

Cloud vs. Local File Capture

There are two primary options for capturing a recording file during a remote interview: cloud capture and local file capture.

Cloud file capture

Pros: A more seamless recording experience for platforms that have cloud storage integrated, as well as built-in options to some platforms for speech-to-text transcription services.

Cons: Security concerns over the files being recorded to/kept on a cloud storage platform. Instances where this might be a factor are if there are concerns on security of access to the file. If the interview is discussing sensitive topics or the narrator is high profile there may be an elevated concern. File creation in a cloud environment that isn't secured by the interviewer is another concern. Projects working under an Institutional Review Board protocol might be required to steer away from cloud-based file capture for security reasons. Speech-to-text services built into the cloud services tested are still lacking in accuracy. In some instances, remote interviewing systems allow for cloud file storage of recorded audio files to be stored directly on a cloud system like Dropbox or Google Drive. This may satisfy some issues with security.

Local file capture

Pros: More control over access to recorded interview files.

Cons: Requires available space to store files on local hardware. Possible issues in file management if multiple interviewers are working on a collective project.