

SUSTRANS LICHFIELD RANGERS ACTION LIST

Volunteer Rangers: Pete K Jean H Mick + Margaret S Diane H Paul H Bob C

OPEN CASES

Key: Black = Ongoing Red = Outstanding AP

No	DATE	SUBJECT	ACTION	LEAD	PROGRESS	AP
12c	February 2018	Bird Street Car Park Ex Woolworths	Re-route via Gaia Lane	Margaret + Mick	Re-route needed as Car Park is a difficult route 13/2/18 – Margaret has emailed Ed details of a possible alternative route via Gaia Lane 2/11/18 – Group did recce on their bikes of Margaret's suggested re-route via Gaia Lane – Looked feasible. 11/1/19 – Bob asked to raise with Ed and Tom – Done 13/1/19 16/1/19 – Ed Healey emailed rangers saying he is progressing with authorities and will update ASAP Ongoing – Last updated 16/1/19	GROUP ED
56	Nov 2016	A4 metal NCN 54 Signs Abnalls Lane to Nelson Pub	Request 10 more signs from Trevor Mellor at SCC works depot	Pete K	More NCN 54 confirmation signs like those in Abnalls Lane are needed between Abnalls Lane and The Nelson pub. The original ones are either missing or damaged. 4/11/16 – Pete to ask Trevor if its possible to have another 10 of the A4 signs like we had for Abnalls Lane Ongoing – Last updated 4/11/16	PETE
57	Feb 2017	Wood End Lane SCC ref no = 4068821	Vegetation needs cutting back on cycle path – Lorries parking	Bob	Pete and Bob cleared back overgrown vegetation for a few yards in Feb 2017 and took photos to send to SCC 4/2/17 - Bob reported the problem online to SCC Highways Fault Report ref no – 4068821 30/3/17 – SCC REJECTED Fault Report as they say overgrowth only 100mm 7/4/17 – Bob responded to SCC with photo proving overgrowth is 850 mm and not 100 as per SCC state 17/5/17 – Pete K to wrote a letter to the Council Leader about SCC rejection of Fault Report 10/2/18 – Ed Healy offered to mention it to SCC awaiting update 23/7/18 – Pete received message from fellow cyclist of LOTSC to say lorries blocking footpath again 23/7/18 – Pete informed Police, Janet Eagland LDC and Ed Healey about the report from LOTSC 12/4/19 – Paul spoke to one of the lorry owners i.e. Owens transport who said they would inform drivers 23/9/19 – Highways report 4172060 raised – We think as a result of Diane contacting Helen Fisher	BOB PETE SCC ED

					Ongoing – Last updated 10/2/18	
59	Apr 2018	Crossing at St Chads Rd Lichfield	Sustrans warning sign needed where route crosses St Chads Rd	Pete	Group agreed that (coming south towards the city) a warning sign was needed where NCN 54 crosses St Chads Rd in Lichfield. 13/4/18 – Bob to give Pete details of W1 sign available (+ possible brackets) from Jane in Bristol – Done 14/4/18 Ongoing – Last updated 14/4/18	PETE
61	July 2018	Roxane, Wood End Lane, Fradley	Stop lorries parking on the Shared Use Path	Diane Pete	Since 2018 lorries have been parking on the NCN 54 Shared Use Path along Wood End Lane, Fradley. It appears the lorries are connected to a company called Roxane UK Ltd. 14/7/18 – The Lichwheeled cycle group published the problem on social media and Diane informed rangers 15/7/18 – Bob informed Dan Robertson who said he'd pass the issue onto the Police 23/7/18 – Pete got complaint from LOTSC group & passed to Ed Healey, Janet Eagland LDC & Police ref 812 23/7 2/8/18 – Janet Eagland sent update from Tim Heminsley SCC Highways re Roxane lorry park & path reinstatement 5/4/19 – Rangers did big litter pick along Wood End Lane and Bob emailed Ed Healey for update 9/4/19 – Ed Healey sent the rangers an update from SCC which stated that Roxane have responded positively at the start of April 2019 saying they have: - Increased their loading hours at the evening to evenly spread the volume of HGVs throughout the whole day. - Contacted all their hauliers regarding not using the cycle path and the consequences with this. - They will keep an eye on the HGVs pulling up and will ask any they see parking on the footway/cycleway to move on to a suitable location. 12/4/19 – Paul Haddock complained to Owens Transport that one of their lorries was parked on the path. Paul's complaint was taken seriously and Owens Transport said they would inform all drivers not to park on the path Ongoing – Last updated 12/4/19	SCC
62	Nov 2018	Signpost hit at Spade Green	Replace damaged signpost	Bob	Signpost at Spade Green (top of Abnalls Lane) hit by vehicle and lying on ground. 17/11/18 – Bob reported this to SCC 20/11/18 – Bob got reply from SCC saying will be fixed in 60 days- SCC Ref 4141845 6/2/19 – Bob got email from SCC saying job completed but Bob checked signpost and NCN 54 signs not replaced 9/2/19 – Bob complained to SCC about missing NCN 54 signs but SCC said a new report must be raised 14/2/19 – Ed kindly offered to raise this with SCC and update ASAP	BOB SCC ED

