

The Social Game Support

Welcome to the official support page for **The Social Game**.

If you need help, you'll find answers to common questions below, or you can contact us directly.

Contact Support

For questions, bug reports, or feedback, please email:

sinanhalefoglu1@gmail.com

We aim to respond within **2 working days**.

Frequently Asked Questions (FAQ)

1. How do I delete my account?

You can delete your account directly inside the app:

Profile → Delete Account

Deleting your account immediately signs you out and begins the deletion of your associated data.

2. Why is there an age requirement?

The Social Game includes optional **+18 content** (mature or daring prompts). You must confirm that you are at least 18 years old to access these features.

3. What data does The Social Game store?

We only store the minimum data required to provide app functionality, such as:

- Anonymous authentication

- Apple Sign-In nickname (if provided)
- Basic game session data
- A flag showing whether +18 mode is enabled

We do **not** store your date of birth or track you for advertising.

For full details, see our **Privacy Policy** inside the app.

4. Why do some AI-generated prompts vary in quality?

The Social Game uses advanced AI models to generate content.

AI outputs may occasionally vary in tone or quality.

If something seems inappropriate, please report it, we continuously improve our filters.

5. How do I create a room?

To host a multiplayer room:

1. **Log in with Apple**
2. Select any game
3. Tap **Multiplayer**
4. Tap **Host Room**

You'll receive a 6-digit room code that friends can use to join.

6. How do I create AI-generated content?

In any game that supports AI-generated sets (e.g., **Spy**, **The ID Game**, **Who Am I**):

1. Open **My Sets**
2. Tap **Generate with AI**

3. Choose your options and create your set instantly
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7. Why can't I join a friend's game?

Players can only join using a **6-digit game code**.

If you can't join:

- Double-check the code and gamemode
 - Ensure the host is still in the lobby
 - Verify your internet connection
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8. What should I do if AI content seems inappropriate?

While filters are in place, AI systems are not perfect.

If you encounter inappropriate content, you can:

- **Report it directly in the app** using the built-in report button.
When you submit a report, the prompt and the generated output are saved securely in our database so we can review and improve our filtering systems.
- **Optionally contact us by email** at sinanhalefoglu1@gmail.com with the prompt and output if you would like further clarification or support.

We continuously refine our safety measures based on user reports.

9. How do I report a bug?

Please email:

- Description of the issue
- Device model (e.g., iPhone 14)
- iOS version

- Screenshots (if available)

to **sinanhalefoglu1@gmail.com**.

10. Any other gameplay questions?

If you're unsure how something works or need help with a specific game mode, feel free to contact us.

We're happy to explain rules, game modes, or how to use different features.