

Terms of Service: Sweet Thyme Massage

Effective Date: 09.23.25

Welcome to **Sweet Thyme Massage**. By booking an appointment, visiting our website, or receiving our services, you agree to the following terms and conditions. Please read them carefully.

Services

Sweet Thyme Massage provides professional massage therapy services intended for relaxation, stress relief, and general wellness. Our services are **not a substitute for medical treatment** and should not be used as such.

Appointments & Cancellations

24-Hour Cancellation Policy

We require at least **24 hours' notice** to cancel or reschedule an appointment. Cancellations or no-shows within 24 hours may be charged a **cancellation fee** equal to the full price of your service.

This policy helps protect the income of our therapists, who reserve that time specifically for you. The only exception is if we are able to re-book your appointment. Charges are automatically applied **20 minutes after your scheduled time**.

We understand that last-minute cancellations happen, and it's never personal. As a small business, however, we rely on this policy to ensure our therapists are compensated for their time.

Health & Safety: Clients are required to disclose any relevant health conditions, allergies, or injuries prior to treatment. Massage therapy is not recommended for certain conditions. We reserve the right to decline or modify services if we believe it may be unsafe. For the comfort and safety of our therapists, inappropriate behavior of any kind will result in immediate termination of the session and may lead to refusal of future service.

Liability: By receiving services from Sweet Thyme Massage, you acknowledge that massage therapy involves minimal risk. Sweet Thyme Massage and its therapists are not liable for any injury, medical condition, or worsening of a condition that may occur before, during, or after your session.

Always consult a licensed healthcare provider for medical concerns.

Privacy: Your personal information will be handled in accordance with our Privacy Policy.

Changes to Terms: Sweet Thyme Massage reserves the right to update these Terms & Conditions at any time. Updates will be posted with a revised effective date.

Contact Us Sweet Thyme Massage

Email: sweet.thyme@yahoo.com

Phone: (253) 307-4179

Privacy Policy:

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At **Sweet Thyme Massage**, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you visit our website or use our services.

Information We Collect

Personal Information: When you book or contact us, we may collect your name, email, phone number, and appointment details.

Payment Information: Online payments are processed securely through third-party providers. We do **not** store full payment card information.

Usage Data: We may collect basic website usage info (like page views, browser type, or time on site) to improve our services.

How We Use Your Information

We use your information to:

- Schedule and confirm appointments
- Communicate about services, promotions, or updates
- Improve our website and client experience
- Process secure payments

Sharing Your Information

We **do not sell or rent** your personal info. We only share it when necessary to:

- Process payments through secure providers
- Comply with legal obligations

- Protect the safety, rights, or property of our clients or business

Data Security

We take reasonable steps to protect your information. However, no method of transmission or storage is completely secure, so we cannot guarantee absolute security.