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Najah Farah

Linkedin
Github

A committed Healthcare Assistant with strong communication skills, able to work **under pressur**e and adapt to changing situations. In my role as an Assistant Manager at Cordant, I coordinated tasks such as overseeing security operations, managing team performance, and ensuring compliance with safety protocols, while maintaining regular **client contact** to ensure smooth operations and **meet multiple deadlines**. My prior experience as a Control Room Operator demonstrated my **problem-solving abilities**, as I managed complex schedules and ensured staff coverage across all sites at all times.

Key Skills

- **Interpersonal Skills: Communication,Pressure handling,Adaptability,Detail oriented,Problem solving,Client management,Team coordination,Compliance**
- **Software Development: HTML, CSS, Javascript,Bootstrap, React, Node.js, Express, PostgreSQL**
- **Cloud & DevOps: Git, Linux, Terraform, Docker, Github Actions, AWS**

Projects

***Youtubesaver*| *Github Repo* | Live Demo**

- A full-stack video management application making a user friendly interface for video browsing, rating, adding and deleting videos.Hosted on render.

***HireMe* | *Github Repo* |Live Demo**

- Collaboratively developed the HireME app as a team of four, creating a platform to automate the extraction of CYF trainee details and skills from GitHub's API.Hosted on render.

Employment History

Healthcare Assistant* |*NHS* | *April 2022 - present

- Ensured adherence to quality and safety standards in patient care, demonstrating attention to detail.
- Provided emotional support to patients and their families.
- Maintained patient confidentiality and adhered to data protection policies.
- Therapeutically managed violence and aggression using de-escalation and breakaway techniques when required.

Assistant Manager* | *Cordant Group* | *June 2019 – March 2022

- Managed daily operations and supervised a team of **45+ security personne**l, ensuring full staffing and that operations ran smoothly across various locations.
- Acted as the **secondary** contact for **clients**, addressed their concerns, and oversaw security incident responses, coordinating with personnel and law enforcement.
- Organised **training sessions** for staff compliance and skill enhancement, and played a key role in the recruitment process.
- Assisted in preparing financial reports and enforced **company policies**, ensuring accurate financial tracking and **compliance** with security standards.

Control Room Operator | *Cordant Group* | *February 2017- June 2019*

- Operated and monitored security systems, responding to over **100** security alerts and alarms monthly, coordinating with security personnel and law enforcement to resolve incidents.
- Maintained constant communication with security teams, ensuring timely updates and support, which improved incident resolution times and liaised with security personnel to confirm they were present for their shifts, ensuring **100% shift coverage**.
- Accurately **documented** all incidents and activities, producing detailed logs and reports for over **350 incidents** annually, ensuring thorough records for compliance and future analysis.
- Conducted regular checks and maintenance on security systems and **identifying and resolving technical issues**, thus reducing system downtime.

Education and Certification

Full Stack Bootcamp|*CYF*| *January 2023 - Present*

Cloud Trainee |*March 2024*

- Used **Terraform** for infrastructure as code to manage AWS resources such as **S3** for static websites, **EC2** instances for backend server operations, and **RDS** for database management, enhancing deployment efficiency and infrastructure reliability.
- **Containerised** the application's server and frontend components using **Docker**, ensuring consistent environments for development and facilitating easier application maintenance.
- **Automated** deployment with **GitHub Actions**,improving efficiency and reducing manual errors.
- Implemented **scalability feature**s for the project, including setting up EC2 **Load Balancers** to distribute traffic across multiple EC2 instances, ensuring high availability.

software development Trainee | *October 2023*

- Contributed to the **design** and implementation of the **database schema**, ensuring seamless data storage.
- implemented a data visualisation feature enabling comprehensive tracking of graduate coding activity.
- Assumed a leadership role in the organisation and coordination of the project, fostering effective teamwork, communication, and **Agile practice**.
- Implemented efficient source code management using **Git version control**, ensuring version tracking, collaboration, and code organisation throughout the project.

DipHE Chemical Engineering |*University of Strathclyde*| *September 2017 - May 2019*

- Studied core chemical engineering principles such as thermodynamics, fluid mechanics, and material science, providing a foundation in technical problem-solving.
- Gained experience in process design and control, utilising computational tools and software for simulations and data analysis.

Interests

- Play football regularly in a 7 a side local league.
- Deep interest in historical conflicts.
- Fascinated by the mysteries of the universe and regularly keep up to date with astronomical discoveries.