

12 Step Responder Rep

What is it:

The 12 Step Responder Rep has the responsibility of organizing, updating and recruiting for the 12 Step Responder list (volunteers that receive the 12 Step Calls from the Phone Office and then pass the details of the suffering alcoholics on to the 12 Steppers) – and the 12 Steppers list (volunteers that will contact the suffering alcoholic to take them to a meeting).

Together with the Telephone Liaison Officer, the 12 Step Responder Rep helps maintain the 12 Step process working and with enough people to conduct this crucial service to the still suffering alcoholic.

Requirements:

2 years sobriety (although our intergroup can be flexible) based on recommendations from AA GB in [this service document](#) near the top of page 10. A wider general GB-wide description of the role can be found in the [Blue Service Handbook here](#).

Having worked the 12 steps.

Experience with telephone service and 12 Stepping is good, but not necessary.

If the volunteer does not understand how the 12 Step process works, members of the intergroup are more than happy to share their experience and help along the way.

The 12 Step Responder Rep service is a 2-year commitment.

12 Step Responder List

You are passed on the list from the previous person in service.

To update the lists, make contact with the volunteers periodically (every 6 months or so) to update who is still willing to remain doing service.

The 12 Step Responders are also registered with the SSO (Southern Telephone Office) because they are in the system for the telephone volunteers to access so they can pass on the details of the suffering alcoholic.

We currently have 15 Responders and Reserves. If one of them is not accessible, the Telephone Office will try the Intergroup 12 Step Responder Rep (you!) to pass on the details from the suffering alcoholic and you can then pass this one to a 12 Stepper.

Please remind your volunteers that the details of the suffering alcoholic should never be sent via text or email to protect their anonymity.

12 Stepper List

As with the 12 Step Responder List, you are passed names and number of the volunteers available for 12 Stepping from the previous person in service.

We are always recruiting for new 12 Steppers because it is a very important service and because the list tends to lose volunteers through the years that move away or are no longer in the fellowship.

The requirement for being a 12 Stepper is having done the 12 Steps. Women call women and men call men. We encourage people to meet the suffering alcoholic at a meeting and preferably with another recovering alcoholic for security.

If you have any questions, feel free to contact the current 12 Step Coordinator (as of August 2022):

Mariana G – 07568 190233

Mariana.addario@gmail.com