

Briana Martinez

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SUMMARY

Cloud & DevOps Professional with 5 years of combined IT, logistics, and customer support experience. Skilled in AWS cloud services, CI/CD automation, Infrastructure as Code (Terraform/CloudFormation), scripting (Python, PowerShell, Bash), and cloud security. Strong history of process optimization, troubleshooting, and cross-team collaboration. Certified in Cloud Engineering, Linux, and Google IT Support.

TECHNICAL SKILLS

Cloud Platforms: AWS (EC2, Auto Scaling, VPC, CloudFormation), Azure, Google Cloud
DevOps & IaC: GitHub, Ansible, Terraform, Docker, Microsoft Azure DevOps
Scripting & Automation: Python, Bash, PowerShell
Collaboration & Tools: Linux, Windows, Git, Slack, Zoom, Microsoft 365, Google Workspace
Other: Network Design, Database Management, Security Best Practices

EDUCATION & TRAINING

Cloud Engineering Bootcamp, Quickstart by UTA – 2024

- Gained hands-on experience in cloud computing with AWS, working extensively with EC2 instances, IaaS, and cloud architecture.
- Earned digital badges on Credly showcasing achievements in CompTIA and AWS learning modules.

Information Technology Support Training, YearUp United – Jan 2025 – Present

- Completed college-level coursework in Computer Applications, Fundamentals of Networking, and Google Support.
- Obtained multiple Google IT credentials while progressing toward a Computer Information Systems Certificate of Completion.
- Specialized training in IT Support, Networking, Hardware, and Active Directory.

CERTIFICATIONS

Professional Scrum Master (Scrum.org) – July 2025

Google Career Certificates: IT Support Professional, System Administration & IT Infrastructure, Networking, Technical Support Fundamentals – 2025

QuickStart Inc.: Cloud Engineering Bootcamp (2024), Linux Essentials (2024)

PROFESSIONAL EXPERIENCE

Maxx Potential – Remote

DevOps Developer | Aug 2025 – Present

- Developed and maintained software applications across the full development lifecycle, ensuring scalability and reliability in multi-environment deployments.
- Automated processes using GitHub Actions and scripting, improving release management and reducing manual intervention.
- Debugged and enhanced codebases, leveraging version control and monitoring tools to ensure optimal performance.
- Collaborated on requirements gathering, project planning, and continuous improvement of software practices.

RGSL (Amazon) – Lancaster, TX

Logistics Specialist | 2023 – Aug 2024

- Streamlined workflows across multiple departments, improving operational efficiency and delivery timelines.
- Trained new hires on troubleshooting and device usage, ensuring technical proficiency and service consistency.
- Coordinated with dispatch and cross-functional teams to ensure timely, accurate communication and delivery.

Additional Experience

Customer Service roles at Burkees (Remote) and Dialog Direct (Fort Worth, TX) — focused on technical troubleshooting, escalated issue resolution, and customer satisfaction.

ADDITIONAL PROFESSIONAL EXPERIENCE

Cloud Developer (Quickstart) | Jan 2024 – August 2024

- Developed and deployed cloud-based applications using Python and AWS services including EC2, S3, and IAM.
- Created and managed EC2 instances, configured networking, and automated deployment workflows.
- Integrated GitHub for version control and CI/CD pipelines to streamline development and collaboration.
- Implemented infrastructure-as-code solutions using Terraform and CloudFormation to optimize scalability.
- Monitored system performance and executed cost-optimization strategies within the AWS environment.