

# CNCF Tech Writers Q&A

## **Purpose:**

A fairly unstructured space where project folks can ask technical writers about their specific sites or projects. Sandbox projects are especially welcome.

## **Recurring:**

8AM Pacific time on the fourth Wednesday of the month

[CNCF Community Meetings Calendar - Tech Writers Office Hours](#)

## **Join Zoom Meeting:**

<https://zoom-lfx.platform.linuxfoundation.org/meeting/95471930872?password=db1aa715-a60b-444c-8b14-71d44161a42e>

One tap mobile:

US: +12532158782,,95471930872# or +13462487799,,95471930872

Or dial:

US: +1 253 215 8782 or +1 346 248 7799 or +1 669 900 6833 or +1 301 715 8592

or +1 312 626 6799 or +1 646 374 8656 or 877 369 0926 (Toll Free) or 855 880 1246 (Toll Free)

Canada: +1 647 374 4685 or +1 647 558 0588 or +1 778 907 2071 or +1 204 272 7920

or +1 438 809 7799 or +1 587 328 1099 or 855 703 8985 (Toll Free)

Meeting ID: 95471930872

Meeting Passcode: **242175**

International numbers: <https://zoom.us/j/95471930872>

## **About CNCF TechDocs:**

<https://github.com/cncf/techdocs/> -- repo with information about [services](#), and sample [assessments](#).

To request a Docs Assessment, visit

[servicedesk.cncf.io](https://servicedesk.cncf.io). <https://github.com/cncf/techdocs/tree/main/assessments>

## **CNCF #techdocs Slack Channel:**

<https://cloud-native.slack.com/archives/CUJ6W5TLM>

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# Aug 27, 2025

Attending:

- Paul G (ESI)
- David Welsch
- Patrice C. (CNCF)
- Tom Wieczorek (k0s - <https://k0sproject.io/>)

Topics / notes / questions

Tom Wieczorek, k0s

- <https://k0sproject.io/>
- <https://github.com/k0sproject/k0s/>
- Questions about docs
- Style guides: examples
  - <https://opentelemetry.io/docs/contributing/style-guide/>
  - <https://github.com/knative/docs/tree/main/contribute-to-docs/style-guide>
- For sandbox projects:
  - <https://github.com/cncf/techdocs/blob/main/docs/sandbox-doc-primer.md>
- Training / free courses:
  - <https://training.linuxfoundation.org/training/open-source-technical-documentation-essentials-lfc111/>
  - <https://training.linuxfoundation.org/training/creating-effective-documentation-for-developers-lfc112/>

# Jul 23, 2025

Attending:

- Nate W. (CNCF)
- Patrice C. (CNCF)
- David Welsch (ESI)

Topics / notes / questions:

- Discussions
  - <https://podman.io> - is going to be porting (more) ReadTheDocs over to their (new) Docusaurus-based website.
  - <https://prometheus.io> - migrated to use [Next.js](https://next.js)
- Footer changes:
  - "Copyright © \$PROJECT\_NAME a Series of LF Projects, LLC."

- From <https://cncf-techdocs.netlify.app/docs/website-guidelines-checklist/>,  
<https://github.com/cncf/techdocs/blob/main/docs/website-guidelines-checklist.md>

## June 25, 2025

Attending:

- David Welsch (ESI)
- Radius folks

Topics / notes / questions:

- <https://radapp.io>
  - <https://docs.radapp.io>

## May 28, 2025

Attending:

- Nate W. (CNCF)
- Patrice C. (CNCF)
- David Welsch (ESI)
- Paige Calvert (Replicated/Helm)

Topics / notes / questions:

- Replicated/Helm: [Helm Docs Static Site Generator Evaluation](#)

## Mar 26, 2025

Attending:

- Nate W. (CNCF)
- Patrice C. (CNCF)
- Paul Gustafson (ESI)
- David Welsch (ESI)
- Melissa Salazar(LFX mentee)

Topics / notes / questions:

- [PC] [etcd.io](https://etcd.io) analysis followup:
  - [fix: update quick start documentation #956](#)
  - [Update quickstart and new user workflows #782](#). Original points:
    - Rename to "Quick start" (two words)
    - Add a "Prerequisites" section and

