

Jordan M. Ellis

SENIOR SOFTWARE ENGINEER · FULL-STACK & PLATFORM

I make sprawling distributed systems feel boring — in the best way. Five years building high-throughput data pipelines and developer tooling at growth-stage B2B SaaS companies, with a track record of shipping platform improvements that compound across every team that touches them.

Meridian Analytics San Francisco, CA · 2021–Present

Senior Software Engineer, Platform

- Cut p99 API latency from **2.4 s** → **380 ms** by redesigning the query planner and introducing read replicas, directly reducing customer support tickets by 34%.
- Led a 9-month migration of **120 M+ event records** from DynamoDB to Redshift, coordinating 4 teams with zero unplanned downtime and a 60% reduction in storage costs.
- Designed and shipped an internal feature-flag SDK adopted by **8 product teams** within 6 weeks, eliminating ad-hoc env-var workarounds across the codebase.
- Mentored 3 mid-level engineers; **2 promoted to senior** within a year.

Cloudform Inc. Remote · 2019–2021

Software Engineer, Backend

- Rebuilt the billing ingestion pipeline using Kafka and Go, increasing throughput from **4 K** → **85 K events/s** and unlocking a new enterprise pricing tier worth \$1.2 M ARR.
- Reduced CI build times from **52** → **11 minutes** by parallelizing test suites and implementing Docker layer caching, saving the 40-person eng team ~15 hours/week.
- Owned on-call for the payments domain; drove MTTR from **47 min** → **9 min** by introducing runbook automation and structured incident retrospectives.

Finlo Technologies Austin, TX · 2017–2019

Software Engineer

- Delivered a real-time portfolio risk dashboard (React + WebSocket) used daily by **200 analysts**, replacing a batch report that ran overnight.
- Led a security audit identifying **14 OWASP Top-10 issues**; remediated all critical findings in a 6-week sprint ahead of SOC 2 audit.

CONTACT

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HIGHLIGHTS

- ▶ 120 M record zero-downtime migration
- ▶ p99 latency: 2.4 s → 380 ms
- ▶ CI builds: 52 min → 11 min
- ▶ 5 direct reports promoted
- ▶ SOC 2 Type II contributor

SKILLS

Languages Go, Python, TypeScript, SQL

Data Kafka, Redshift, Postgres, Spark, dbt

Infrastructure AWS (ECS, RDS, Lambda), Terraform, Docker, Kubernetes

Frontend React, Next.js, GraphQL

Observability Datadog, OpenTelemetry, PagerDuty

Practice System design, incident command, TDD

EDUCATION

B.S. Computer Science
2017

*University of Texas at Austin —
Dean's List, 3.8 GPA*