North Carolina Specific

After reading the Consumer Handbook - NC.gov you may have questions – such as "Am I getting the best services?" if you are then that is ideal if you are not then you can go to NC:DHHS to understand your due process rights and learn how to file a grievance.

If you are a social worker there are a number of resources to help support, you in understanding the ins and outs of North Carolina Social Services. To start one should familiarize themselves with the directory of your local service. For example, Asheville which is located in Buncombe county in Western North Carolina is ran by VAYA healthcare. Here you can learn some of the names by taking or looking at the NC-TOPPS online training. Once here one should familiarize yourself with the fee's associated with your program and the printable forms associated with VAYA including interview forms and outcome based forms.