

TERMS AND CONDITIONS

These terms and conditions (the "Terms and Conditions") govern the use of **www.greencurtain.org** (the "Site"). This Site is owned and operated by Fatima Gould. This Site is an online course.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property

All content published and made available on our Site is the property of Fatima Gould and the Site's creators. This includes, but is not limited to, images, text, logos, documents, downloadable files, and anything that contributes to the composition of our Site.

Age Restrictions

The minimum age to use our Site is 18. By using this Site, users agree that they are over 18 years old. We do not assume any legal responsibility for false statements about age.

Acceptable Use

As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes, and not to:

- Harass or mistreat other users of our Site
- Violate the rights of other users of our Site
- Violate the intellectual property rights of the Site owners or any third party to the Site
- Hack into the account of another user of the Site
- Act in any way that could be considered fraudulent
- Post any material that may be deemed inappropriate or offensive

If we believe you are using our Site illegally or in a manner that violates these Terms and Conditions, we reserve the right to limit, suspend, or terminate your access to our Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our Site.

Accounts

When you create an account on our Site, you agree to the following:

1. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account.
2. All personal information you provide to us through your account is up to date, accurate, and truthful, and you will update it if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

Sale of Goods and Services

These Terms and Conditions govern the sale of goods and services available on our Site.

The following goods are available on our Site:

- Book

The following services are available on our Site:

- Online Courses
- Workshops
- Coaching

The services will be paid for in full when ordered.

These Terms and Conditions apply to all the goods and services that are displayed on our Site at the time you access it. This includes all products listed as being out of stock. All information, descriptions, or images that we provide about our goods and services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images, as we cannot guarantee the accuracy of all goods and services we provide. You agree to purchase goods and services from our Site at your own risk.

We reserve the right to modify, reject, or cancel your order at any time. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

Subscriptions

Your subscription automatically renews, and you will be billed until we receive notice that you want to cancel.

To cancel your subscription, please follow these steps: For details on our refund deadlines and policies, please refer to the information below. Please note that our policies differ between subscription payments and one-time payments made for course, specialization, and guided project purchases, and that payment options may vary from one offering to another. Please also note that we treat violations of our Terms of Use and Honour Code very seriously, and we have no obligation to offer refunds to users who violate these or other policies, even if their requests are made within the designated refund period. Similarly, we have no obligation to offer late refunds to users who do not receive a passing mark in a Content Offering, or who are otherwise unsatisfied with their final grade.

For Month-to-Month Subscriptions

We do not offer refunds for payments made on a month-to-month subscription plan. To avoid being charged during a free trial promotion, you must cancel your subscription before your free trial ends. If you complete a course during the free trial period, we reserve the right to require you to pay for a one-month subscription in order to receive a course and/or specialization certificate.

Your subscription will continue on a month-to-month basis unless and until you cancel or the subscription is suspended or discontinued. For subscriptions to individual specializations, we will automatically discontinue your subscription at the end of the monthly period during which you earn a specialization certificate for the specialization. You must cancel your subscription before your monthly renewal date to avoid the next billing.

If you cancel your subscription, the cancellation will take effect at the end of the current monthly period. You will continue to have access to your subscription for the remainder of that period, but you will not receive a refund.

If you cancel your subscription after the refund period of your subscription, you will continue to have access until the end of the subscription period and will not be billed for the next billing cycle.

For One-time Course and Specialization Purchases.

If you cancel your paid enrollment in a standalone course, we will offer you a full refund within 7 days of payment or until you have earned your course certificate, whichever comes first. If you pre-enroll and pay for a course, we will offer you a full refund until 7 days after the course launches or until you have earned your course certificate, whichever comes first. To avoid any doubt, once you have paid for a course certificate, you are not eligible for a refund, even if it is within 7 days. If you do not earn your course certificate within 90 days, your registration will expire, and you will need to pay to re-enroll.

Payments

We accept the following payment methods on our Site:

- Credit Card
- Direct Debit

When you provide us with your payment information, you authorize our use of, and access to, the payment instrument you have chosen. By providing us with your payment information, you authorize us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Shipping and Delivery

When you purchase goods from our Site, the goods will be delivered through one of the following methods:

- Standard delivery by post. Delivery takes 5 - 14 business days.

Delivery will take place as soon as reasonably possible, depending on the delivery method selected.

Delivery times may vary due to unforeseen circumstances. Please note that delivery times do not include weekends and statutory holidays.

You will be required to pay delivery charges in addition to the price of the goods you purchase.

If you purchase goods from us for delivery to a destination outside Canada, your purchase may be subject to import duties and taxes applied by the destination country. You are responsible for paying any such duties or taxes. Please contact your local customs office for more information before making a purchase. We are not responsible for the payment of any such duties or taxes and are not liable for any failure by you to pay them.

