

Chapters 5 & 6

Society and Groups
Study Guide

society-

microanalysis-

macroanalysis-

status-

status set-

achieved-

ascribed-

master-

Give an example of status inconsistency

Social interaction-

social organization-

role-

role conflict-

role strain-

Analyzing Social Interaction

Social construction of reality-

Ethnomethodology-

Impression management-

Social exchange theory-

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What is the difference between verbal and nonverbal interaction?

Explain the four forms (categories) of nonverbal communication

How can attraction be scientifically predicted?

Mere exposure effect-

Movie star effect-

Social structure-

Functionalist view of social institutions:

Collective consciousness-

Mechanical solidarity-

Organic solidarity-

Division of labor-

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Gemeinschaft-

Gesellschaft-

Types of societies:

Group-

Dyad-

Triad-

Primary groups-
expressive needs-

Secondary groups-

Reference groups-

W.I. Thomas

In-groups-

Out-groups-

Attribution theory- (Pettigrew)

Attribution errors-

Social networks

Small world problem

Social influence:

Not-Me Syndrome (Philip Zimbardo)

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The Bystander Intervention Problem

Asch Conformity Experiment (Solomon Asch)

Status Generalization

Milgram Obedience Studies

Groupthink (I.L. Janis)

Formal organization-

Types of Organizations:

“the McDonaldization of society” (George Ritzer)

Bureaucracies-

alienation-

ritualism-

Theory X, Y, and Z (Japanese vs American management)

Functionalist, conflict and interactionist views of organizations