					Ongoing – Last updated 14/2/19	
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CLOSED CASES Key: Green = Successful Orange = Partly Successful Red = Unsuccessful						
No	DATE	SUBJECT	ACTION	LEAD	COMPLETED	
1	2011	Public awareness of Sustrans	Sustrans needs a change of name and logo.	Bob	Bob's emailed Mike Dagley and copied to others with suggestions. Mike and Tony Ambrose met in Oct 2011 where it was raised. Bob chased for answer Feb 2012 and Tony Ambrose replied saying they had reviewed it some years ago and where not going to change anything. Completed - 13/2/12 - Unsuccessful	
1a	Oct 2011	Permanent Signs – Blank Sides	Blank side of permanent signs should be utilised where possible.	Bob	Agreement in principal from Ed, Mike and Jane. It's been decided to do this task in small sections of the route: Total = 19 - Burntwood to Lichfield: x 3 - Completed. - Lichfield to Alrewas: x 2 by Pete's – Completed - Alrewas: x 4 - Completed - Barton Green: x 3 - Completed - Barton: x 3 - Completed - Dunstall: x 2 - Completed - Tatenhill: x 2 - Completed - Tatenhill to Burton: N/A Completed Completed 9/1/15 - Successful	
2	2011	Hi-Vis jackets	Hi-Vis jackets need NCN and image of bike on back.	Bob	Bob chased, Feb 2012, Tony Ambrose said reviewed some years ago, not going to change anything. Ed's OK with us going for Pete's 'Bike and NCN' images on our jackets. Bob and Pete now have had Hi Vis Jackets done for £4.50 and wear them! Completed - 11/5/12 - Unsuccessful	
4	2011	Temporary signs – Destination labels	Destination names need larger font	Bob	Mike Dagley passed to Martyn Brunt who passed to Jane Chapman for comment. Jane says there is a national standard to adhere to. I've asked that the format is reviewed in due course but I gather reviews are not held so I'm giving up on this one for the time being. Completed - 11/5/12 - Unsuccessful	
5	2011	NMA link route	New temp signs required	Sue	All faded and missing signs have been replaced / installed. Larger font destination signs placed at Fradley Junction crossroads. Margaret has also got a Sustrans plaque and sign installed at the NMA. Completed 25/5/12 - Successful	

