

Privacy Policy for Zelvane Chat

Last updated: August 25, 2026

1. Introduction and Acceptance

This End-User License Agreement and Terms of Use ("Agreement") is a legal agreement between you ("you" or "User") and Ashlee White ("Developer," "we," "us," or "our") governing your download, installation, access to, and use of the Zelvane Chat mobile application, including its related features, content, updates, and services (collectively, the "App").

By downloading, installing, accessing, purchasing, or using the App, you confirm that you have read, understood, and agreed to this Agreement. If you do not agree, do not download, install, access, or use the App.

This Agreement is concluded between you and the Developer only, and not with Apple Inc. ("Apple"). The Developer, not Apple, is solely responsible for the App and its content, subject to the terms set out below.

2. Purpose of the App

Zelvane Chat is a productivity and writing-assistance application. Depending on the features available in the current version, the App may help users generate, rewrite, summarize, expand, organize, improve, or adapt text; create marketing, business, educational, social, or other written content; adjust tone and style; develop ideas and outlines; and perform similar AI-assisted writing tasks.

The App is intended to assist users with drafting and editing. It does not replace the User's own judgment, professional review, fact-checking, or responsibility for the final content.

3. License Grant and Scope

Subject to your compliance with this Agreement, the Developer grants you a limited, personal, revocable, non-exclusive, non-transferable, and non-sublicensable license to use

the App on Apple-branded products that you own or control, as permitted by the Apple Media Services Terms and Conditions and applicable Usage Rules.

The App is licensed, not sold. Except as expressly permitted by Apple's Usage Rules, you may not distribute or make the App available over a network where it could be used by multiple devices at the same time. The App may be accessed through Family Sharing or volume purchasing only where permitted by Apple.

You may not:

- copy, modify, adapt, translate, create derivative works from, decompile, disassemble, reverse engineer, or attempt to derive the source code of the App, except where such restriction is prohibited by applicable law;
- rent, lease, lend, sell, redistribute, sublicense, assign, or commercially exploit the App or any access to it without our prior written permission;
- bypass, disable, interfere with, or circumvent any security, access-control, subscription, usage-limit, or technical protection mechanism;
- use automated systems, scripts, bots, scraping tools, or other methods to overload, extract from, or disrupt the App or its infrastructure;
- remove, alter, or obscure copyright, trademark, ownership, or other proprietary notices;
- use the App in violation of applicable law, this Agreement, Apple's terms, or applicable third-party terms.

4. Eligibility and User Responsibility

You may use the App only if you are legally capable of entering into this Agreement. If you are under the age of legal majority in your jurisdiction, you may use the App only with the permission and supervision of a parent or legal guardian.

You are responsible for your device, Apple ID, internet connection, the security of your access, and all activity performed through your device or account. You must not allow unauthorized persons to use paid features associated with your account.

5. User Input and AI-Generated Output

"User Input" means text, instructions, prompts, drafts, keywords, preferences, selections, or other material that you voluntarily submit through the App. "Output" means text or other material generated, rewritten, summarized, organized, or otherwise produced by the App in response to User Input.

You retain any rights you lawfully hold in your User Input. You grant the Developer a limited right to process User Input only as reasonably necessary to provide the features you request, maintain security, prevent abuse, troubleshoot technical issues, and comply with applicable law.

As between you and the Developer, and to the extent permitted by applicable law, you may use Output generated for you for lawful personal or commercial purposes. However:

- Output may not be unique and other users may receive identical or similar content;
- the Developer does not guarantee that Output is eligible for copyright, trademark, patent, or other intellectual-property protection;
- the Developer does not guarantee that Output does not resemble or conflict with third-party content, names, brands, works, or rights;
- you are solely responsible for reviewing Output before publishing, submitting, distributing, selling, or otherwise using it;
- you must obtain any permissions, licenses, disclosures, or professional review required for your intended use.

The App does not transmit, share, disclose, sell, rent, or otherwise make User Input, Output, or personal data available to any third-party AI service, external service provider, company, organization, person, advertiser, data broker, or any other third party. User Input and Output are used only inside the App to provide the functionality requested by the User and are not used to train general-purpose AI models.

