

Enjoyable Languages Student Contract

1. Payment:

- All payments must be made <u>BEFORE</u> each lesson.
- o If purchasing a bundle, the entire bundle can be paid for upfront or in a split payment.
- o If not purchasing a bundle, you are required to commit to 4 lessons. Payment for these 4 lessons must be paid in full before the first lesson.
- o Payments can be sent to:
 - i. Zelle (enjoyablelanguages@gmail.com)
 - ii. Venmo (@EnjoyableLanguagesLLC)
- Late payments will incur a late fee of \$5.

2. Cancellation/Rescheduling Policy:

- We require a 12-hour notice, otherwise you will be charged for the class.
- o If you are a "no-show" for a class, you will be charged for the class.

3. Family & Friends Rate Policy:

 When booking classes at the family/friends rate, the total cost is a flat fee, regardless of the number of attendees. This means the price remains the same even if fewer participants attend than originally planned.

4. Refund Policy:

- If you decide to quit classes midway after purchasing a bundle or the first 4 lessons of pay-as-you-go, any remaining payment will be non-refundable.
- o If you decide to take a break from classes and we do not hear from you within 90 days of taking that break, we will assume you are no longer continuing and any remaining payment will be non-refundable.

5. Technical Issues:

- If a technical issue arises, on either the teacher's end or the student's end, the lesson must be rescheduled and Enjoyable Languages <u>MUST</u> be notified immediately.
- o If the same technical issue arises again:
 - i. If it is on the student's end, full payment will be collected.
 - ii. If it is on the teacher's end, the class will be rescheduled.

6. Referral Bonus:

You will receive \$50 for every referral that signs up to take classes at Enjoyable Languages.

Signature of Student/Guardian	Date	
Owner on behalf of Enjoyable Languages	Date	