- revise the "What's next" section to focus on two separate paths, Development and Operations.
- Write separate "Getting started" workflows for Developer and Operator users.
  - For the developer path, link to the "Set up a local cluster" page rather than the install page.
- Discussion summary of Quickstart page:
  - Ok to keep Quickstart as one word, given that this is the terminology used since v2.3 through to v3.6-draft.
  - Document assumption that the environment setup is for local env
  - For the install, e.g., choose the most common platform/install option, send the reader to the Install page for other install options.
- Envoy Gateway analysis
  - [Individual page assessment](#)
  - [Envoy Gateway Docs](#)

## Feb 26, 2025

Attending

- Nate W. (CNCF)
- Patrice C. (CNCF)
- Paul Gustafson (ESI)
- David Welsch (ESI)

## Nov 27, 2024

Attending

- Nate W. (CNCF)
- Paul G. (Expert Support)
- Yuri S (Meta)

Notes

- Best practices around instructions for different roles
  - Who is the audience
  - What are they trying to accomplish
  - Group docs around user roles

## Oct 23, 2024

Attending: Nate W. (CNCF)

# 6Sept 25, 2024

## Attending

- Nate W. (CNCF)
- Paul Gustafson (ESI)
- David Welsch (ESI)
- Anton Gilgur (Argo)

## Topics / notes / questions

- Argo <https://argo-workflows.readthedocs.io>
  - Versions
    - CNCF General suggestions:  
<https://github.com/cncf/techdocs/blob/main/docs/versioning-documentation.md>
    - Feature state annotations
      - Dave W. recommendation - add info to release notes and make them prominently available
        - Annotations can be hard to maintain everywhere compared to release notes, but the current method isn't as hard
        - Follow-up: Docs on new features have been started:  
<https://github.com/argoproj/argo-workflows/pull/13739>
      - Banner listing that a specific page is a previous version (like etcd used to do: <https://github.com/etcd-io/website/issues/813>)
        - ReadTheDocs modal is easy to miss or ignore / auto-close
        - Previously mentioned here:  
<https://github.com/argoproj/argo-workflows/issues/11390#issuecomment-2007818981>
      - Add page explaining the difference between stable & latest
        - Can add here:  
<https://argo-workflows.readthedocs.io/en/release-3.5/releases/#versioning>
        - May not solve that many user problems, but gives a concrete reference for users and terminology for developers to centralize on
      - GitHub link has too much information, including misleading version
        - GitHub itself refers to latest as chronological release as well, adding ambiguity
        - Follow-up: this is unfortunately [not configurable in mkdocs-material](#)
          - Can do a simple JS workaround for this though

- Done:
    - <https://github.com/argoproj/argo-workflows/pull/13810>
- Home button with version number
  - Follow-up: this is unfortunately [not configurable in mkdocs-material](#)
    - Could workaround this with JS and CSS
    - Done:
      - <https://github.com/argoproj/argo-workflows/pull/13810>
- Perhaps rename latest to dev in docs
  - Follow-up: this is unfortunately [not configurable in RTD](#)
- Domains – incidentally noticed by Nate
  - argoproj.io, argoproj.github.io, argo-cd.dev, argo-workflows.readthedocs.io
  - Consistently use one domain, for instance workflows.argoproj.io
    - I think workflows.argoproj.io used to be where the demo was hosted...
      - Nvm that was <https://workflows.apps.argoproj.io/> / <https://cd.apps.argoproj.io/>
  - Follow-up: [Oct 1st Argoproj Maintainers Meeting](#)

## July 24, 2024

### Attending

- Patrice Chalin (CNCF)
- Nate W. (CNCF)
- Bill Traynor (RISC-V)
- Kersten Richter (RISC-V)
- Paul Gustafson (Expert Support)

### Topics / notes / questions

- Docsy - <https://www.docsy.dev/>
- <https://riscv.org/>
  - <https://antora.org/>
  - <https://docs.asciidoctor.org/>

## June 26, 2024

Canceled due to lack of attendance

## May 22, 2024

Attending:

- Nate W. (CNCF)
- Ayush Gupta
- AmyJune Hineline (LF)
- Mahfuza

Topics / notes / questions

- Query regarding CNCF Tech writers Q&A
- Training
- Mentorship

## April 24, 2024

Attending:

- Nate W., CNCF
- Patrice Chalin (CNCF)
- Paul G.