6	2011	LTV Link route	We need advice on who makes application	Pete	Ed, Pete, Mick and Bob cycled route and as it's an official cycle route it's OK to install temp signs without contacting councils. Link route now completed. Pete met with Midland Rail rep re plaque and signs in station car park which was agreed by the rep. The plaque and signs have now been installed by us. Completed 14/9/12 - Successful	
7	July 2011	LC Station link route	Link route needed between LC station and NCN54.	Pete	Route along St John St difficult so looking at possibility of via Friary re-development. Pete contacted DC at LDC asking what provisions are in Friary Gate re-development plans for cycle friendly routes between city rail station and NCN54. Pete got email back with document plus link to plans but very complicated. Ed and Lisa agreed to ask colleague to check through plans and give feedback to us. Pete heard nothing from Lisa so gave feedback to LDC himself. Dec 2015 – Jean to contact Edward re the re-development plans to see if he can investigate – Completed Dec 2015 – Ed replied saying he's been commissioned by SCC to look at all developments in Lichfield Jul 2016 – Jean chased Edward and reply was no real answer just for us to let Dan have our thoughts Oct 2016 – Mentioned at group meeting with Dan and group hoped Edward would include it in his project Completed – Unsuccessful - 1/7/16	
8 + 9	2011	Mapping error in Barton	Error needs correcting on online map	Bob	Bob advised GIS team who have corrected the error. Completed 18/10/11 - Successful	
10	2011	NCN 5 from Lichfield to Burntwood incorrectly numbered.	Clarity needed on route no from Lichfield to Burntwood is it 5 or 54.	Jean	Raised with Ed during meeting in Lichfield and pointed out that numbering on signs must be wrong. Surveyed route with Ed and Renee 9/3/12 and agreed renumbering from 5 to 54 required – Definitely as far as Hobstone Hill Lane and maybe Chasewater Heaths cafe – Ed to advise in due course. Renumbering Dam Street, Lichfield to Hobstone Lane, Burntwood completed. Completed – 30/3/12 – Successful	
11	April 2011	Beacon Park	Official route unclear.	Pete	The route through the park is very unclear and needs confirming and signing properly. 2011 - Pete, Ed + Lyn met + agreed new route, Sustrans signs in park + to remove finger post NCR 5 signs 2011 - Bob chased Lyn asking when they could install 'share with care' signs. Lyn says on 'to do' list. Jan 2013 - Bob chased Lyn again and Lyn said still on 'to do' list. Jun 2014 - Ed agreed to contact Lyn Hammant about signs in Beacon Park Jan 2015 – Pete met councillor in park and has names to write to about signs / route wall map Feb 2015 – Council approved in principal but only for discs on bollards, design TBA with Ed May 2015 – Pete has had design of sign from Ed and passed onto Lyn Aug 2015 – Share with Care signs now on 2 of the 3 bollards, Lyn to get others fitted and modify finger posts Mar 2016 – After 5 years 'share with care' now fitted to all 3 bollards + finger posts with NCR5 painted out Completed – 30/3/16 – Successful	
12 a	March 2012	Woolworths car park re-route via Minster Pool	Re-route through Minster Pool	Pete K	Re-route needed as Car Park is a difficult route Jan 2012 - Ed met Friends of Minster Pool and made suggestions like share with care signs and a trial period Mar 2012 -Outcome has not been determined yet. Oct 2012 - Bob has chased Ed for update but still ongoing. Apr 2014 – Lady from Civic Society said Minster Pool route best to rangers during a workday June 2014 – Ed agreed to contact Lyn Hammant + possibly approach 'Friends of Minster Pool' again Sep 2-14 - Nothing further heard from Ed or anyone else about Minster Pool re-route Oct 2016 - Raised with Dan – Pete D to draft letter for Dan to send to Minster Pool group on headed paper Nov 2016 – Change of mind – As Ed is going to approach the Dean again Minster pool option on hold for now	

					Completed – 30/3/16 – Unsuccessful	
12b	March 2012	Woolworths car park re-route via The Close	Re-route through The Cathedral Close.	Pete K	Re-route needed as Car Park is a difficult route Apr 2013- Pete written to Dean asking if possible and pointed out benefits to Cathedral and Chapters Café! Dec 2014 – Pete raised at 'Bicycle in Lichfield' i.e. John Adams + Tony Thompson - To contact Andy Smith. May 2015 – Pete received from Dean saying request rejected for now but not a final rejection! Nov 2016 – Dan says Ed has agreed to contact Dean about The Close again Sep 2017 – Dan said he had positive conversation with Head of Estates at end of 2016 but nothing definite Nov 2017 – Pete met Ed re new routes in City - Ed thinks better not to push council about route in car park for now Completed – 1/11/17 – Unsuccessful	
13		Bike trailer	Trailer needed for equipment?	Jean	Bob has got quotes from Chase Cycling but too expensive. Jean has done lots of research and found more options. Pete looking into modifying existing ladders to act as a trailer. Bob has obtained an aluminium ladder from SWT and Jean has provided wheels. Pete has now made and used it – brilliant! Completed – 30/3/12 – Successful	
14		Burton town routes	Help needed with official routes around Burton on Trent town	Bob	Shawn, Ben and Rich have highlighted old yellow route signs need removing in Stretton. New short route along Kindsmead also suggested. Ed requested recce, photos and basic plan. Recce & photos of old signs completed & plan sent to Ed by Bob. Ed thinks old signs have now been removed. Ed, Shawn, Ben and possibly Rich are meeting on 27th to check old signs and look at re-route through Kingsmead. Completed - 15/9/12 – Successful	
15	July 2012	Mapping role	Cycle routes missing from maps in Staffordshire.	Jean	Jean has kindly agreed to take on the role of Publicity and Mapping for Cannock Chase and South Staffordshire. Group agreed best wait until re-routes are completed before asking for updates to maps. Jean has now informed Sustrans mapping who updated their online mapping. Bob has registered with Google Maps and OpenCycleMap and corrected the route on these maps Completed - 11/4/14 – Successful	
16		Sustrans Group Plan	Sustrans Plan for 2012.	Pete	Pete has returned the Group Plan, Activities list and Contact list. Completed – 9/3/12 – Successful	
17		Albion Pub, Burton - Private Sign	Private sign at Albion pub, Burton.	Jill	Jill has taken a photo and emailed to Ed. Ed has suggested checking if sign has been/can be turned around a little. Sign rotated 90 degrees to original position. Completed 4/5/12 - Successful	
18		Blog for Lichfield Rangers	Ed suggested we have blog similar to the EM Rangers.	Bob	Bob has spoken to Les Simms about this and it seems a simple matter of setting up a free Google account. Bob has agreed to try and set this up and Jill has offered to supply some of the content once set up. Blog now up and running and Bob has had it listed on the SusNet site. Completed – 30/3/12 – Successful	
19		NCN 54 Sign Improvements Lichfield to Burton	Recce done in Oct 2011 and recce done by Jill in Apr 2012	Pete	Photos have been taken by Pete/Bob and Jill. Word documents have been produced by Bob from the photos taken to track progress. Some work done during workday in May but more work still needed –. See word documents. This will be an ongoing process and tracked by the action list in future. Completed – 30/5/12 - Successful	
20	April 2012	Permanent Signs - Re-use	Recover permanent signs for re-use	Bob	Recover two left hand signs from Tatenhill - Completed Recover one right hand sign from Daisy Lane - Completed Recover one right and one left from Barton – Completed Recover signs from Barton re-route - Completed	

