

Privacy Policy for Nujoom Marjan App

Effective Date: 28/02/2025

At Nujoom Marjan, we are committed to safeguarding your privacy. This Privacy Policy outlines how we collect, use, and protect your information when you use our mobile application (the "App"). By using the App, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

The App only collects essential data required to allow users to log in securely. Specifically:

- **Login Credentials:** We collect your phone number or email address (depending on the authentication method you choose) to verify your identity via a secure OTP (One-Time Password) process. These credentials are stored on our secure server only for the purpose of authentication and login purposes.

We do **not** store any sensitive personal data, such as payment details, address information, or purchase history.

2. Use of Information

The information we collect is used exclusively for the purpose of:

- Verifying your identity and enabling secure access to the App.
- Ensuring your account is protected and accessible only by you.

We do not use the data for marketing purposes or share it with third parties outside of our service infrastructure.

3. Data Security

We employ stringent security measures to protect your login credentials and ensure the integrity of your data. All data is transmitted using encrypted channels and stored securely on our servers. While no method of transmission over the internet or electronic storage is 100% secure, we strive to use commercially acceptable means to protect your information.

4. Data Retention

Your login credentials are stored only for as long as you have an active account with the App. If you choose to delete your account or discontinue using the App, your credentials will be removed from our system. We do not retain unnecessary data.

5. Third-Party Services

The App may use third-party services, such as OTP verification providers, to facilitate login and authentication. These third-party services have their own privacy policies, which we encourage you to review. We do not have control over, nor are we responsible for, their privacy practices.

6. Data Sharing and Disclosure

Nujoom Marjan will not sell, rent, or lease your information to third parties. We may disclose your information if required to do so by law or when we believe such action is necessary to:

- Comply with a legal obligation.

- Protect and defend our rights or property.
- Prevent or investigate possible wrongdoing in connection with the App.

7. Access and Control Over Your Information

As a user, you have the right to request access to the information we store about you, and to update or delete it. If you wish to update your login credentials or deactivate your account, you can do so within the App or contact us directly.

8. Children's Privacy

The App is intended solely for loyal customers of Nujoom Marjan. It is not intended for use by children under the age of 13. We do not knowingly collect personal information from children under 13. If we discover that we have collected information from a child under 13, we will take steps to delete that information immediately.

9. Changes to This Privacy Policy

Nujoom Marjan may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy in the App or through other appropriate communication channels. Please review this Privacy Policy periodically for any updates.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or your personal data, please contact us at:

Nujoom Marjan

mdc.barka@gmail.com

By using the App, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.