Topics / notes / questions

- Canceled due to low attendance

## March 27, 2024

Attending:

- Nate W., CNCF
- Patrice Chalin (CNCF)
- Abigail McCarthy
- Paul Gustafson
- David Welsch

Topics / notes / questions

- Localisation & AI tooling
  - Current state of the art: AI good for first pass, humans still need to review each update
- Promoting this meeting
  - Social media team?
  - Add link to this meeting to TechDocs analysis umbrella issues
  - Change time?
  - Update cncf/techdocs repo with info about the meeting (sample questions)
  - Folks not sure what “Office hours” means

- CNCF Website & Tech Writing Q&A
- Bullpen
- FREE CONTENT HELP!

## February 28, 2024

Attending:

- Patrice Chalin (CNCf)
- Nate W., CNCf
- Abigail McCarthy
- Paul Gustafson
- Arvind

Topics / notes / questions

- [NW] Tools approval for use in support of localization - cf. [Adopt Translation & Localization Management Platform for docs · Issue #45175 · kubernetes/website · GitHub](#)
- [PC] Looker template use for setting up public GA4 analytics.
  - [AM] Data source needs to be updated for each panel; should take no more than ~10 min to setup for all panels.
  - [AM] Atm, a personal account needs to be used to setup the Looker account; group email/account won't work
  - [PC] Will work on setting this up within the next week or so
- ...

## January 31, 2024

Attending:

- Patrice C., CNCf
- Nate W., CNCf
- David Tesar, Microsoft
- Abigail McCarthy
- Andrew Burden, KubeVirt/Red Hat

Notes

Topics / notes / questions

- [David Tesar] From the SIG Docs Slack: I'm trying to establish a "best practices" / template documentation pattern where there is a core code (e.g. CAPI, karpenter) and corresponding provider (e.g. CAPZ, CAPA OR azure provider for karpenter, aws provider for karpenter..) with Hugo/Docsy template. We have this issue:



<https://github.com/kubernetes-sigs/karpenter/issues/832#issuecomment-1899365286>

Discussion also brought up on [Jan 23rd Sig-Docs](#) call (recommended to chat on this call)

<https://github.com/Azure/karpenter-provider-azure/pull/70>

The trick is in the embed code - see this issue on [docsy](#) for more details or [it being used in the PR](#).

- PC: 1: all content in one repo a la Kubernetes.io
- 2: bring extra content in via submodules
  - Example: See <https://github.com/open-telemetry/opentelemetry.io>. Git submodules are under `context-modules`.
- [David Tesar] Updated Hugo-Docsy template which works with latest versions of Docsy
- [Abigail] Analytics
  - Analytics 4 broke the dashboard
    - Anyone have any luck creating/find a new one?
    - Gpdr compliance?
      - NW to follow up with Abigail

## November 29, 2023

Attending:

- Patrice C., CNCF
- Nate W., CNCF
- No projects

Topics / notes / questions

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## October 25, 2023

Attending:

- Nate W., CNCF
- Paul Gustafson
- David Welsch
- No projects

Topics / notes / questions

- Paul and Dave arrived 20 minutes late (after a short Backstage mtg scheduled at the same time)
- Discussed documentation analysis for Backstage project, and upcoming issues development

- Scheduled follow up meetings to effect that work

## August 30, 2023

Attending:

- Nate W., CNCF
- Patrice C., CNCF
- Paul Gustafson
- Judy Bogart
- Abigail McCarthy
- David Welsch

Topics / notes / questions

- AI & Writing - find Scott Truelove's write the docs talk
  - <https://www.youtube.com/watch?v=jcKCN9VhuPU&list=PLZAeFn6dfHpneQPsdWa4OmEpgW4pNiaZ2&index=11>
- <https://github.com/kubernetes/website/discussions/41986> AI & K8s
  - [Acrolinx](#) - ai plugin to help authors to apply style guides
- Vale - <https://vale.sh>
- <https://github.com/orgs/cncf/projects/24>
- Umbrella issue example: <https://github.com/cncf/mentoring/issues/1053>

## July 2023

Attending

- Nate W., CNCF
- Patrice C., CNCF
- Sharon K., Tremor

## June 2023

Attending

- Nate W., CNCF
- Patrice C., CNCF
- Uche O., CNCF
- Meg M., Keptn

## May 2023

Attending

- Nate W., CNCF

- Patrice C., CNCF
- No projects.