You are required to provide us with a complete and accurate delivery address, including the name of the recipient. We are not liable for the delivery of your goods to the wrong address or wrong person as a result of you providing us with inaccurate or incomplete information.

Refunds

Refunds for Goods

- All goods sold on our Site are non-refundable.

Refunds for Services

We provide refunds for services sold on our Site as follows:

- The services will be refunded at 50% if cancelled at least 48 hours before the scheduled service.

Consumer Protection Law

Where the *Consumer Protection Act* or any other consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

Limitation of Liability

Fatima Gould and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities, and expenses, including legal fees, from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site, you indemnify and hold harmless Fatima Gould and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities, and expenses, including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the Province of Ontario.

Additional Terms

- Honor Code

All users participating in Content Offerings must agree to abide by the following code:

1. I will register for only one account unless expressly permitted by the Owner of the Program to register for additional accounts.
2. My answers to homework, quizzes, exams, projects, and other assignments will be my own work (except for assignments that explicitly permit collaboration).
3. I will not make solutions to homework, quizzes, exams, projects, and other assignments available to anyone else (except to the extent an assignment explicitly permits sharing solutions). This includes both solutions I wrote and any solutions provided by the course staff or others.
4. I will not engage in any other activities that will dishonestly improve my results or dishonestly improve or hurt the results of others.

Any violation of this code may result in your access to all or part of the Services being suspended, disabled, or terminated.

- Acceptable Use Policy

1. We have drafted this policy to ensure that people understand and follow the rules when participating in our online community and otherwise using our Services.
2. We may remove or edit inappropriate content or activity identified by or reported to us. We may separately suspend, disable, or terminate a user's access to all or part of the Services.
3. You are prohibited from using our Services to share content that
4. Contains illegal content or promotes illegal activities with the intent to commit such activities. Please keep in mind that users as young as 13 use Coursera, and we do not allow content that is inappropriate for them.
5. Contains credible threats or organizes acts of real-world violence. We don't allow content that creates a genuine risk of physical injury or property damage, credibly threatens people or public safety, or organizes or encourages harm.

6. Harasser others. We encourage commentary about people and matters of public interest, but abusive or otherwise inappropriate content directed at private individuals is not allowed.
7. Violates intellectual property, privacy, or other rights. Do not share content that you do not have the right to share, claim content that you did not create as your own, or otherwise infringe or misappropriate someone else's intellectual property or other rights. Always attribute materials used or quoted by you to the original copyright owner.
8. Spam others. Do not share irrelevant or inappropriate advertising, promotional, or solicitation content.

Please note that specific Content Offerings may have additional rules and requirements.

You also aren't allowed to:

- o Do anything that violates local, state, national, or international law or breaches any of your contractual obligations or fiduciary duties.
- o Share your password, allow anyone other than yourself to access your account, or do anything that might put your account at risk.
- o Attempt to access any other user's account.
- o Reproduce, transfer, sell, resell, or otherwise misuse any content from our Services, unless specifically authorized to do so.
- o Access, tamper with, or use non-public areas of our systems, unless specifically authorized to do so.
- o Break or circumvent our authentication or security measures or otherwise test the vulnerability of our systems or networks, unless specifically authorized to do so.
- o Try to reverse engineer any portion of our Services.
- o Try to interfere with any user, host, or network, for example, by sending a virus, overloading, spamming, or mail-bombing.
- o Use our Services to distribute malware.
- o Use our Services or any functionality of the Coursera platform for anything other than completing online courses or for pedagogical purposes.
- o Impersonate or misrepresent your affiliation with any person or entity.
- o Encourage or help anyone do any of the things on this list.

- **General Terms**

Revisions to the Terms

We reserve the right to revise the Terms at our sole discretion at any time. Any revisions to the Terms will be effective immediately upon our posting. For any material changes to the Terms, we will take reasonable steps to notify you of such changes, via a banner on the website, email notification, another method, or a combination of methods. In all cases, your continued use of the Services after publication of such changes, with or without notification, constitutes binding acceptance of the revised Terms.

Severability: Waiver

If it turns out that a particular provision of these Terms is unenforceable, that will not affect any other terms. If you do not comply with these Terms and we do not take immediate action, this does not indicate that we relinquish any rights we may have (including the right to take future action).

Content Providers

Our Content Providers and integrated service providers are third-party beneficiaries of the Terms and may enforce those provisions of the Terms that relate to them.

Severability

If at any time any of the provisions outlined in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal, and the remaining provisions of these Terms and Conditions will remain valid.

Changes

These Terms and Conditions may be amended from time to time to maintain compliance with applicable law and to reflect any changes to how we operate our Site and how we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows info@greencurtain.org.