**Position: Director of Events & Business Operations** 

Revenue, Relationships, and Results

Organization: The Spark of Hudson; see also the Spark Building

Location: Hudson, NY

**Employment Type:** Full-time or part-time, in person

### Salary:

\$60,000–\$75,000 annually, commensurate with experience (part-time tbd)

#### Benefits:

\$1,200/month Individual Coverage HRA (ICHRA) for health insurance reimbursement

- Paid time off
- Annual professional development stipend

Access to Spark coworking space and events

#### **Position Overview**

The Spark of Hudson is seeking a **results-driven**, **community-minded** leader to serve as our **Director of Events & Business Operations**. This role is key to ensuring the long-term financial sustainability of The Spark by driving space rentals, producing high-quality public and private events, and managing day-to-day building operations.

We're looking for someone who thrives in a fast-paced environment, is energized by both people and systems, and knows how to connect a mission to a revenue model. This person will play a central role in activating our space, growing our earned income, and making Spark a welcoming, dynamic hub for Hudson.

This is not a behind-the-scenes role—this is for someone who can own the full customer experience while keeping an eye on the numbers.

## **Key Responsibilities**

#### 1. Space Rentals & Revenue Generation (40%)

 Lead all aspects of space rentals, including marketing, inquiries, tours, contracts, invoicing, and follow-up

- Cultivate and convert new leads across corporate, nonprofit, community, and private sectors
- Build and maintain long-term relationships with high-value renters and partners
- Set and meet monthly revenue targets for rentals and events
- Maintain accurate data and reporting on space usage and income
- Develop pricing models, marketing strategies, and outreach campaigns to grow earned income

### 2. Event Production & Logistics (30%)

- Plan and execute mission-aligned events that generate revenue and build community
- Produce private events, Spark-led programs, and collaborative offerings with partners
- Coordinate all event logistics: setup, vendor communication, AV, supplies, staffing, signage, and breakdown
- Develop checklists, run-of-show documents, and standard operating procedures for repeatable success
- Ensure a consistently high-quality experience for all guests and renters

### 3. Business & Building Operations (20%)

- Oversee daily operations of The Spark building, ensuring the space is clean, safe, and functional
- Manage vendor relationships for cleaning, maintenance, signage, supplies, tech, and furnishings
- Maintain the building calendar, ensuring clarity, consistency, and conflict-free scheduling
- Work with ED and fiscal sponsor to ensure timely invoicing and contract compliance
- Track and manage operational costs related to rentals and events

#### 4. Relationship Management & Culture (10%)

- Foster strong relationships with co-working members, facilitators, event partners, and guests
- Represent The Spark with professionalism and warmth, both in person and online
- Support the ED in curating a values-aligned calendar of events and community engagement opportunities
- Maintain a balance of hospitality and accountability in all building usage
- Contribute to a culture of excellence, experimentation, and financial stewardship

## What We're Looking For

- 3+ years of experience in event production, venue operations, hospitality, business development, or nonprofit earned income
- Demonstrated ability to drive revenue and meet financial targets
- Exceptional organizational, communication, and problem-solving skills
- Comfort managing contracts, schedules, vendors, and budgets
- Strong customer service orientation and ability to work across sectors and communities
- Mission-driven but business-minded—someone who sees earned revenue as a tool for sustainability and impact
- Familiarity with Hudson or a similar small city is a plus
- Proficiency with Google Workspace, Squarespace, Canva, and basic CRM or event tools preferred
- Willingness to work some evenings/weekends as required

## **About The Spark of Hudson**

The Spark is a civic hub and community learning space located in a renovated school building in Hudson, NY. We bring people together to learn, connect, and create a better future. Through

coworking, events, programs, mutual aid, and youth initiatives, we activate our space in service of local resilience and democratic engagement.

# To Apply

Please <u>complete the online application</u>. If you have any questions, contact us at jobs@sparkofhudson.org