

North Carolina Specific

[After reading the Consumer Handbook - NC.gov](#) you may have questions – such as “Am I getting the best services?” if you are then that is ideal if you are not then you can go to [NC:DHHS](#) to understand your due process rights and learn how to file a grievance.

If you are a social worker there are a number of resources to help support, you in understanding the ins and outs of North Carolina Social Services. To start one should familiarize themselves with the directory of your [local service](#). For example, Asheville which is located in Buncombe county in Western North Carolina is ran [by VAYA](#) healthcare. Here you can learn some of the names by taking or looking at the [NC-TOPPS online training](#). Once here one should familiarize yourself with the [fee's](#) associated with your program and the printable forms associated with VAYA including interview [forms and outcome based forms](#).