



NCAV Report of donation on “Hotline: 976-96490505” by “Mission Manduhai” Circus, USA

Donor: Mission Manduhai

Implementer: National Center Against Violence

Aim of donation: Provide advice, information and referral services via telephone for the immediate needs of clients of domestic violence and sexual violence and those at risk

Duration: September, 2015-April, 2016

Project activities:

Telephone advice services to the victims of gender based violence

NCAV has been operating the hotline number since 1998. Between 1998 and 2010, the hotline number operated 24 hours as data showed domestic and sexual violence peaked at night time and/or weekends. However due to budgeting and human resource, the hotline number has been operating 8 hours since 2011.

Hotline telephone provides the following services:

Psychological advice: Advise victims and their family members to assist them to reduce stress and calm down and on how to protect themselves from risky situations.

Legal advice: Provide legal advice and information to the clients on how to protect their rights.

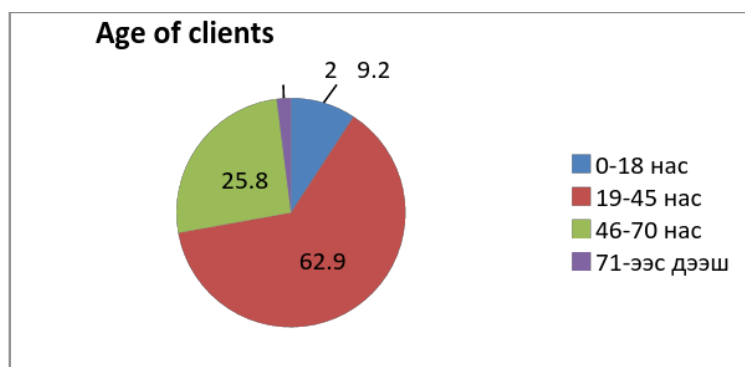
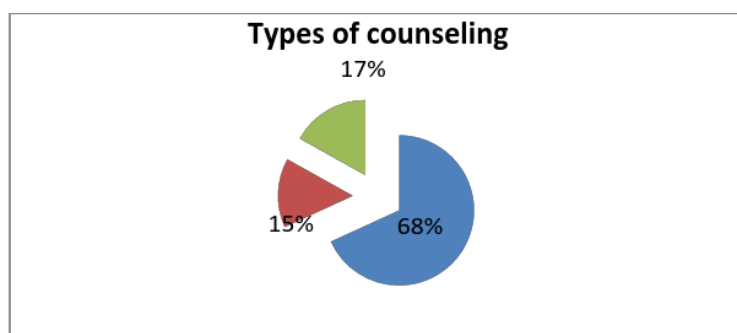
Referral services: Provide the clients information and address' of other service providing organizations



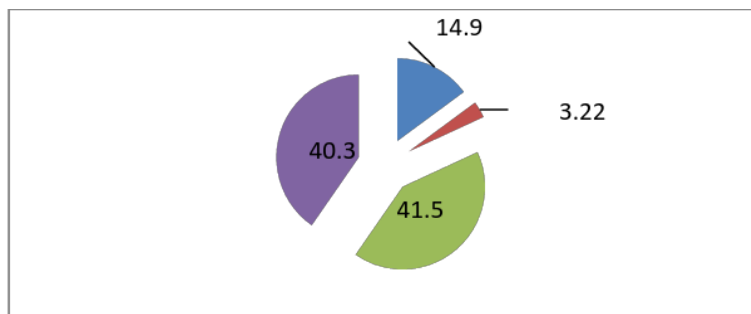
Assist the clients to protect their safety: If necessary, when the clients are at high risk, including loss of life, NCAV forwards her/his address and location to the police and hospital for immediate help.

Hotline statistics

The hotline number received 4250 calls between September, 2015 and April, 2016. Below is the graphic on the statistics.



