

Kahoot - Web Accessibility Conformance Report

(Based on VPAT® Version 2.5Rev)

The information contained in this document represents a point-in-time evaluation based on the product version and testing methodologies used as of the date of publication. The content of this assessment is subject to change as a result of product modifications, testing environment, new information, and/or regulatory interpretations.

Portions of this document reference or incorporate language derived from the Web Content Accessibility Guidelines (WCAG) 2.2 solely for purposes of describing the product's relevant accessibility characteristics.

Kahoot! is actively working to address identified areas of non conformance; however, any statements regarding planned remediation activities, target dates, or future improvements are provided for informational purposes only and do not constitute binding commitments, guarantees, or warranties of future performance.

Conformance determinations are inherently subjective and dependent on evaluative criteria, methodologies, user interactions, and conditions of use. Accordingly, results may vary, and different testers or assessments conducted under different circumstances may reach materially different conclusions.

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Name of Product/Version: Kahoot! Web Platform - Participant Game Experience

Report Date: 25th March, 2026

Product Description:

The VPAT has been prepared based on the accessibility evaluation of the following components: the Participant Game Experience.

Contact Information:

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Notes:

The product was tested with the following accessibility settings turned on: Show questions and answers on the participant's device, and Increase contrast.

Kahoot! Web Platform - Participant Game Experience: Includes Quiz, True or False, Poll, and content slides.

Evaluation Methods Used:

Accessibility testing as per WCAG 2.2 guidelines.

The evaluation was performed using below tools/ tests:

- Desktop and Mobile browsers: Chrome (Windows), Mac: Safari, iOS: Safari, Android: Chrome.
- Desktop and Mobile screen readers: JAWS, Voiceover, Talkback
- Automated tools: Axe, Wave, Dev tools
- Color contrast analyzer
- Browser extensions and bookmarklets to evaluate text spacing, heading structure, and target size
- Browser zoom
- Keyboard-only
- Text-spacing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All the non-text content provides appropriate text alternatives, and decorative elements are correctly hidden from assistive technologies.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	No audio-only or video-only content is present on the website.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The pages do not contain any prerecorded audio content within synchronized media.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The pages do not contain any prerecorded video content within synchronized media.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The platform utilizes appropriate semantic markup, including headings and ARIA roles, to convey information and relationships programmatically. Assistive technologies can identify content roles and associations.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	The sequence of the content present on the website is meaningful and appropriate and does not affect the meaning of the provided content.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element in most parts of the website.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	No audio content is present on the website that plays automatically for more than 3 seconds.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The pages and content support keyboard navigation and interaction.
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Keyboard focus is moving sequentially throughout the website without the focus getting trapped in any section and it is convenient to access the functionality.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Keyboard shortcuts using only letters (including upper- and lower-case letters), punctuation, number, or symbol characters are not implemented on the tested content.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508	Not Applicable	There is no such content present on the website that has a time limit.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product respects the user's reduced motion system preference.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Tested content does not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	A bypass mechanism for skipping to the main content is implemented.
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Correct page titles are defined for the pages throughout the website.
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Focusable components receive focus in an order that preserves meaning and operability.
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Supports	For links, the purpose can be determined from the link text alone or from the link text together with its programmatically determined link context.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	No functionality uses multipoint or path-based gestures.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	Single pointer actions do not rely on the pointer down-event; actions are completed on the up-event, or a mechanism to undo is available.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	For user interface components with visible labels that include text, the accessible name contains the text that is presented visually.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	No functionality is present on the website that is operable only by device motion.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The language attribute is correctly defined for the webpages.
