

# Frequently Asked Questions (FAQs)

## **Refund Policy**

If you need to cancel your place on the training, here is our policy:

**30+ days before July 11: 75% Refund**

**15–29 days before July 11: 50% Refund**

**Less than 14 days before July 11: No Refund**

## **Food**

There will be delicious breakfasts, lunches, and dinners, as well as snacks and coffee/tea throughout the day.

While we will try to cater to all diets, the Permaculture Barcelona Hub welcomes ethical omnivores and vegetarians, so the meals we share may not be appropriate for strict vegans.

## **When**

*In-person:*

Arrival – January 23, 2027 @ 17h CET

Departure – January 29, 2027 @ 11h CET

*Online:*

Session 1 – January 13, 2027, 17:30h – 20:30h CET

Session 2 – February 10, 2027, 17:30h – 20:30h CET

## **Contact**

If you need to quickly get in touch while you are travelling, you can reach Alfred through Signal, Telegram, or Whatsapp: +34672950099

## Things to Bring

- Range of layered clothing for variable weather
- Water bottle
- A swimsuit and towel for the beach :-)
- A positive attitude!

## Training Location

*Permaculture Barcelona Hub*

C/ Zamora 91-95, 4<sup>o</sup> 3<sup>a</sup>

08018 Barcelona

Spain

Google Maps location:  Carrer de Zamora, 91

## Travel & Arrival

The closest metro stations to the Permaculture Barcelona Hub are **Metro Bogatell** (line 4, yellow) and **Metro Marina** (line 1, red).

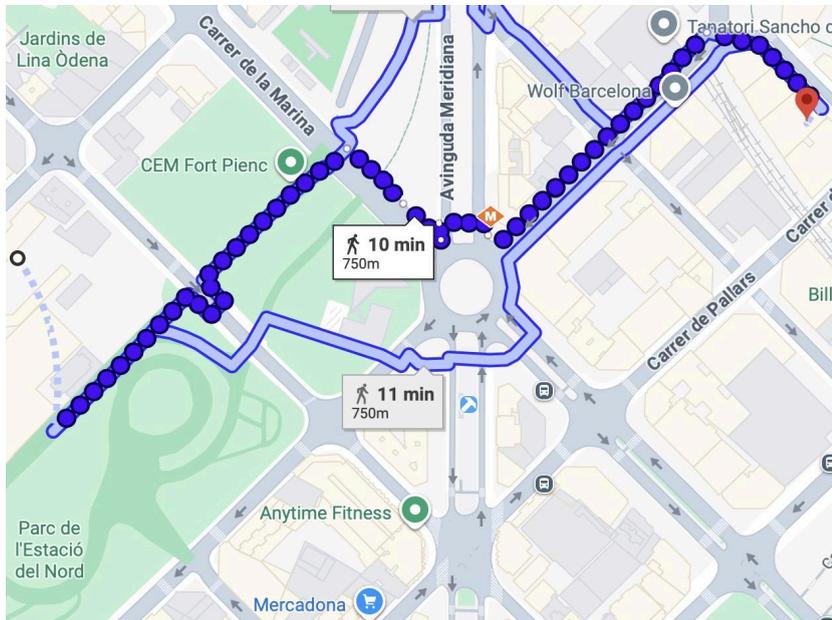
### *Arriving by Train to Barcelona*

Use <https://www.raileurope.com> for checking out train options to Barcelona. There are fast trains from London (10 hours), Paris (7 hours), and Berlin (16 hours). For combinations of trains+buses use <https://www.rome2rio.com/> Booking well in advance can make it much cheaper. If you're travelling from across Europe on the train we've found this website to be really useful to plan journeys <https://www.seat61.com>. Another useful website for booking trains is [loco2.com](https://www.loco2.com).

From the **Estació Sants train station**, the easiest way to get to Permaculture Barcelona Hub is by metro. You can use the Google link in the **Training Location** section above to find local times and connections.

### *Arriving by Bus to Barcelona*

If you are arriving in Barcelona by bus, it will likely stop in either **Estació Sants** or **Estació del Nord**. In the first case, follow the directions for Sants just above; in the second case, Estació del Nord is closer to the Hub and is just an **10 minute walk** (see route below).



### *Arriving by Airplane to Barcelona:*

The most ecological and economical way to get from the airport terminal is to take the [Renfe airport train](#) in Terminal 2 to the Passeig de Gracia station, and then you are just a very short walk to the bus stop. There is also the [“L9 Sud” metro line](#) which goes from both T1 and T2 airport terminals to Plaça Catalunya, but you must change trains at the Torrassa station. The easiest and fastest way to get from the airport directly to Plaça Catalunya is to just take the [Aerobus](#), which costs approx €7.

You can [use this link](#) to explore public transport options from the airport to the Hub.

**Note about airplane travel:** we encourage participants to travel to Barcelona by public transport whenever possible. There are fast trains from London, Paris and Berlin to Barcelona, as well as buses from anywhere in Europe. If it is not possible to arrive by public transport, we

will encourage you to make a donation to a local permaculture-influenced regenerative tree planting project.

### *Arriving by Car to the Hub*

If you just need to unload your stuff, or pick up or drop off someone, you can park in the loading docks at street level.

There is a paid parking garage just on [the corner HERE](#).

There are city-run Green Zone parking (Zona Verda) parking places on nearby streets, and you can generally park there for free from Monday - Friday, 8 PM – 8AM, and on weekends, provided the signs do not indicate "Exclusiva Residents" (Resident Only). Otherwise, you need to download the "SMOU" app and pay for the parking on your phone.

Finally, there are also some free parking places not too far away, contact us for advice.

### **Extenuating Circumstances Policy**

In the event of unforeseen circumstances beyond normal control, such as war, civil or political unrest, executive actions taken by governing authorities, strikes, natural disasters, epidemics or other serious threats or highly unexpected circumstances (!), this course may be cancelled or postponed, and any deposits received will be reimbursed minus transaction fees. You may want to get a ticket that can be cancelled or changed

### **Random**

*Is there insurance in case I have an accident or feel sick?*

It's imperative that you have health and travel insurance that covers Spain. You take full responsibility for yourself in case of an accident and

the training organisers can under no circumstances be held liable for any losses or injuries (we hope there are none) incurred during your stay.

*None of my questions are here...can I write to you?*

Yes, please do write to us with any questions you may have at [info@12pdesign.net](mailto:info@12pdesign.net)