			in other locations		Recover one straight on sign from Daisy lane by T junction A513 Alrewas – Completed Recover 'right' sign from St Chads Road - Completed Recover double sided sign from Abnalls Lane & replace with 2 large single sided signs – Completed Recover two straight on signs north of Barton and replace with confirmation signs – Completed Recover two signs from demolished post on NCN 5 near Burntwood - Completed Move 'straight on' sign in Reeves Lane to lamp post nearer Stowe Pool - Completed Install one right sign in Dam Street – Completed Install one 'straight on' sign in St Chads Rd – Completed Install one 'straight on' sign at Toucan Crossing on A51 by Beacon Park – Completed Install two direction signs on spare post next to demolished one on NCN 5 near Burntwood - Completed Completed – 3/7/12 - Successful	
21		Check signs near toucan crossing A51	Jean thinks new signs are missing	Jean	Bob has had a walk up to the toucan crossing and it looks OK but Pete is going to check this out too. Jean still not sure if OK or not so Pete and or Bob to check again. Pete and Bob were wrong and Jean was right. An additional sign was needed and affixed to a lamp post! Completed – 30/10/12 – Successful	
22	June 2012	Barton	Re-route needed to avoid main road in Barton	Jill	Jill has taken photos and put a plan together for a re-route to avoid using main road in Barton and sent photos and info to Ed. Ed's ridden route and says re-route OK suggesting we contact Parish Council first then SCC for permission to re-route and install small plaque. Jill has emailed Parish Council and got confirmation that the parish council have agreed to the re-route but not so keen on a plaque. Re-route completed in June and July. Completed - 12/6/13 - Successful	
23	June 2012	Alrewas	Re-route needed to avoid main road in Alrewas	Pete	Jill has taken photos and put a plan together for a re-route to avoid using main road in Alrewas and sent photos and info to Ed. Ed's ridden route and says re-route OK suggesting we contact Parish Council first then SCC for permission to re-route and install small plaque. Pete emailed Parish Council who agreed to re-route. Group has done recce and taken photos and Bob's produced plan for them. Re-route completed in May Completed - 12/4/13 - Successful	
24	June 2012	Green Lane near Barton	Re-route needed to avoid footpath and rough track!	Jill	Jill's taken photos of 'no cycling' signs and sent to Ed. Resident in Green Lane 2/11/12 confirmed it's a footpath for about 400 yards. SCC responded 27/11/12 to Jill and agreed to erect signs in due course, agreed we could erect sign footpath 400 yards. Ed's ridden route with us and says re-route on A38 too dangerous but canal OK. Bob checked towpath but BW would have to replace fencing with gate + SCC would have to re-arrange Armco. Group fixed sign 'footpath 400 yds – rough track' at both ends. Bob got warning on mapping. Issue highlighted to Ed by James of Lichwheeled. Ed has checked with ROW officer and replied to James. I.e. The lane has public footpath status for approx 600m from Dogshead Lane and thereafter is a Byway Open to All Traffic (BOAT) for the remaining 900m to Wychnor. Ed said RoW will update signs but wants us make suggestions for approval by RoW officer. Ed has cycled on new hardcore and thinks it will settle in time. Ed has changed warning on Sustrans map – Jill to check lane and if bad ask for change to warning on map. Group cycled along lane in Aug 2014 and hardcore has now settled so this is OK Sustrans map has warning on it saying 'rough track only ok for touring and mountain bikes' so this is OK Completed - 12/8/14 - Successful	
25	June 2012	Wychnor Lane junction of A38	Re-route needed as dangerous on	Jean	Jean has highlighted a dangerous point on the route at the junction of A38 and Wychnor Lane where route goes over a canal via a narrow road bridge. Suggestion is re-route this over adjacent footpath bridge over canal. Ed's ridden route with us and said good idea but we'll need to contact British Waterways re signs on their property. New temp signs put up on post and lamp post to encourage people to use adjacent bridge.	

