

System-specific functionality

Central Office

Request fulfillment

- Title level vs item level
- Can multiple bibs fill a request?
 - Ie if several bibs have the same ISBN or something else all bibs are included in the request

Central Office

Load balancing between libraries

- System selects available copies first
- System has ability to equalize requests across all libraries
 - Ideally this is real time
- System has ability to geographically prioritize requests
- System has ability to group requests into “hubs”

tenant and Central

Patron prioritization

- System offers ability to put some patron’s requests above others
 - EX: local patrons get the item first

tenant and Central

Rush request option / with OPAC display field so that libraries can rename

- Options to specify patron group
- Optional alert notification sent to borrowing library and lending library

tenant

Queue (Post request function)

- Ability to re-order request your own queue
- Ability to re-order request in other library queue

tenant

Patron display

- Optional ability to turn on and turn off display of place in the queue to patron in Discovery
- Or just not enable the API in the Discovery layer

tenant - but might have new requirements for Cross tenant

Request settings

- Ability to set loan policies for cross-tenant borrowing
- Title level vs item level hold

- Temporarily turn off patron requesting
 - Date range preferable
- Temporarily turn off borrowing requesting
 - Date range preferable

tenant

Permissions

- Edit the above settings
- Process requests (or is this included in regular library request permissions?)
- Permission to re-order request queue
- Permission to re-order request queue of another library

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Reporting

- Review existing report requests