

[Customer Name]
[Customer Address]
[Postcode]
[Email Address]
[Date]

[Dealer Name]
[Dealer Address]
[Postcode]

Re: Vehicle purchased with undisclosed accident history – [Make, Model, Registration]

Dear Sir/Madam,

I am writing regarding the [make, model, registration number] which I purchased from you on [date of purchase].

At the point of sale, the vehicle was described as not having been involved in any accidents and/or as having a clean history. I relied on this representation when deciding to purchase the vehicle.

I have now obtained evidence which confirms that the vehicle has previously sustained accident damage and is recorded as an R/RA grade vehicle in Japan.

This is a material fact which directly affects the value, desirability, and structural history of the vehicle. As such, the car supplied to me is not as described at the time of sale.

Under the Consumer Rights Act 2015, goods must match their description. In addition, this matter constitutes misrepresentation, as I was induced to enter into the contract based on incorrect information regarding the vehicle's history.

I must also make you aware that supplying a vehicle with undisclosed accident history may amount to a breach of the Consumer Protection from Unfair Trading Regulations 2008.

Considering the above, I request that you confirm how you intend to resolve this matter.

Given the nature of the issue, I am seeking to reject the vehicle and receive a full refund of £[amount], upon return of the vehicle.

Please respond within 14 days of the date of this letter. If I do not receive a satisfactory response, I will consider taking further action.

I look forward to your prompt reply.

Yours faithfully,

[Customer Name]