			narrow bridge over canal		Completed - 12/4/13 - Successful	
26	1/1/12	Local Plans	Local Plans from councils	Pete	Pete gets local plans from councils which he needs help with analysing. It seems not all these plans are to do with cycling. Pete is going to delegate a plan to each ranger for them to check through and report back to him. Completed – Last 15/12/12 - Successful	
27	May 2012	Sustrans Plaques	Install Sustrans plaques etc at key locations to increase awareness and understanding of the NCN	Bob	Suggested locations: - LTV Station – Completed - NMA – Completed - Lichfield City Centre at Reeves Lane end of Dam St – Group think LDC will object - Completed - Alrewas – Pete to ask Parish Council – Council not keen - Completed - Barton – Jill to ask Parish Council – Council not keen - Completed November 2014 – Bob to get stick on ‘Volunteers Needed’ signs from Jane for PATHS only - Completed Completed - 01/09/14 - Unsuccessful	
28		Active Travel Champion	Create Active Travel Champion within the group	Pete	Active Travel Champions give advice about walking and cycling and/or set up walking and cycling activities in their local community, workplace, university or school. They are given a full training programme and resources to enable them to do this and receive support from a Volunteer Coordinator. See this website for more info. Margaret and Mick do work with a local group. Anyone wanting to do this in the future should let Pete know. Completed – 30/10/12 - Successful	
29	Sep 2012	Wood End Lane WS13 8NF	Footpath / Cyclepath is covered in debris	Pete/ Bob	Bob reported this to SCC (report = 143655.312013.18) using online facility at http://localview.staffordshire.gov.uk/Internet/Report.aspx?step=1 Bob chased SCC on 30/1/13 who said SCC deal with brambles and other more serious defects but debris dealt with by LDC and they'd pass this onto LDC for me with ref no 1316 0134. Bob chased LDC on 28/2/13 – Elaina said they had not received report from SCC and can't confirm if this area is their responsibility but has logged it on their system for attention with ref no 4635310. ETA 5 working days. Jill saw path being swept 1/3/13 – Group checked in April and the path has been swept and OK regarding litter now. Completed - 5/4/13 - Successful	
30	Dec 2012	Alrewas junction of Daisy Lane and Fox Lane	Permanent sign needs turning	Bob	This sign had been turned 90 degrees. It is fixed with steel bands so need to cut these and use jubilee clips to re-fix sign. Sign re-fixed using jubilee clips and temp sign fixed to blank side of sign. Completed - 5/4/13 - Successful	
31	April 2013	Permanent Council Signs – Damaged or Missing	Approach SCC signs dept Trevor Mellor	Pete	Pete and Bob to contact SCC signs dept to see if they have any old signs to replace damaged ones or if they can make new signs for us to put up. Bob has made contact with Trevor Mellor in SCC. Bob to ask Trevor for: - New signs for us to put up in Abnalls Lane – Completed 16 signs in February 2014 - New direction signs for Eastern Ave near Pete's house – Completed two big signs put up in December 2014 This action now completed and will be an ongoing ad-hoc action to get more signs from Trevor as and when we can BUT ONLY A FEW can be asked for each time. Completed - 5/9/14 - Successful	
32	June 2013	NMA Link Route	Extra Signs needed	Jean	Two friends of Jean have noticed that a couple of extra signs would be useful on this route. New signs put up during the August workday. Location was in the Sittles where a bend in the road could have been mistaken as a junction. Completed - 5/8/13 - Successful	