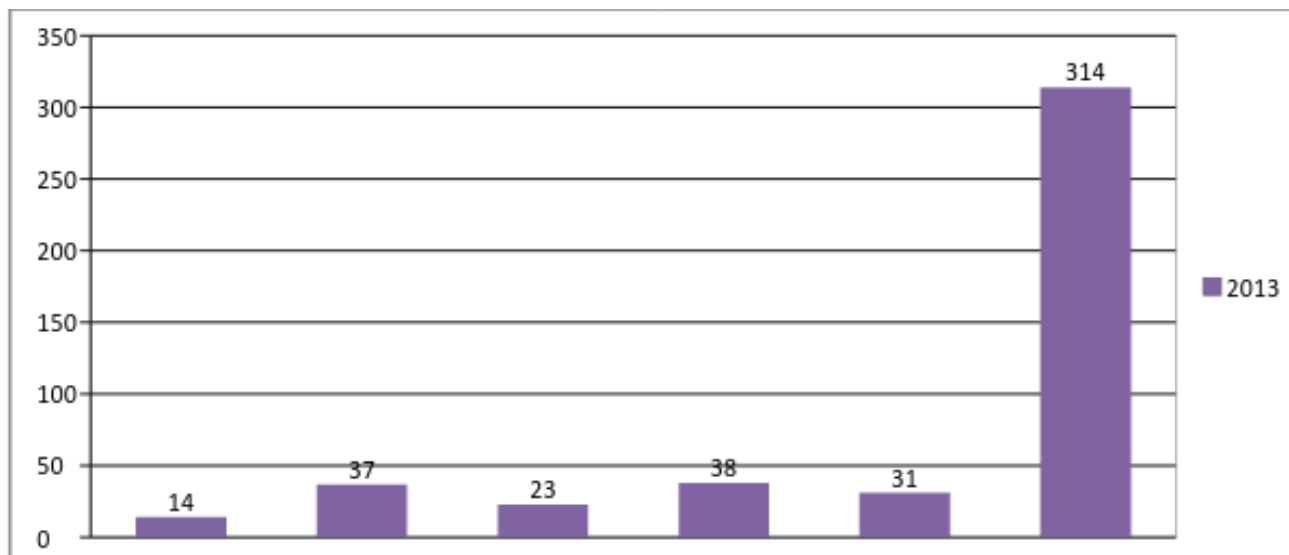
Note



:To see the forms of violence the victims experienced, 41.5% is psychological, 40,3% physical, 14,9% financial and 3,22% sexual.

Note: 68% is legal advice, 15% psychological counseling, 17% is other information on where to contact when there is violence etc.

Note: Age of 19-45 is 62,9%; 46-70% is 25,8%; up to 18 is 9,2% and above 71 is 2%.



Note: 68% of clients came to NCAV in person, 27% reached out to khoroo police and social workers, 15% to One Stop Crisis Center and 20% to NCAV shelter house.

Promote hotline services to the public

- 1000 copies of brochures about hotline services were distributed to the public of 6 UB districts.
- NCAV staff has been promoting the hotline number through their interview with TVs, radio stations and newspapers.
- The hotline number is also promoted among professionals of local areas /Gobi-Altai, Bayankhongor and Khuvsgul etc/
- The discussion on hotline was held among secondary school and university students and they got information on how prevent violence.

Support from the government and its outcomes:

- NCAV hotline is cooperating with operators of Child Helpline-108, Police-102 and Family Helpline-107.

Progress of hotline services:



- The victims of domestic and sexual violence do not have to come to the office by themselves and can connect via telephone. This helps the clients save their time, working hours and get important information.
- Using the hotline services, NCAV is advocating the government professionals. Counselors are learning the skills of providing counseling through telephone.

Barriers:

- Hotline service requires equipment and due to lack of finance, there is a difficulty on collecting data and electronic resources.
- Due to financial instability, there is a problem in keeping the telephone counselor for long time and giving their wages.