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No interactive element is triggered automatically on receiving the focus.
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Change of context does not happen when the user changes the setting of any input controls.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) Revised Section 508 – Does not apply	Not Applicable	The website does not contain help mechanisms that are repeated across multiple screens.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If an input error is automatically detected the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Labels and instructions are provided for form fields. Persistent programmatic labels for the Game PIN and Nickname inputs are being finalized.
3.3.7 Redundant Entry (Level A 2.2 only) Revised Section 508 – Does not apply	Not Applicable	The website does not require users to re-enter information that has already been provided in the same process.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Interactive elements have proper labels associated with their roles, and screen readers recognise them correctly with updated values.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:	Not Applicable	No live multimedia content is present on the website.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	No multimedia content is present on the website.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	The success criterion is not applicable for the websites.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	Interactive fields on the website are clearly labeled to direct the user to enter the data expected in the fields.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The visual presentation of text and images of text meets the minimum contrast ratio requirements. The product's "Increase contrast" host setting ensures answer buttons use high-contrast color variants.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Text can be resized up to 200% without loss of core content or functionality. To preserve the primary gameplay and learning experience, some secondary interface elements are not displayed at 200% zoom, depending on the end user's viewport dimensions. Primary game content and core interactive functionality remain fully accessible at all zoom levels. WCAG 2.2 SC 1.4.10 (Reflow) explicitly recognizes games as web content where two-dimensional layout is essential to usage and meaning, and the same principle applies to the resizing behavior of game interfaces under SC 1.4.4: preserving the primary interactive experience may require deprioritizing secondary UI elements at higher zoom levels.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Text is used to convey information and images of text are not unnecessarily used.
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	Page content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions, for vertical scrolling content at a width equivalent to 320 CSS pixels.
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	User interface components and meaningful graphical objects have a contrast ratio of at least 3:1 against adjacent colors.
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	Text style spacing properties can be applied without a loss of content or functionality.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	The content that is triggered by hover or focus is dismissible, hoverable, and persistent.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	More than one way is available to locate each web page within the pages tested.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Headings and labels on the website provide sufficient detail of the content they are describing.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All interactive elements present in the website have visible focus indicators.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	When any user interface component receives keyboard focus, the component is never entirely hidden due to author-created content.
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Content or controls that rely on dragging movements were not encountered in the pages.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	The target size of each control is at least 24 by 24 CSS pixels, or at least one of the exceptions listed in the success criterion is applicable.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The human language of each passage or phrase can be programmatically determined.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigational mechanisms are repeated on the website and occur in the same relative order each time they are repeated. Hence, consistent navigation is provided to the user.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Components that provide the same functionality throughout the website can be easily identified by the user.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	There are no critical forms available where error prevention is required. Error suggestions are enough to fill out the form and correct the errors.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Sufficient mechanisms are provided to assist users during authentication or login steps
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	Status updates automatically notify assistive technology users