## March, 2023

### Attending

- Nate W., CNCF
- Patrice C., CNCF
- No projects.

## Feb, 2023

### Attending

- Nate W., CNCF
- Patrice C., CNCF
- No projects.

## Jan, 2023

### Attending

- Nate W., CNCF
- Patrice C., CNCF
- Carolyn Van Slyck - [Porter](#)
- Karolin Hemmingsson

### Topics / notes / questions

- Open questions about Mentorship

## Nov, 2022

### Attending

- Nate W.
- Andrew Burden - KubeVirt
- Derek Moore - Pravega

### Topics / notes / questions

- [aburden] Web services: CNCF offer web services but there is currently a big backlog. Best to use the techdocs issues mechanism on github. Availability for web work likely to be around Q2 or Q3 of 2023. Incubating projects likely to get higher priority, and budget where applicable. Urgent work could receive contractors.
- Looking at KubeVirt docs: Derek mentions that mkdocs is a bit weird with how their contents left tab works. Can change theme to enable expansion of the side menus. Pravega docs have TOC on right; can expand headings without navigating to page itself.

Pravega switching (from mkdocs) to docusaurus; one advantage over mkdocs is that it is easier to pull from multiple repos.

- Nate advice about docs navigation: Two kinds of new users: those looking for reference/syntax predominately use search function. Navigation is more for other users. Go through a journey with a user; provide breadcrumbs/suggestions to help them navigate the docs to get where they're going.

## July, 2022

Attending

- CNCF: Nate W., Patrice C.

Topics / notes / questions:

- [Rolfe] The way this schedule change (July 27th) was communicated didn't work for me. I showed up at the old meeting time, which was still on my calendar. Is there some way for us to manage attendees IN a calendar item, so that when we change something in the item, such as the time, we all receive a notification and the item displays the new time? Not a big deal. Just hoping we can find a better way going forward.
- [Rolfe] To encourage participation, I think it would help for us to set the agenda so it is clear that folks who attend the meeting can find out more about opportunities to contribute to the CNCF and related projects.

## June, 2022

Attending

- CNCF: Patrice C., Uche, Nate W.
- Andrew Burden (KubeVirt), Kat Morgan (kubevirt) - [KubeVirt](#)
  - CDSherman (KubeVirt user)

Topics / notes / questions:

- [AB] KubeVirt documentation has what I consider 'growing pains' and is in need of a bit of help in a few places. I learned about this group through a KubeCon talk last month and was interested in getting help/thoughts
  - [Pat] Post-meeting review, I'm seeing that there are docs in multiple places, e.g.:
    - <https://kubevirt.io/user-guide/>
    - <https://kubevirt.io/labs/>
    - Docs folder under the main kubevirt repo, containing pages like these (though I don't know if these pages are published somewhere):  
<https://github.com/kubevirt/kubevirt/blob/main/docs/getting-started.md>

# April, 2022

## Attending

- CNCF: Nate W. & Patrice C.
- Rolfe DH

## Questions

- Writing specific resources for folks looking to get started in OSS with a non-code focus?
  - This meeting
  - Docs meetings
  - No collected set like [contribute.cncf.io](https://contribute.cncf.io)
    - Could we add a docs section? TAG-CS runs this page

## Links & other notes

- 

# March, 2022

## Attending

- CNCF: Nate W. & Patrice C.
- Rolfe DH
- Abigail McCarthy
- Josh B
- Sampath

## Questions

[Abigail] How do you manage scope – specifically around tech writing

- [Rolfe] Agile methodologies
  - Scoping is important. It's OK to say no i can't document this, not OK to say yes, then no later in the process.
  - Unplanned work is common.
  - Plan for more work right after a release
- [Patrice] scope includes infrastructure and other systems. Work on what you are comfortable with.