Necessities:

- To have data collection software program and equipments to monitor and evaluate the telephone hotline.
- Operate the hotline for 24 hours. For this, employ the expert counselors as shift workers and give them wage

Budget expenditure of “Mission Manduhai” donation

	Expenditure types	Measuring unit	Quantity	Total
1	Salary of the counselor	8 months	110,000 ₮	880,000 ₮
2	Printing the hotline brochures	1000 copies	50 ₮	500,000 ₮
3	Stationery	a per	120, 000 MNT	120,000 ₮
	Total			1,500,000 ₮



Report done by: NCAV service manager G. Tuvshinjargal



№1

Итгэлийн утасны зөвлөгчид урамшуулал олгосон баримт

#	Ажилтны нэр	Олгосон огноо	Регистрийн дугаар	Урамшууллын дүн	Гарт олгосон	Хүлээн авсан хүний гарын үсэг
1	Г.Түвшинжаргал	2015-08-25	CE84062901	110,000	110,000	<i>[Signature]</i>
2	Г.Түвшинжаргал	2015-09-25	CE84062901	110,000	110,000	<i>[Signature]</i>
3	Г.Түвшинжаргал	2015-10-25	CE84062901	110,000	110,000	<i>[Signature]</i>
4	Г.Түвшинжаргал	2015-11-25	CE84062901	110,000	110,000	<i>[Signature]</i>
5	Г.Түвшинжаргал	2015-12-25	CE84062901	110,000	110,000	<i>[Signature]</i>
6	Г.Түвшинжаргал	2016-01-25	CE84062901	110,000	110,000	<i>[Signature]</i>
7	Г.Түвшинжаргал	2016-02-25	CE84062901	110,000	110,000	<i>[Signature]</i>
8	Г.Түвшинжаргал	2016-03-25	CE84062901	110,000	110,000	<i>[Signature]</i>
Нийт дүн				880,000	880,000	

Paid by Хүлээлгэн өгсөн эд хариуцагч (Name, Title/ Нэр, Албан тушаал: *О.Очир тэмцэ-ов*)
Verified by Хүлээлгэн өгсөн эд хариуцагч (Name, Title/ Нэр, Албан тушаал: *С.Байгальмаа /Нэр/*)

Please do not on behalf of others/Бусдын өмнөөс зурахгүй байхыг хүсье.

№ 2

НХМаягт БМ-3

СЭЗ-ийн сайд, УГЧ-ын даргын 2008 оны 171/111 тоот тушаалын хавсралт

ЗАРЛАГЫН БАРИМТ № _____

Сүмийн Мэргэжлийн Хэлтэс (байгууллагын нэр) ХЭВТОВ (худалдан авагчийн нэр)

Регистрийн № _____ Регистрийн № _____

2015 он 09 сар 28 өдөр (тээвэрлэгчийн хаяг, албан тушаал, нэр)

№	Материалын үнэт зүйлийн нэр, зэрэг, дугаар	Код	Хэмжээ	Худалдах		Нийт дүн
				Тоо	Нэгжийн үнэ	
1	Хөдөөний үнэ		10	7500	75000	
2	Хөдөөний үнэ		5	4000	20000	
3	Хөдөөний үнэ		20	500	10000	
4	Хөдөөний үнэ		3	5000	15000	

Дүн 120,000

Тэмдэг Хүлээлгэн өгсөн эд хариуцагч: Хүлээн авагч: Шалгасан нягтлан бодогч:

№ 3

Байгууллагын нэр

КАССЫН ОРЛОГЫН ОРДЕР № _____

2015 он 10 сар 28 өдөр

Харилцах данс	Дэлгэрэнгүй бүртгэлийн код	Дүн	Гүйлгээний утгын код

Хаанаас: Хүлээлгэн өгсөн эд хариуцагч

Гүйлгээний утга: Хүлээлгэн өгсөн эд хариуцагч

Хавсаргасан баримт: Хүлээлгэн өгсөн эд хариуцагч

Ерөнхий / ахлах / нягтлан бодогч: Хүлээлгэн өгсөн эд хариуцагч

Кассын нярав: Хүлээлгэн өгсөн эд хариуцагч

Түшаагч: Хүлээлгэн өгсөн эд хариуцагч