

11. Systems Stakeholder Mapping

Overview: Fellows map major people, agencies, organizations, and community groups involved in the Los Angeles homelessness response system. They may include LAHSA, City Council, county departments, nonprofit providers, outreach teams, neighborhood councils, housed residents, business groups, advocacy groups, and people experiencing homelessness.

Guiding Question: Who is involved in homelessness response, who has power, who is most affected, and where do interests align or conflict?

Your Task

Complete this activity by gathering evidence, organizing what you find, analyzing systems-level patterns, and preparing a clear deliverable that can support your capstone presentation.

Step-by-Step Instructions

1. Choose a focus area, such as one neighborhood, one policy issue, one service pathway, one population, or the general LA homelessness response system.
2. Identify 8-12 stakeholders.
3. Create a stakeholder map using Miro, Lucidchart, Canva, Google Slides, or another approved platform.
4. Map each stakeholder by power, interest, role, responsibility, and level of direct impact.
5. Identify relationships, conflicts, coordination points, and missing voices.
6. Write a short analysis explaining what the map shows about how decisions are made and who is most affected by those decisions.

Possible Sources and Tools

- LAHSA materials
- City and county websites
- Nonprofit organization websites
- Neighborhood council materials
- Public meeting records
- News coverage
- Advocacy organization materials

Final Deliverable

- Stakeholder map
- 1-2 page analysis

- Short source list

Reflection Questions

- Who has the most decision-making power?
- Who is most affected but may have the least power?
- What coordination problem or missing relationship did you notice?

Capstone Connection

This activity can become a capstone about governance, power, stakeholder coordination, community conflict, or systems change.

