DirecTV information

The resort has moved to a streaming app option via DirecTV. Contract Data (CD) will support the Resort in this transition.

What is DirecTV:

DTV is a tv channel app based service. You will need either a smart TV or a ROKU device (which makes a non smart TV……smart (apps) to install on older TVs. It is a simple HDMI cable from the device to the TV (just like a cable box). (Best Buy, Amazon, etc). This is the cheaper way to go vs buying all new TVs. The DTV app is a log in based app via email, just like Netflix, Hulu, etc. Once installed (it is roughly 75 channels to start), we will then be given channel upgrade information by DTV if you wish to increase your package with DTV. Any upgrades will be on your own account and payable directly to your account. There are 3 tiers of channels available…..up to roughly $50 total ($25 of that is paid through your MBR dues). These are HOA bulk prices (we have 1000 accounts with DTV) so a much more discounted rate than a normal residential rate.

Using a ROKU or FireStick, you will create/log into the device with an email….then each app on the tv will have its own log in (DTV, Netflix, Hulu, Paramount+, etc). You then will log into your DTV app (the others depend on if you have that service)

If you choose, you can schedule to pick up a “gemini” box as each unit will get 1 box if they would like. This is a box similar to a roku or fire stick (it makes a “dumb” tv, smart). It is AT&T’s version of a roku or fire stick. If you have a smart tv already then you do NOT need a gemini box for that tv. If you have multiple tvs in your unit, you will need other devices for the remaining tvs. One suggestion (from CD) is to make all your tv platforms the same (meaning do not mix the gemini with a roku/fire stick) as you then have multiple remotes and 2 different platforms for guests/users.

Any questions, please reach out as we have CD support to help us plus many owners on site helping to set up or walk through set up with anyone needing any assistance. You can reach Contract Data support @ 843-945-4215, ask for help on Facebook is an option, email your board members as well.