services. While our app does not directly store cookies, certain embedded third-party tools might use them for performance optimization and analytics. You can manage or disable cookies in your browser settings. Please note that disabling them may limit some app functionality.

Third-Party Service Providers

We may engage third-party companies to:

- Deliver the Service;
- Carry out functions on our behalf;
- Ensure smooth app operation;
- Monitor and analyze usage.

These providers are granted only the access necessary to perform their duties. They are contractually bound to protect your personal data and are prohibited from using it for any other purposes.

Security

We apply industry-standard measures to safeguard your personal information. However, please be aware that no method of data transmission or storage over the internet can be guaranteed as 100% secure.

Links to Other Websites

The app may contain links to external websites or services that we do not control. If you follow a link to such a site, please review their privacy policies. We are not responsible for their content, practices, or data handling.

Children’s Privacy

Our app is not designed for children under 13 years of age, and we do not knowingly collect their personal data. If we become aware that such data has been provided, we will remove it promptly. Parents or guardians who believe their child may have shared personal information should contact us immediately.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We recommend checking this page periodically for any changes. Updates take effect immediately upon posting.

Effective Date: August 28, 2025

Contact Us

If you have any questions regarding this Privacy Policy, please reach out to us at lawyer.serhii.smirnov@gmail.com.