33	July 2013	LTV Link Route	Extra Signs needed	Ed	Ed Healey has advised us that two additional signs are needed i.e. one either end of the underpass. New signs put up during the August workday. Completed - 5/8/13 - Successful	
34	August 2013	Vegetation on A38 footpath	Report overgrown vegetation to SCC	Bob	At August workday meeting group reported overgrown vegetation on A38 footpath. Bob asked to report to SCC using the SCC online reporting system which Bob has done on 6/8/13 and got a Report ID of 23655.682013.1 Bob chased and told SSC completed – James said not completed. Bob chased again with email and photos showing grass not cut. UK HA area 9 dealing and say it will be done in due course but no ETA!!! Vegetation still not been cut as of January 2014. Bob has suggested locals need to raise with their councillor and or MP. June 2014 - Ed agreed at June workday to chase his contact in UKHA – Bob sent Ed details and Ed's contact has got the grass cut down. Grass has still not been cut back though! So successful, in part anyway! This section of NCN54 now in the hands of Burton group i.e. Liam Hudson Completed - 30/06/14 - Successful	
35	August 2013	Requests from John Adam and Jonathan and Liz Smith	Collate our group's thoughts and feedback	Pete	Pete raised requests from John Adam in Lichfield and Jonathan and Liz Smith in Whittington for advice on their plans for cycle routes in and around Lichfield. Their plans do not affect our remit to maintain NCN 54 and they are only asking for our thoughts on their plans and additional ideas. Pete has collated our group's thoughts and fed back to them. Pete has also met with them and cycled some of the routes they want. Pete has also asked if our temporary signs could be replaced with permanent signs as part of this project and to push for signs in Beacon Park again as part of this project. Completed - 5/10/13 - Successful	
36	Jan 2013	Bird Street Lichfield	Sign needed outside Ego's pointing towards the city	Pete	Pete and Bob noticed that there are no signs directing people up Bird St so they may well follow main road into Swan Rd. Pete and Bob fitted a temporary sign on a lamp post further up Bird St BUT a sign is still needed outside Ego's on the post at the junction of Bird St and Swan Rd. Temporary sign installed by group O/S Ego's Completed - 5/10/13 - Successful	
37	Sep 2013	Dam Street Lichfield	Metal sign O/S Keelys Solicitors	Bob	Metal sign O/S Keelys Solicitors is pointing left as you join NCN 54 (facing the cathedral) This might be more useful if it were turned around as so replace the temporary ranger sticker on the lamppost. It would also look nicer and more official as a sign for the centre of Lichfield. November 2014 – During workday Mick agreed to turn sign 90 degrees so that it points towards the cathedral so that people heading north would see it. Completed - 11/12/14 - Successful	
38	Oct 2013	Destination signs	Add destinations to some signs	Bob	It was suggested that if our signs had destinations on them local people who don't know what NCN 54 goes might just decide to give it a go and use the route... Makes sense! Bob has produced some examples using Dymo tape which we've tried on the bottom of a ranger confirmation sign at Fradley and group like. Bob has also received standard signs from Jane i.e. arrow and destination combined and separate. Group think it's better to have the destination name and arrow on separate patches. As it's so much effort to order destination patches from Sustrans our group are going to use Dymo tape option for now and see how they look and last. Completed - 10/6/14 - Successful	
39	Oct 2013	Problem reporting information	Add problem reporting info on signs	James	At our October workday, James asked if signs could have information on them for the general public to know who to report problems to i.e. debris, overgrown vegetation and sign damage? Group think this is a good idea but unmanageable by us as Sustrans Rangers; Completed - 1/1/14 - Unsuccessful	

40	Oct 2013	Insurance	Check insurance status	James	At our October workday, James asked if we are covered regarding any of the work we do i.e. are we covered if any of our work causes an accident? Bob emailed Lisa re this and Lisa referred us to the handbook in which the insurance cover is mentioned and says "We hold a public liability insurance for our organisation but do not provide personal accident insurance cover" So, we are covered for 3rd party but not for our own personal injuries or damage to our bikes. Completed - 5/10/13 - Successful	
41	Nov 2013	Abnalls Lane damaged sign post	Sign post needs reinstating	Bob	Bob reported this online and via email to SCC in November 2013. SCC sent inspector who decided to get the post recovered instead of putting it back in the ground. SCC have a job in place for a new post and sign to be installed but no ETA. January 2014 - Bob agreed to chase SCC but still no ETA - Completed May 2014 - Bob agreed to chase SCC but still no ETA - Completed June 2014 - Ed agreed at June workday to look into this – Bob sent Ed details in June 2014 September 2015 – No further feedback from Ed or SCC. So Bob is assuming the effort put into phone calls and emails to get the post reinstated was wasted and so closing this action point as failed in order to save more wasted time and effort! Ongoing – Last updated 17/09/2015	
42	Jan 2014	Netherstowe missing sign post	Sign post needs reinstating	Pete	Pete to report to SCC. Pete and Bob both reported this to SCC but no reply received. The original sign post was not replaced but a sign post next to it was replaced with a taller one and a new metal '54' cycle sign fitted to it. Completed 25/2/14 - Successful	
43	April 2014	Cycle lane on A51 Western Bypass SCC ref no = 4074903	Vegetation needs cutting back on cycle path	Bob	The grass along this shared use cycle lane has overgrown to the point the footpath is half its original width. Apr 2014 - Bob agreed to report this online and via email with photo – Completed 12/4/14 May 2014 - Bob agreed to chase with SCC – Ref no 14218667 given but no ETA of work - Completed Jun 2014 - Ed agreed at June workday to look into this – Bob sent Ed details in June 2014 Nov 2015 – Group think asking Will Spencer (SCC) might be better than writing to Council/MP 3/3/17 – Bob chased SCC - SCC say 14218667 old report now and time lapsed 7/4/17– New Fault Report raised ref 4074903 7/7/17 – No work done by SCC, Bob to email SCC for update and how to escalate complaint – Completed 8/7/17 1/12/17 - Still no work done – Bob will chase SCC if time allows but thinks this will go into another black hole again 5/1/18 – Ed Healey offered to take this up with SCC 9/2/18 – SCC have completed the work – The cycle lane is now back to its original width and looks perfect Ongoing – Last updated 1/12/17	
44	May 2014	Barton Marina Link Route	Get advice from Ed as to feasibility	Jill	Ed and Lisa are meeting with our group early in 2014 at one of our workdays. Jill wanted like to show Ed and Lisa the route she thinks would be suitable and get Ed and Lisa's thoughts on this but Ed and Lisa ran out of time during their visit on our workday. Ed agreed at June workday to look into this – Jill to send Ed details - Not sure if Jill ever sent details to Ed and as Jill has now left the area and NCN 54 in Barton is now in the hands of the Burton group our action has ended unsuccessfully we think. Completed - 1/4/15 - Unsuccessful	
45	Jan 2015	Change of NCN routes covered	Relinquish NCN 54 Alrewas to Burton to Liam	Pete	In late 2014 discussions took place between Pete/Bob and Liam Hudson the new Burton ranger about him taking on NCN 54 from Alrewas to Burton. After discussions with the Lichfield Rangers, it was decided by a majority to go ahead and let Liam take on that section of NCN54.	

