# **Cotton Hall - Privacy Policy**

There are multiple aspects of privacy law that all website owners must comply with when handling personal information. Below is a description of our privacy policy for this website:

What type of information do we collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

#### How do we collect information?

When you contact us on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

## Why do we collect such personal information?

- We may collect such Non-personal and Personal Information for the following purposes:
- To provide and operate the Services;
- To respond to our Users with new or ongoing enquiries;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

### How do we store, use or share our site visitors' personal information?

Our website is hosted on the google.com platform. google.com provides us with the online platform that allows us to contact you about your enquiries for hall hire, or other hall queries. Your data may be stored through google.com.com's data storage, databases and the general google.com.com applications. They store your data on secure servers behind a firewall.

#### How do we communicate with our site visitors?

We may contact you to respond to queries you have sent to us via our contact page or notify you of offers, news or other events at the hall. We may also poll your opinions through surveys or questionnaires, for feedback or updates related to the hall, or services provided. For these purposes we may contact you via email, telephone, text messages, and postal mail.

### How do we use cookies and other tracking tools?

Our website uses google analytics to help us improve our services to you.

### How can you withdraw your consent?

If you don't want us to process your data anymore, please contact Michael Bigg

# Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

# Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact Michael Bigg