6. Prohibited Content and Uses

You must not use the App to create, request, upload, publish, distribute, or facilitate content or activity that:

- violates any law, regulation, court order, or legally enforceable obligation;
- infringes copyright, trademark, privacy, publicity, confidentiality, contractual, or other rights;
- impersonates another person, company, product, public authority, or brand in a misleading manner;
- is fraudulent, deceptive, defamatory, threatening, harassing, discriminatory, hateful, abusive, or unlawfully obscene;
- promotes violence, exploitation, trafficking, terrorism, or other unlawful harm;
- contains malware, malicious code, credential theft, phishing, unauthorized surveillance, or instructions intended to compromise systems or accounts;
- facilitates spam, scams, manipulation, fake reviews, academic dishonesty, or deceptive commercial practices;
- contains personal, confidential, or sensitive information about another person without a lawful basis or appropriate permission;

- is used to make decisions that produce legal or similarly significant effects on another person without appropriate human review and compliance with applicable law;
- otherwise creates a material risk to users, third parties, the App, or its infrastructure.

We may refuse or limit generation, block certain requests, remove access to particular features, or suspend use of the App when reasonably necessary to enforce this Agreement, protect users, comply with law, or prevent abuse.

7. Accuracy, AI Limitations, and Professional Advice

AI-generated Output may be incomplete, inaccurate, outdated, misleading, biased, offensive, or unsuitable for your intended purpose. The App can misunderstand prompts and may present incorrect information with confidence.

You must independently review and verify all important statements, citations, calculations, claims, and recommendations before relying on or distributing Output.

The App does not provide legal, medical, mental-health, financial, tax, accounting, employment, immigration, safety, or other regulated professional advice. Output is provided for general informational, creative, and productivity purposes only and must not be treated as a substitute for advice from a qualified professional.

Do not rely on the App for emergencies, high-risk activities, safety-critical decisions, or decisions affecting a person's rights, health, finances, employment, education, housing, insurance, or legal status.

8. Privacy and Data Handling

Your use of the App is also governed by the Privacy Policy made available in the App and in the App Store listing. The Privacy Policy is incorporated into this Agreement by reference.

To provide requested functionality, the App may collect and process the following categories of data:

- User Input and Output, including text, prompts, instructions, drafts, keywords, preferences, selections, and content generated in response to User Input;
- feature selections, writing preferences, and app settings that you choose or configure in the App;

- limited technical and diagnostic information collected automatically or generated during use, such as device type, operating-system version, app version, crash data, and service-performance events;
- purchase status and subscription entitlement information received from Apple for App Store purchases.

The App collects this data when you type, submit, select, upload, or otherwise provide content in the App; when the App records settings or feature choices you make; when technical events are generated by the App or device; and when Apple provides purchase or subscription status needed to unlock paid functionality.

User Input and Output are processed only to perform the AI-powered action requested by the User. The App does not send User Input, Output, prompts, drafts, files, attachments, generated content, personal data, diagnostic data, or purchase-entitlement data to any third-party AI service, external processing service, company, organization, person, advertiser, data broker, or other outside recipient. We do not share this data for marketing, advertising, tracking, resale, profiling, unrelated analytics, or model training. Any processing is limited to the requested operation, security, abuse prevention, troubleshooting, legal compliance, and functionality chosen by the User.

Content saved by the User inside the App is stored locally on the User's device unless the App clearly provides an optional account, backup, synchronization, or cloud-storage feature.

The App does not sell, share, transmit, disclose, or otherwise provide User Input, Output, technical data, purchase-entitlement data, or personal data to third parties. The App does not use such data for third-party advertising, data brokerage, tracking across apps or websites, profiling, resale, unrelated analytics, or training AI models.

The App does not access precise location, contacts, microphone, camera, or photo library unless a specific feature requires access, the App displays the relevant system permission request, and the User chooses to grant permission.

You may revoke device permissions through iOS Settings. You may request access to or deletion of data associated with you by contacting the Developer using the contact details at the end of this Agreement. Deleting the App removes locally stored App data from the device, subject to device backups and Apple's own retention practices.

No security method is completely infallible. We use reasonable technical and organizational safeguards, but cannot guarantee absolute security.

