

Parents and spectators of BSC players are expected to represent themselves, their families, and the club with integrity, respect, and sportsmanship at all times. Parents and spectators should demonstrate respect toward players, coaches, officials, opposing teams, and fellow spectators both on and off the field. Families are also expected to remain current on all financial obligations to the club. Commitment to and registration with BSC signifies agreement to the following expectations and standards.

### **Parent / Spectator Responsibilities**

- Parents and spectators will demonstrate respect toward players, parents, opponents, coaches, officials, and spectators at all times.
- Parents and spectators will refrain from aggressive, intimidating, threatening, or disrespectful language and behavior.
- Parents and spectators are expected to abstain from profanity, alcohol, drugs, and tobacco use while traveling to, attending, or participating in BSC events and activities.
- Parents and spectators will not engage in discussions regarding player positions or playing time with coaches during games, training sessions, or club events.
- Parents and spectators agree to follow the club's 24-Hour Policy before addressing concerns with a coach or the Director of Coaching.
- Parents and spectators will not publicly criticize players, coaches, officials, teams, or the club, including through social media or electronic communication.
- Coaching from the sidelines, criticism of players, or interaction with referees in a negative or confrontational manner is prohibited.
- Parents are expected to remain current with all financial agreements, registration fees, and club-related payments.

### **Parent / Spectator Expectations**

The following behaviors are considered unacceptable and may result in disciplinary action, including suspension or dismissal of the parent/spectator and/or player from BSC:

- Failure to comply with the responsibilities outlined in the Parent / Spectator Code of Conduct.
- The use, possession, or distribution of illegal substances at any BSC event or activity.
- Any illegal conduct occurring at a BSC event or while traveling to or from a club-related activity.
- Any attempt to intentionally injure, bully, harass, abuse, or haze another individual at a BSC event or activity.
- Repeated negative sideline behavior, harassment of officials, or disruptive conduct that reflects poorly on the club or its members.

## **Behavior Consequences**

- In the event that a parent or spectator violates the Code of Conduct, the Director of Coaching and BSC board will review the incident and determine the appropriate disciplinary action.
- Disciplinary action may include verbal warnings, removal from matches or events, suspension from club activities, or dismissal from the club.
- Any decision regarding suspension or dismissal will be made in consultation with the BSC board, and all decisions will be considered final.
- In the event of suspension or dismissal due to violation of the Code of Conduct, club fees and registration payments will not be refunded.
- Families who violate the Code of Conduct may also become ineligible for future financial assistance or participation opportunities within the club.

## **Sideline Behavior Policy**

BSC is committed to creating a positive, supportive, and respectful environment for all players, coaches, officials, and spectators. Negative, hostile, or aggressive sideline behavior by coaches, parents, spectators, or players will not be tolerated.

- BSC believes that players and officials should receive only positive encouragement and support from coaches and spectators.
- Parents and spectators are expected to demonstrate patience, sportsmanship, and encouragement toward all players and officials.
- Criticizing, taunting, or confronting players, teams, coaches, or officials is strictly prohibited.
- Parents, family members, or spectators who violate club policies or the Parent / Spectator Code of Conduct may be subject to disciplinary action, including removal from club events.
- The BSC takes sideline behavior seriously. Parents, family members, or guests who cannot maintain the club's standards of conduct may be asked not to attend BSC matches or events.

## **24-Hour Communication Policy**

BSC enforces a 24-Hour Communication Policy to promote respectful, productive, and professional conflict resolution. Parents, players, coaches, and staff are expected to allow a minimum of 24 hours following a game, training session, or incident before addressing concerns or complaints.

All concerns should follow the communication process outlined below:

- Concerns regarding coaches and/or team managers should first be addressed directly with the team coach at an appropriate time and place. If the issue is not satisfactorily resolved, concerns should be documented in writing and submitted to the Director of Coaching or BSC board.
- Concerns regarding a player's team experience, development, or team-related matters should be discussed directly with the player's coach. Parents should contact the coach in advance to schedule an appropriate meeting time. If a satisfactory resolution is not reached, concerns may be submitted in writing to the Director of Coaching or the BSC board.
- If concerns remain unresolved after following the appropriate communication steps above, written documentation may be submitted to the attention of the BSC Premier board for further review.
- Concerns related to player development policies, coaching methodology, club programs, or coaching staff should be documented in writing and directed to the Director of Coaching or BSC board.
- Concerns related to administrative policies, financial matters, or club operations should be documented in writing and submitted to the BSC board.
- BSC expects all communication to remain respectful, professional, and solution-oriented. Failure to follow the club's communication procedures or standards of conduct may result in disciplinary action.