			Pick up NCN 5 from Lichfield to Burntwood		In January 2015, after finding out that Hywell Davies the proposed new ranger for Burntwood is no longer interested in joining Sustrans, it was decided at the January 2015 meeting for the Lichfield group to pick up NCN 5 from Lichfield to Burntwood Pete and Bob have advised Lisa/Ed and updated VolunteerNet with the information. Ongoing – Last updated 9/1/15	
46	May 2015	Pothole survey	Proposed survey in Lichfield	Pete	At our May workday meeting, Pete raised the possibility of completing a pothole survey and reporting it in some way or other. However at the Nov 2015 group meeting it was felt that there were too many other ongoing issues to do this in the foreseeable future. Completed – Unsuccessful - 02/01/15	
47	May 2015	NCN 5 signs outside Ego's	Move signs	Pete	It was agreed that Pete would ask the council to move the metal direction signs from outside Ego's to another lamppost further up the road which is almost opposite the registry office. This will help direct people in the correct direction of NCN both those going into and out of Beacon Park. Sep 2015 – At meeting with Will Spencer (SCC) Will asked Bob to email details to him – Completed Nov 2015 – Bob still awaiting response from Will Spencer (SCC) Jan 2016 – Pete added item to list for Will Spencer (SCC) - Completed Mar 2016 – Lamppost removed & replaced with sign post & a new lamppost on other side of road Mar 2016 - Pete to add this item to the list for Will Spencer (SCC) to look into it Nov 2016 – Moving signs on hold now as Ed is going to try and get route through The Close again Completed – Unsuccessful - 1/11/16	
48	May 2015	NMA Bike Stands	Sheffield Bike Stands needed	Jean	Jean has spoken to the NMA reception and got a name of someone to write to about getting some additional bike stands there. Jun 2015 – Jean has written to the contact at the NMA that was given to her. Nov 2015 – Awaiting response from NMA Feb 2016 – NMA is demolished and being re-built Jean to prompt NMA again for better bike stands Jun 2016 – Jonathan also going to ask the NMA about the bike stands Oct 2016 – Jean says still no bike racks and has emailed NMA again but no reply Jul 2017 – Pete says bike stands not installed Apr 2018 – As no progress, rangers decided to admit defeat and close this item on the action list May 2018 – NMA informed Jean with photos that the Sheffield bike stands have been installed Completed – Successful – 30/5/18	
49	Sep 2015	Local Cycle Route to LTV	Route OK but signs are NOT	Pete	Pete organised meeting with Will Spencer (Connectivity Strategy Officer at SCC). Will Spencer agreed to ask John Parkes (SCC Amey engineer) to meet and recce the route with our group. Sep 2015 – Recce done by Pete and John Parkes - Completed Oct 2015 – Rose Spicer (at Amey) requested details of what we would like to see on their signs Nov 2015 – Pete asked Bob to send details to Rose Spicer – Completed Nov 2115 Nov 2015 - Rose replied saying they will replace some signs in Dam St with just Burton on Dec 2015 – Sign in Dam St replaced with Burton on it and extra signs in St Chads and at LTV installed. Completed - 5/2/16 - Successful	
50	Dec 2015	Gorse Lane speed limit	Speed limit of 60 MPH is unsafe	Pete	Pete concerned about the speed limit and is going to contact SCC about this. Jan 2016 – Pete has added to list for Will Spencer – Completed May 2016 – Awaiting reply from Will Spencer	