9. Subscriptions, In-App Purchases, and Billing

The App may offer auto-renewable subscriptions and other in-app purchases that unlock premium features, expanded usage, or other digital functionality. The exact product, duration, price, included features, usage limits, and any introductory offer or trial are displayed in the App before purchase.

Payment is charged to your Apple ID account when the purchase is confirmed. Apple processes all App Store transactions. The Developer does not directly receive or store your full payment-card details.

An auto-renewable subscription renews automatically unless you cancel it at least 24 hours before the end of the current subscription period. Your Apple ID account may be charged for renewal within 24 hours before the end of the current period at the price shown for your subscription.

You can manage or cancel subscriptions in your Apple ID subscription settings. Deleting the App does not cancel a subscription. Cancellation takes effect at the end of the then-current paid period unless Apple states otherwise.

Where available, use the “Restore Purchases” function to restore eligible purchases made with the same Apple ID. Purchases and subscriptions are subject to Apple’s payment, refund, family-sharing, and availability rules. Refund requests must be submitted to Apple and are determined under Apple’s applicable policies and law.

Any free trial or introductory offer is available only when expressly displayed and subject to the eligibility rules shown by Apple. Any unused portion of a free trial may be forfeited when a paid subscription is purchased, where permitted by applicable law.

The App must provide the functionality and access described at the time of purchase. Availability may still be affected by maintenance, internet connectivity, device compatibility, lawful restrictions, or events outside our reasonable control.

10. Intellectual Property

The App, including its software, code, design, interface, visual elements, trademarks, logos, databases, documentation, and original content supplied by the Developer, is owned by or licensed to the Developer and is protected by applicable intellectual-property laws.

This Agreement does not transfer ownership of the App or the Developer’s intellectual property to you. No right or license is granted except the limited right to use the App under this Agreement.

You may submit feedback, suggestions, or ideas about the App. You agree that we may use such feedback without restriction or compensation, provided that we do not publicly identify you as its source without permission.

11. No Third-Party Data Sharing

The App does not send User Input, Output, prompts, drafts, files, attachments, generated content, personal data, technical data, diagnostic data, or purchase-entitlement data to any third-party AI service, external service provider, company, organization, person, advertiser, data broker, or other outside recipient. No third party is authorized to receive, access, process, store, analyze, sell, resell, use, or train models on User Input, Output, or personal data from the App.

App Store purchases and subscription management are processed by Apple under Apple's own terms. The Developer does not send User Input, Output, prompts, drafts, generated content, files, attachments, or personal data to Apple or to any other external service or person for AI processing, marketing, advertising, tracking, resale, profiling, or model training.

The App is designed so that User Input and Output remain within the App's controlled functionality and are not shared with outside recipients. If the App's data practices change in the future, the Privacy Policy and the in-app disclosure will be updated before any such data sharing begins, and user permission will be requested where required.

12. Maintenance, Updates, and Support

The Developer is solely responsible for maintenance and support of the App as required under applicable law or expressly stated in this Agreement. Apple has no obligation to provide maintenance or support for the App.

We may release updates, fixes, modifications, or new versions. Some updates may be required for continued access because of security, legal, technical, or compatibility requirements. Features may be changed, limited, replaced, or discontinued, provided that this does not unlawfully deprive users of digital content or access already purchased.

13. Suspension and Termination

This Agreement remains effective until terminated by you or the Developer.

You may terminate it by discontinuing use of the App, canceling any active subscription through Apple, and deleting the App from your devices.

Your rights under this Agreement may terminate automatically if you materially violate its terms. We may suspend or restrict access where reasonably necessary to prevent fraud, abuse, security threats, legal violations, or harm to the App or third parties.

Upon termination, you must stop using the App. Provisions concerning intellectual property, User responsibility, disclaimers, limitation of liability, governing law, and other provisions that by their nature should survive will remain effective.

14. Disclaimer of Warranties

To the maximum extent permitted by applicable law, the App and all related services are provided “as is” and “as available,” with all faults and without warranties of any kind, whether express, implied, or statutory, including warranties of merchantability, satisfactory quality, fitness for a particular purpose, accuracy, availability, quiet enjoyment, and non-infringement.