[Josh B.] Hugo documentation for beginners, or for starting up a new site

- [Patrice] not much exists yet
  - Would like to put together a starter kit at some point this year
- 

## Links & other notes

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# February, 2022

## Attending

- CNCF: Nate W. & Patrice C.
- Rolfe DH
- Abigail McCarthy, VMware ([Harbor](#), [velero.io](#), k8s)

## Questions

- Abigail
  - Best practices around issues etc around having a separate docs repo
  - Patrice - separate repo a good thing, hasn't tripped up contributors (issues tend to find themselves in the right place)
  - Visibility an issue
  - Rolfe - Add a "documentation impact" section to the issue template that the developer/engineering team uses.
    - When the developer articulates the task, they also are prompted to think about and provide an initial description. Then, you create a doc issue in the appropriate repo, and cross link between the two issues.
  - Where should issues go?
    - Patrice: main issue should have a docs issue linked
    - Issues can be transferred between repos
- Localization
  - <https://kubernetes.slack.com/archives/C0191RDKHU1>

## Links & other notes

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# January 26, 2022

## Attending

- CNCF: Celeste, Patrice
- Red Hat - Rolfe Dlugy-Hegwer (Developer Tools group)

# November 24, 2021

## Attending

- ASP
- Celeste
- Nate
- Patrice

## Questions

- Kubernetes dockershim work

## Links & other notes

- 

# October 27, 2021

## Attending

- CNCF
  - Celeste
  - Nate
  - Patrice
  - Ihor
  - Josh Berkus
- Tremor
  - Darach
  - Sharon
  - Heinz
- Red Hat - Rolfe Dlugy-Hegwer (Developer Tools group)
- Porter - Carolyn Van Slyck (Microsoft)
- Josh Berkus - etcd.io

## Questions

- Rolfe: launching a podcast called "Write Open Source"! Looking to get behind the scenes stories and other experts
  - Special projects, people overcoming challenges, please reach out to Rolfe!
  - [rolfedh@gmail.com](mailto:rolfedh@gmail.com)
  - <https://anchor.fm/write-open-source> [WIP]
- <https://twitter.com/ossinbusiness/status/1451654196764233743>
- Tremor
  - Darach: the full docs review should be implemented now:
  - Can we do a follow-up on <https://www.tremor.rs>?
- Carolyn (Porter): What's a docs assessment?
  - <https://porter.sh>
  - A service that the CNCF offers - helpful for projects.
  - Take a detailed look at your project - move the needle on your doc quality.
  - Tremor team might be able to speak to that experience.
  - Request through the service desk here: <https://servicedesk.cncf.io>

- Then Celeste makes a duplicate request here:  
<https://github.com/cncf/techdocs/tree/main/assessments>
- Carolyn: what kinds of things can I reach out for?
  - We can't help officially!
  - But Tremor did this at a LFX Mentorship! (Help with the basics but not with making it look good!)
  - Carolyn to reach out to Ihor and Nate!
- Heinz: what worked for tremor is going to the maintainer's meetings and this meetings - to hear from other people who made mistakes/did the right thing and steal their ideas!
- Josh: a suggestion for a project for someone if someone had free time
  - Set up a "blank" template Hugo docs repository that
  - <https://github.com/cncf/hugo-netlify-starter> (caveat: it's a little stale)
  - Carolyn: does it use Docsy? (Docsy was hard to integrate)
    - Would be interested in contributing(?) to a docsy-based starter

#### Links & other notes

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September 29, 2021 -- cancelled

Aug 25, 2021

#### Attending

- Gary Tai [Contour]
- CNCF
  - Celeste H
  - Kapunahele W
  - ASP
  - Nate W

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#### Questions

- Any first time attendees?
  -
- Contour:
  - Getting involved content/getting people to read: looking for suggestions or other websites for examples?
    - <https://inclusivenaming.org/calendar/>
    - <https://opensource.guide/how-to-contribute/>



- <https://github.com/cncf/techdocs/blob/main/assessments/criteria.md#new-contributor-getting-started-content> - lists of example sites

## Links & Other Notes

- <https://github.com/cncf/toc/blob/main/PRINCIPLES.md>
- <https://github.com/cncf/toc/blob/main/PRINCIPLES.md#no-kingmakers--one-size-does-not-fit-all>
- 

Jul 28, 2021

## Attending

- Celeste Horgan, CNCF
- Heinz Gies, Tremor
- Sharon Koech, Tremor
- Nate W., CNCF
- Jonas Rosland, VMware (Harbor & Contour)
- Gary (Project Contour)
- Patrice Chalin, CNCF
- Kapunahale (Krator, Hugo Netlify Starter)
- Spiros Psarris (Curiefense)
- John Case (Project Contour)
- Grant Gumina, Crossplane