					Nov 2016 – No reply from Will Spencer so closing item Completed – Unsuccessful - 1/11/16	
51	Dec 2015	Wood End Lane WS13 8NF	Footpath / Cyclepath is covered in debris	Margaret	Rubbish along the Wood End Lane path is evident again. The last time we asked for this to be done was in February 2013 and it was cleared the following month. Dec 2015 - Margaret agreed to contact LDC about this and ask for it to be cleared up again. Jun 2016 – Margaret has wrote to LDC and group say the path has been done Completed 10/6/16 - Successful	
52	Feb 2016	NMA link route	New destination patches	Pete	During recce of the NMA link route Pete and Bob thought the current 'lower case' destination patches are easily missed. Feb 2016- Pete to order 12 new 'UPPER CASE' destination patches from Jane – As they will be on a link route and not the NCN Jane should be able to supply them even though lower case is the norm for the NCN. Apr 2016 – All 12 patches fitted but we need several more which Pete has ordered to complete the job Apr 2016 – Group to fit several more patches Completed – Successful – 9/12/16	
53	Feb 2016	Woolworths car park	Request Lichfield DC to provide better cycle route markings See also items 12a and 12b	Pete	Cycle route through car park needs improved signs etc or an alternative route found. 1/2/16 Pete emailed LDC to ask for better cycle route markings in Woolworths Car Park 29/2/16 John Roobottom of LDC emailed back saying no and they have no record of the route being authorised 7/3/16 - Pete emailed Edward asking for help with this – Completed 8/4/16 – Still no reply from Edward 8/4/16 - Pete to email Edward again as though we're sure route was authorised it might be lost – Completed. 13/5/16 – Edward has replied but can't confirm authorisation Jul 2016 – Jean chased Edward and got reply, no real answer just us to think about a route and let Dan know Oct 2016 – Dan says let us try the Dean and Minster Pool group again - See items 12a and 12b – Group said if not possible we need to make LDC aware it is an official route with permanent signs so they OK'd it and should improve the signs in the car park Completed - Unsuccessful - 7/10/16	
54	Jun 2016	St Chads path	Path overgrown and obstructing users	Margaret	Margaret says the hedge along the path is very overgrown and although they did cut it back last year it's too big a job for them now. 10/6/16 – Margaret reported problem to LDC who say it's a SCC 1/7/16 – Margaret reported problem to SCC who say it's not them 7/10/16 – Margaret spoke to Nick Burton LDC Open Spaces Officer 7/10/16 – Brambles and hedge have now been cut back by Nick's team Completed – Successful - 7/10/16	
55	Oct 2016	Publicity for more volunteers	Have Publicity Posters in TIC etc Adverts on Sustrans website	Margaret	Margaret says she could pop into places like the TIC, Library and Volunteers group in Lichfield with some posters to help promote our group and maybe attract new rangers. 7/10/16 – Bob to let Dan have some examples of posters the Pelsall group had from Lisa – Done 8/10/16 7/10/16 – Dan says he could produce the posters if we let him know what we'd like on them 7/4/17 – Margaret now has an advert on Sustrans website 7/7/17 – Dan says posters in post to Margaret – Margaret and Pete say they will distribute in Lichfield 1/12/17 – Posters distributed to various locations by Margaret, Mick and Pete but no response as yet	

					Completed – Successful – 1/12/17	
58	Feb 2018	Faded temporary '5' and '54' stickers	Replace faded '5' and '54' stickers	Bob	Nearly all of the '5' and '54' stickers used about 2 to 3 years ago have faded very badly. 1/1/17 – Bob notified Jane 2//2/17 – Jane says the printers say they have not changed their process so there shouldn't be a problem 3/3/17 – Bob has ordered lots of stickers and will order more as and when needed 16/3/18 – All faded '5' and '54' stickers have been replaced – In total over 100 have been replaced! Completed – Successful – 16/3/18	
60	June 2018	Signpost missing at The Sittles	Replace missing post	Bob	Wooden Right of Way post missing on junction. Probably hit by quarry machines crossing field. 1/6/18 – Bob has put ranger signs on fence posts 2/6/18 – Missing post reported to SCC 15/6/18 – SCC say Right of Way Officer dealing 5/11/18 – New post installed by SSS and awaiting us to put Sustrans signs on it 3/5/19 – Group fitted new rigid plastic signs to new post Completed – Successful – 3/5/19	