The Developer does not warrant that the App will be uninterrupted, secure, error-free, compatible with every device or operating-system version, or that Output will be accurate, complete, unique, lawful, or suitable for a specific purpose.

Some jurisdictions do not allow the exclusion of certain warranties or consumer rights. Nothing in this Agreement excludes or limits rights that cannot lawfully be excluded or limited.

If the App fails to conform to an applicable warranty, you may notify Apple, and Apple may refund the purchase price, if any, for the App in accordance with Apple’s applicable policies. To the maximum extent permitted by law, Apple has no other warranty obligation regarding the App. Any other claims, losses, liabilities, damages, costs, or expenses attributable to a failure to conform to a warranty are the Developer’s responsibility to the extent required by law.

15. Limitation of Liability

To the maximum extent permitted by applicable law, the Developer will not be liable for indirect, incidental, special, exemplary, punitive, or consequential damages; loss of profits, revenue, business, opportunity, goodwill, data, or content; or damages arising from reliance on AI-generated Output, inability to access the App, unauthorized access, or third-party conduct.

Where liability cannot be excluded, it will be limited only to the extent permitted by applicable law. Nothing in this Agreement limits liability for fraud, willful misconduct, death or personal injury caused by negligence, or any other liability that cannot legally be limited.

16. Product Claims and Intellectual-Property Claims

The Developer, not Apple, is responsible for addressing claims by you or a third party relating to the App or your possession or use of it, including product-liability claims, claims that the App fails to comply with legal or regulatory requirements, and claims under consumer-protection, privacy, or similar legislation.

If a third party claims that the App or your possession or use of it infringes that party's intellectual-property rights, the Developer, not Apple, is responsible for the investigation, defense, settlement, and discharge of that claim to the extent required by this Agreement and applicable law.

You remain responsible for claims arising from User Input, Output you choose to use or distribute, or your violation of law or third-party rights.

17. Legal Compliance and Export Restrictions

You represent and warrant that:

- you are not located in a country subject to a United States Government embargo or designated by the United States Government as a country supporting terrorism; and
- you are not listed on any United States Government list of prohibited or restricted parties.

You must not use, export, or re-export the App except as authorized by United States law and the laws of the jurisdiction where the App was obtained. You must not use the App for any purpose prohibited by applicable export-control or sanctions law.

18. Governing Law and Consumer Rights

This Agreement is governed by the laws of the Republic of Türkiye, without regard to conflict-of-law principles, except where mandatory consumer-protection law in your country of residence requires otherwise.

If you reside in the European Union, European Economic Area, Switzerland, or the United Kingdom, you retain any mandatory consumer rights and remedies available under the law of your habitual residence. Nothing in this Agreement requires a consumer to waive rights that cannot legally be waived.

19. Changes to This Agreement

We may update this Agreement to reflect changes to the App, law, Apple requirements, security practices, or business operations. The “Last updated” date will be revised when changes are made.

Material changes will be communicated through the App, the App Store listing, or another reasonable method where required. Continued use after an updated Agreement becomes effective constitutes acceptance to the extent permitted by law. If you do not agree with an update, you must stop using the App.

20. Apple-Specific Terms

You and the Developer acknowledge and agree that:

- this Agreement is between you and the Developer, not Apple;
- Apple is not responsible for the App or its content;
- Apple has no obligation to provide maintenance or support;
- the Developer is responsible for warranties and claims relating to the App to the extent required by law;
- the license is limited to use on Apple-branded products you own or control, subject to Apple's Usage Rules;
- Apple and its subsidiaries are third-party beneficiaries of this Agreement;
- upon your acceptance of this Agreement, Apple has the right to enforce this Agreement against you as a third-party beneficiary.

21. Severability and Entire Agreement

If any provision of this Agreement is found invalid or unenforceable, that provision will be enforced to the maximum extent permitted and the remaining provisions will remain effective.

This Agreement, together with the Privacy Policy, the purchase terms displayed in the App, and applicable Apple terms, constitutes the entire agreement between you and the Developer regarding the App and supersedes prior understandings concerning the same subject matter.

22. Developer Contact Information

Developer: Ashlee White

Email: chasityhicks980411@aol.com

Questions, complaints, support requests, privacy requests, and claims relating to the App should be directed to the contact details above.

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