

# Mariia XXX

San Francisco Bay Area XXXXX | (XXX)XXX-XXXX | XXX@gmail.com | US citizen (Work authorized)

## Professional summary

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Technical program manager with 10+ years of experience in technology and data analytics

## Key skills

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- Project/program management: Agile, Scrum, Sprint Planning, Project Planning (Jira), Stakeholder management, SaaS
- Data analysis: SQL, API, Swagger, Python beginner
- Data visualization: Excel, PowerPoint, Tableau, Power BI
- Excellent oral and written communication skills

## Experience

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**Sr. Engineer/TPM | T-Mobile, SF Bay area US**      October 2013– present

- Gathered requirements from end-users to build the map-based software - SON platform that performs automated self-optimizing self-configuration actions on the mobile network. The implementation increased T-Mobile revenue **by \$10M**
- Launched SON platform together with the development team that built 87 custom modules which increased network capacity, enhanced quality of service and reduced operational costs by saving **10000 engineer operational hours**. Defined developer metrics to track delivery timelines and reprioritized backlog accordingly
- Proposed the new features based on the user pain points, managed the enhancement requests pipeline
- Handled the operational issues during application release deployment, including disaster recovery and system malfunction.
- Worked with the client's leadership stakeholders at the national and regional levels to improve SON product adoption by users, provided user trainings, as a result the user base increased to 1500
- Conducted UAT (User Acceptance Testing) sessions with cross-functional teams to ensure that the new RFDS (Radio Frequency Datasheets) functionalities aligned with the users' requirements
- Worked with design and development teams to build the new functionalities in RFDS, defined the product roadmap.
- Redesigned the bug intake process in Jira which improved the operations and support
- Provided support to the users for Security certificate installation, MS Azure user group set up
- Updated Confluence project documentation

**Progress Controller | Huawei, Radio Network Engineer** Moscow, Russia

April 2012– April 2013

- Established plan for RAN development; outlined requirements for coverage, capacity, quality, equipment, software and feature roadmaps
- **Defining project strategy, coverage planning 2000+ eNodeBs in Russia Central region**
- Regional site data management in customer database
- Continuous intercommunication with building subcontractors and customer - Rostelecom

**Network Implementation Engineer | Nokia** Moscow, Russia

February 2011– April 2012

- As part of Global Network Implementation Center team lead the integration in 10 regions and tracked the milestones achievement through E-PM
- Developed operational project reporting, which led to efficient tracking of performed work and saved \$100k

**Project coordinator, Reporting Business Analyst | Gameloft** Kharkiv, Ukraine  
2011

June 2010 – February

- Monitored and analyzed daily, monthly sales and user behavior reports based on statistics with advanced usage of Excel/MySQL for global mobile apps/ video games publisher and developer
- Collaborating with engineering and product team to improve user experience
- Used internal reporting tools to generate sales and user behavior reports for FreeMarket eCommerce platform to deliver award-winning products

- Network KPIs statistical analysis, network change implementation improved 98% Radio Access Network (RAN) availability by minimizing downtime of radiosites
- Optimization in regional team of the first in Ukraine 3G network with 3.3M users
- Create business partnerships with telecom companies to expand RAN transmission capacity ~25% through deployment of full IP-RAN

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## Education

### **Master's degree, Telecommunications and Measuring Technique**

Kharkiv National University of Radioelectronics

2003 – 2008

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## Licenses & Certifications

- Google Project Management certificate, Google (Sept 2022)