## Questions

- First timers?
  - Gary Tai
  - Spiros Psarris
  - Grant Gumina
  - John Case
- [Curiefense | Protecting Cloud Native Applications](#), GH: <https://github.com/curiefense/curiefense>
- Jonas (Contour) [Project Contour](#)
  - Project website & communications out: when it comes to try and involve the community and knowing where to go
  - Not sure its impactful enough
  - “Make it pop a little more”
  - Patrice: KubeCon?!
  - Patrice: from the perspective of the website,
    - Looking to recruit new community members, CNCF offers the opportunity to gain more visibility at events

- SEO: if your resources are spread out over different locations (do pages rapidly bring pages to docs in other repos, i.e.?)
- Celeste:
  - What is the end goal
    - Jonas: more people engaging (slack, mailing list)
      - CNCF mailing list problematic, switching to google groups
    - CH: adding something to the front page is not a bad idea to get traction
    - <https://inclusivenaming.org/calendar/> - publish calendar on site
    - KubeCon - running open meetings
    - Reach out to the CNCF students group (ask Amye or Ihor to find out how)
    - CNCF Marketing Staff may be able to help get tweets scheduled for meetings (service desk to connect with these folks)
    - KW: “The Charisma Myth” by Olivia Fox Cabane
      - What are the emotions that people take away from interactions with you
      - Helping new maintainers with github can help a lot -- there are some great devs who may not be familiar
      - Github can be the hardest part of contributing
      - New contributors can be nervous, view maintainers as ‘all knowing’, invite these new users into the party
        - Extend this invitational attitude to twitter interactions as well
- Grant (Crossplane) [Crossplane.io](https://crossplane.io)
  - Confusion with the docs site
  - High level feedback on the crossplane.io documentation
    - How is the documentation laid out?
    - Crossplane is fairly ‘technical’ - you need to be an advanced k8s user to use the basics of Crossplane
    - Written for an “architect” persona but seeing more and more crossplane people aren’t k8s experts and are intimidated by the concepts and terminology
    - How do we make our docs “simpler” and easier to understand for people
    - <https://crossplane.io/docs/v1.3/>
    - PC: Get started linking to Github maybe intimidating
    - CH: issues similar to Contour
      - Base req is that expectation of k8s knowledge
        - Start a page with pre-requisite section (rather than an overview) - “Here’s what you need to know; if you don’t, here’s where you can find it...”
        - CH cautions against copy-paste from k8s.io into crosplane page

- If K8s (or Linux) doesn't explain what you need explained, upstream contributions to docs may help
- Consider naming, and how they are seen by unfamiliar readers
- PC: who are the audiences for this -- paths should be clear for them
  - Partition page for each user group
  - GG: has considered this between [Upbound](#) & crossplane sites
- CH: Task approach for Information Architecture, then organize Tasks in a user journey. Consider titling sections with verbs -- readers are trying to take an action
- HG: Thought github repo link for getting started would be connected to a getting started repo that readers could use to try out the system (bare bones, descriptive, example -- self contained starter project)
- CH: API documentation study
  - What do readers look for first? About 50/50 split:
    - A Read through API first
    - B examples first
  - Both should be supported
  - <https://ase.cpsc.ucalgary.ca/wp-content/uploads/2018/05/A-Study-of-the-Effectiveness-of-Usage-Examples-in-REST-API-Documentation.pdf>

Links discussed:

- <https://www.amazon.com/Charisma-Myth-Science-Personal-Magnetism/dp/1591845947>
- [https://www.amazon.com/Con conversationally-Speaking-Increase-Personal-Effectiveness/dp/B08TZPY8YL/ref=sr\\_1\\_1?crid=2V53XCF6M8SBE&dchild=1&keywords=conversationally+speaking&qid=1627513138&s=books&sprefix=Cpnversationa%2Cstripbooks%2C157&sr=1-1](https://www.amazon.com/Con conversationally-Speaking-Increase-Personal-Effectiveness/dp/B08TZPY8YL/ref=sr_1_1?crid=2V53XCF6M8SBE&dchild=1&keywords=conversationally+speaking&qid=1627513138&s=books&sprefix=Cpnversationa%2Cstripbooks%2C157&sr=1-1)
- [https://www.amazon.com/Its-Way-You-Say-Well-Spoken/dp/B00CS6ZDGK/ref=sr\\_1\\_1?dchild=1\[...\]&rd=it%27s+the+way+you+say+it&qid=1627513166&s=audible&sr=1-1](https://www.amazon.com/Its-Way-You-Say-Well-Spoken/dp/B00CS6ZDGK/ref=sr_1_1?dchild=1[...]&rd=it%27s+the+way+you+say+it&qid=1627513166&s=audible&sr=1-1)

