

Privacy Policy for TalkTiles Communicator

Effective Date: May 11, 2026

This Privacy Policy applies to the mobile application **TalkTiles Communicator** (the “**Application**”), developed and provided by **Tatyana Dovletova** (the “**Service Provider**”, “**we**”, “**us**”, or “**our**”). The Application is offered as a freemium service and is provided “**AS IS**”.

This Privacy Policy explains what information we collect, how we use it, when it may be shared, and what choices users have.

1. Scope and Purpose

TalkTiles Communicator is a mobile application designed to support communication through visual boards, cards, and related tools. The Application may be used by adults or by children under the supervision of a parent, legal guardian, caregiver, educator, or therapist.

The Application is not represented as a medical device, therapeutic device, or regulated clinical product unless expressly stated otherwise in the applicable store listing or official documentation.

2. Information We Collect

We may collect the following categories of information in connection with your use of the Application:

A. Information you provide directly

Depending on the features you use, you may provide information such as:

- email address and login credentials;
- content you create, modify, store, or organize within the Application, such as boards, cards, labels, text entries, categories, and related settings;
- communications you send to us if you contact support.

B. Information collected automatically

When you use the Application, we may automatically collect certain technical and usage information, including:

- Internet Protocol address (for example, IP address);
- general device information, such as device type, operating system, app version, language, and approximate region inferred from technical data;
- information about how you use the Application, such as screens viewed, actions taken, session duration, frequency of use, and timestamps;
- diagnostic, crash, and performance information where enabled.

C. Information we do not intentionally collect

We do not intentionally collect precise GPS location unless and until such functionality is specifically introduced and disclosed. We do not intentionally collect highly sensitive personal information unless clearly required for a specific feature and separately disclosed.

3. How We Use Information

We may use collected information to:

- provide, maintain, and improve the Application;
- create and manage user accounts and login functionality;
- store and synchronize user-created content and settings;
- personalize the user experience;
- monitor usage, performance, and stability;
- detect, prevent, and investigate abuse, fraud, unauthorized access, and violations of our terms or policies;
- communicate with users regarding service updates, account matters, legal notices, support matters, security alerts, and, where permitted by law, product updates or promotional communications;
- comply with legal obligations and enforce our rights.

4. Third-Party Services

The Application may use third-party service providers to support analytics, crash reporting, hosting, authentication, storage, infrastructure, and related operational functions.

These may include, where applicable:

- **Google Analytics for Firebase**
- **Firebase Crashlytics**
- other Google Firebase or Google Cloud services used to operate the Application

These third-party providers may collect, process, store, and receive information in accordance with their own privacy policies and contractual terms.

For more information, please refer to:

- **Firebase Privacy and Security:** <https://firebase.google.com/support/privacy>

5. Data Sharing and Disclosure

We may share information in the following circumstances:

- with vendors, cloud providers, analytics providers, authentication providers, storage providers, and other service providers acting on our behalf;

- where disclosure is reasonably necessary to operate the Application;
- where required by applicable law, regulation, legal process, subpoena, or lawful governmental request;
- where we believe in good faith that disclosure is necessary to protect our rights, protect user safety, investigate fraud or security issues, or respond to an emergency;
- in connection with a business transaction, such as a merger, acquisition, reorganization, sale of assets, or transfer of the Application or related business;
- with your consent or at your direction.

We do not state that information will never be shared. Instead, we limit sharing to the circumstances described in this Privacy Policy and as otherwise permitted by law.

6. Data Retention

We retain information for as long as reasonably necessary for the purposes described in this Privacy Policy, including to:

- provide the Application and its features;
- maintain accounts and user-created content;
- comply with legal, tax, accounting, or regulatory obligations;
- resolve disputes;
- enforce agreements; and
- maintain security, backup, fraud prevention, and business continuity records.

Retention periods may vary depending on the type of data and the reason it was collected.

7. User Rights and Choices

Subject to applicable law, users may have the right to request access to, correction of, or deletion of certain personal information.

You may also be able to:

- stop use of the Application by uninstalling it;
- manage permissions through your device settings;
- contact us regarding account-related or privacy-related requests.

To submit a privacy request, contact: **velassi.co@gmail.com**

We may need to verify your identity before processing certain requests.

8. Children's Privacy

The Application may be used by children under the supervision of a parent, guardian, caregiver, educator, or therapist. We do not knowingly solicit personal information from children in violation of applicable law.

If you are a parent or guardian and believe that a child has provided personal information in a manner inconsistent with applicable law, you may contact us at **velassi.co@gmail.com**, and we will review the request and take appropriate steps where required.

Parents, guardians, educators, and caregivers are responsible for supervising a child's use of the Application where appropriate.

9. International Data Transfers

Information may be processed and stored in countries other than the country in which you reside. These countries may have data protection laws that differ from those in your jurisdiction.

By using the Application, you understand that your information may be transferred to and processed in such jurisdictions, subject to applicable legal safeguards where required.

10. Security

We take reasonable administrative, technical, and organizational measures intended to protect information against unauthorized access, loss, misuse, alteration, or disclosure. However, no method of transmission over the internet and no method of electronic storage is completely secure, and we cannot guarantee absolute security.

11. No Waiver of Rights; Limitation of Statements

Nothing in this Privacy Policy limits any rights, remedies, defenses, disclaimers, or protections that may be available to the Service Provider under applicable law, contract, platform rules, or other governing terms.

This Privacy Policy is intended to describe our general data handling practices and does not create any contractual promise that exceeds what is required by applicable law.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we may revise the Effective Date above. Continued use of the Application after an update becomes effective constitutes acknowledgment of the revised Privacy Policy, to the extent permitted by law.

13. Contact Us

If you have questions about this Privacy Policy or the Application's privacy practices, you may contact us at:

Tatyana Dovletova

Email: velassi.co@gmail.com