

A. Introduction

Edulink One is our chosen Parent App giving you the key information about your child at KHS. Your child already uses the student version.



School id: kingsburyhigh

You need to use the username/password provided by the school



[Edulink One](#)
on **Google Play Store**



[Edulink One](#)
on **Apple Play Store**

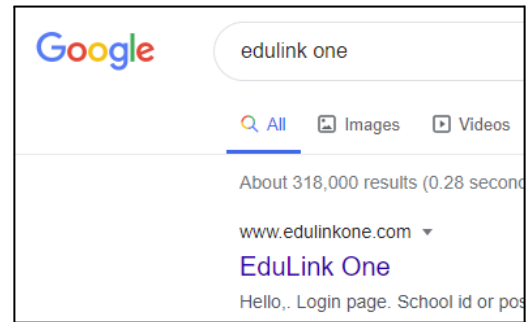
Instructions for Edulink One

B. Set up

To use Edulink One you can:

Use their [website](#); or

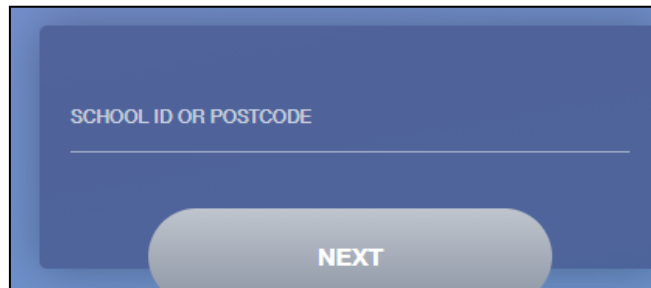
Install the edulink one app: [Android app](#); [iOS App](#)



Step 1: Load the Edulink One Website or install the app

- Download the app (recommended) or use the Edulink One website
- Google “Edulink One”
- Use the Link available on the school website
- Or just type “edulinkone.com” into a browser.

Step 2: Enter **kingsburyhigh** as the school id or our postcode: **NW99JR**

A screenshot of a login page with a blue background. There is a white rectangular box containing the text 'SCHOOL ID OR POSTCODE' and a horizontal line for input. Below this box is a large, rounded, light blue button with the word 'NEXT' in white capital letters.

Step 3: Enter your Username and Password (these will be emailed to you)

Step 4: Use Edulink to find information about your child: the appearance and layout changes to suit the device/size of screen but is always easy to use.

Instructions for Edulink One

C. Using Edulink One

This is the home screen.

You should see:

1. Your name (parent name)
2. Your child's name and photo
3. If you have more than one child both should appear
4. Range of options (in the circles)



Here are some key items:

Exams	External Examination timetables, Entries and Results
Documents	Copies of student Attainment and A2L reports
Forms	A method for the school to collect information.
Timetable	Student timetable, showing group code and teacher name
NoticeBoard	A way for staff in the school to share messages/documents with whole student year groups or parents.
Attendance	A record of attendance (Please note this is not in use during national lockdowns)
Achievement	Credits & Rewards
Contacts	Parent / Carer information
Account Info	Your child's key data including Tutor Group, Email address and Admission number which is used as their Printer PIN.
Behaviour	Consequences & Detentions

D. Troubleshooting

Problems logging in.

1. Check you have an internet connection, Can you access other sites on your device?
2. Check you have entered the correct school ID, kingsburyhigh (all one word)
3. Check you have not accidentally added spaces before or after the username / password
4. If you have forgotten your password you can reset it, follow [this guide](#)

E. If you have any questions or need further assistance:

Contact E-Systems support (KHS_parents_ICT@kingsburyhigh.org.uk) if you have any problems with Edulink One.