

TEST DRIVE

VOLUNTEER CULTURE - TOP TEN

10 THINGS EVERY VOLUNTEER NEEDS TO KNOW:

1. **Park** in the designated spaces, away from the building – we want the best spots available for our guests!
2. **Always wear your volunteer shirt**, and make sure it is completely visible, your outermost layer – this way you are easily identifiable as a volunteer so that you can connect with our guests.
3. **VIP** is at 8:25am and stands for “Vision, Information, and Prayer” – this meeting keeps all of our volunteers up-to-date with upcoming events while providing vision & training for the team and starting each Sunday in prayer.
4. **All-Vol VIP** is once each quarter. Whenever there’s a 5th Sunday in a month, our campuses close and everyone meets in homes for Micro Church Sunday. The next Sunday back we have a big giant combined VIP in the auditorium that we call All-Vol VIP. It’s a giant pep rally for our vols!
5. **Vol Hub** breakfast is available every Sunday morning because we care for our volunteers!
6. **We love our volunteers’ kids!** That’s why we have a special room just for them called Level Up! If you have elementary kids, they can participate in level up during the second service after they attend their class during the first service. They’ll get snacks, play games, and have a blast!
7. **Volunteer Check-in** helps us keep our buildings secure and helps us care for our volunteers when we know who is and isn’t showing up.
8. **We use Planning Center** for scheduling – make sure to respond to scheduling emails and block out dates when you are out of town!
9. **Respect your position!** EVERY volunteer position was created to fill an important need on Sunday mornings and is vital to its success. Whether it’s holding a camera, holding a baby or holding a door, we are counting on every position to be staffed and served with excellence! Be sure to communicate with your team leader in the rare occasions that you are unavailable to serve so that they can make sure your position gets filled.
10. **You represent Jesus!** No matter what position in which you serve, remember WHO you represent!

