

ace Speaks!

Silence is Expensive: Building Psychological Safety at Work

Presenter

Angela Hansen



Organizations

ACE Speaks! and Range Culture Co., LLC

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Event title: Silence is Expensive: Building Psychological Safety at Work

Event description:

You know your employees filter what they say. The question is...how much?

In this engaging session, Angela Hansen explores the concept of psychological safety and why it matters for small businesses where every hire counts. Leaders will learn how their reactions shape team trust, how to encourage honesty without lowering standards, and simple phrases that open doors instead of closing them.

Please list 3-5 key takeaways attendees will glean from the event

Participants will:

- Understand why silence is expensive, and how psychological safety directly impacts performance and retention.
- Learn how your reactions shape team trust, and how emotional regulation strengthens leadership credibility.
- Walk away with practical language tools to encourage honesty, accountability, and productive disagreement without lowering standards.

Presenter biography

Angela's career of 25+ years has focused on human resources, operations leadership and consulting across diverse business sectors in Maine. She has considerable experience with people and process development, corporate compliance, benefits, talent acquisition, and employment relations. She has an intense passion and talent for activities that develop people and improve connections to others and the employer.

She lives in Cumberland, Maine with her husband, son, and three cats. She loves to golf, take long walks, build muscle (brain and body), and loves to keep things moving forward in the family and in business.

Event format

In person or online

ACE Speaks! *offers presentations by members of the Association for Consulting Expertise (ACE) on a variety of topics for business audiences. ACE members are professionals with years of experience in their given areas of expertise.*

Approximately 1 hour, these presentations are free of charge.