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most content and pages can be accessed and operated without vision using standard assistive technologies. Some form fields lack persistent programmatic labels, as noted in 3.3.2 Labels or Instructions.
302.2 With Limited Vision	Partially Supports	Most functions can be used with limited vision. Core gameplay functionality is preserved when text is resized up to 200%, though some

Criteria	Conformance Level	Remarks and Explanations
		secondary UI elements are hidden to maintain the essential layout (1.4.4). Additionally, some form fields lack persistent programmatic labels, as noted in 3.3.2 Labels or Instructions.
302.3 Without Perception of Color	Supports	All the tested pages can be used without a perception of color as noted in WCAG Success Criterion 1.4.1
302.4 Without Hearing	Supports	The pages and content can be used without hearing.
302.5 With Limited Hearing	Supports	The pages and content can be used with limited hearing.
302.6 Without Speech	Supports	The pages and content do not require the use of speech.
302.7 With Limited Manipulation	Supports	All functions can be accessed and operated by users with limited manipulation or strength using standard keyboard controls and alternative input devices.
302.8 With Limited Reach and Strength	Not Applicable	The pages and content are digital and do not have physical elements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most functions can be used by users with limited language, cognitive, or learning abilities. However, some form fields—such as the Game PIN and Nickname inputs—lack persistent programmatic labels, which can make it difficult to determine the required input, as noted in 3.3.2 Labels or Instructions.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>402 Closed Functionality</u>	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	The pages and content are not hardware.
402.2.2 Transactional Outputs	Not Applicable	The pages and content are not hardware.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	The pages and content are not hardware.
402.2.4 User Control	Not Applicable	The pages and content are not hardware.
402.2.5 Braille Instructions	Not Applicable	The pages and content are not hardware.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	The pages and content are not hardware
402.3.2 Non-private Listening	Not Applicable	The pages and content are not hardware
402.4 Characters on Display Screens	Not Applicable	The pages and content are not hardware
402.5 Characters on Variable Message Signs	Not Applicable	The pages and content are not hardware
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	The pages and content are not hardware
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	The pages and content are not hardware
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	The pages and content are not hardware
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	The pages and content are not hardware
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	The pages and content are not hardware
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
407.3.1 Tactilely Discernible	Not Applicable	The pages and content are not hardware
407.3.2 Alphabetic Keys	Not Applicable	The pages and content are not hardware
407.3.3 Numeric Keys	Not Applicable	The pages and content are not hardware
407.4 Key Repeat	Not Applicable	The pages and content are not hardware
407.5 Timed Response	Not Applicable	The pages and content are not hardware
407.6 Operation	Not Applicable	The pages and content are not hardware
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	The pages and content are not hardware
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	The pages and content are not hardware
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	The pages and content are not hardware
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	The pages and content are not hardware
407.8.2 Side Reach	Not Applicable	The pages and content are not hardware
407.8.2.1 Unobstructed Side Reach	Not Applicable	The pages and content are not hardware
407.8.2.2 Obstructed Side Reach	Not Applicable	The pages and content are not hardware
407.8.3 Forward Reach	Not Applicable	The pages and content are not hardware
407.8.3.1 Unobstructed Forward Reach	Not Applicable	The pages and content are not hardware
407.8.3.2 Obstructed Forward Reach	Not Applicable	The pages and content are not hardware
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	The pages and content are not hardware
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	The pages and content are not hardware
408 Display Screens	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
408.2 Visibility	Not Applicable	The pages and content are not hardware
408.3 Flashing	Not Applicable	The pages and content are not hardware
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	The pages and content are not hardware
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	The pages and content are not hardware
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	The pages and content are not hardware
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	The pages and content are not hardware
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	The pages and content are not hardware
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	The pages and content are not hardware
412.3.2 Wireline Handsets	Not Applicable	The pages and content are not hardware
412.4 Digital Encoding of Speech	Not Applicable	The pages and content are not hardware
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	The pages and content are not hardware
412.7 Video Communication	Not Applicable	The pages and content are not hardware
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	The pages and content are not hardware
412.8.2 Voice and Hearing Carry Over	Not Applicable	The pages and content are not hardware
412.8.3 Signal Compatibility	Not Applicable	The pages and content are not hardware

Criteria	Conformance Level	Remarks and Explanations
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	The pages and content are not hardware
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	The pages and content are not hardware
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	The pages and content are not hardware
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	The pages and content are not hardware
414.1.2 Other ICT	Not Applicable	The pages and content are not hardware
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	The pages and content are not hardware
415.1.2 Audio Description Controls	Not Applicable	The pages and content are not hardware

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.3 Row, Column, and Headers	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.4 Values	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.5 Modification of Values	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.6 Label Relationships	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.7 Hierarchical Relationships	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.8 Text	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.9 Modification of Text	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.10 List of Actions	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.11 Actions on Objects	Not Applicable	The pages and content are web-based and do not include

Criteria	Conformance Level	Remarks and Explanations
		software components that access platform accessibility services.
502.3.12 Focus Cursor	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.13 Modification of Focus Cursor	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.3.14 Event Notification	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
502.4 Platform Accessibility Features	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
503.3 Alternative User Interfaces	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
503.4.2 Audio Description Controls	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	The pages and content are not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
504.2.2 PDF Export	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
504.3 Prompts	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.
504.4 Templates	Not Applicable	The pages and content are web-based and do not include software components that access platform accessibility services.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	The pages and content do not contain support documentation with accessibility and compatibility features.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	The pages and content do not provide support documentation in non-electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	The pages and content do not provide support services

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Not Applicable	The pages and content do not provide support services.