## Jun 30, 2021

### Attending:

- Celeste Horgan, CNCF
- Heinz Gies, Tremor
- Jonas Rosland, VMware
- Sharon Koech, Tremor
- Amye, CNCF
- Kapunahele, CNCF
- Nate, CNCF

## Questions:

- [Jonas] Not a question, just wanted to share our experience with starting a Tech Docs WG for Contour
  - It's all Celeste's fault :)
  - Techdocs assessment identified room for improvement
  - Ran a docs jam over a long period of time - office hours - talk about what contour is, the assessment, issues we need help with - get you involved!
    - Posted a blog post (<https://projectcontour.io/docs-wg/>)
    - Posted it on Reddit
    - What are the ongoing plans?
  - [Jonas] Community portion - would you like me to invite the tech writers for end of july?
    - Combined all the issues + code in the same repository. Tremor is struggling with having "too many and too few" at the same time.
    -
- [Heinz] Mentorship: Sharon joined as a mentee to incorporate some of the feedback from previous office hours
  - [Celeste] Sync up with Heinz after this meeting :)
  - [CH] Where do you feel like you're struggling: "Easy answer is everywhere"
    - Team is tilted towards the backend side of things/sys eng
    - Skillset = we don't know what we're doing
    - [Writing for Developers: Take your Project Docs to the Next Level - Celeste Horgan, CNCF - YouTube](#)
  - [Nate] What are you using to generate your Link Checker Reports?
    - Link checker:  
<https://github.com/tremor-rs/tremor-www-main/blob/main/.github/workflows/linkchecker.yml>
- [Sharon]
  - Tremor work: <https://github.com/tremor-rs/tremor-www-main/issues/27>
  - Great analysis of the website
  - Feedback
    - [SK] anything missing, anything we shouldn't be doing
    - [KW] looks like a lot of thought has gone into the design
    - [HG] very happy with the work
    - [CH] #3 (Smooth Navigation and Transition) may be the most important part - breadcrumbs are maybe a bigger chunk of work than initially thought. Worth the effort.
    - [CH] dark and light mode may be a lot of work as well - images need to respond to dark/light mode as well, otherwise info may be lost. This may be a potential blocker for potential contributors as making images that work for both modes may be hard.

I feel like that's a repeating theme :D all good things are celeste's fault

Celeste Horgan to Everyone

07:28

CH

<3

Someone with a mac screencap that for me :p

## May 26, 2021

### Attending:

- Amye, CNCF
- Patrice, CNCF
- Nate, CNCF
- Rolfe DH
- Ihor, CNCF
- 

### Questions:

- Announcements
  - Who do we send announcements to? And How would we send it?

## April 28, 2021

### Attending:

- Amye, CNCF
- Patrice, CNCF
- Nate, CNCF
- Rolfe DH
- Alison Dowdney
- Tamao Nakahara
- Timofey Ilinykh
- Ihor, CNCF
- Justin Dorfman

### Questions:

- [TM] Flux CD project: what resources are available to incubating projects?
  - Are there best practices guides? ([PC] ]none available yet)
  - Docs audit
    - Services: <https://github.com/cncf/techdocs/blob/main/services.md>
  - Exemplar docs?
    - [RD] K8s - first concepts
- [TI] [k8gb.io](https://k8gb.io) - sandbox project
  - Github pages / Jekyll
  - Starting out with docs, have a site, looking for
    - Common guidelines
    - Resources
  - [PC] tutorials - good start
    - [TI] needed to provide them as a part of the history of the project
    - [ASP] Docs assessment as a part of the onboarding process
- [JD] <https://docs.curiefense.io/>
  - Not happy with gitbook
    - Read the docs
    - Docusaurus
    - [PC] Hugo w/ Docsy Theme
    - CNCF is not prescriptive - projects are free to choose their tools
- Asking for best-of-class CNCF sites
- Slack #TechDocs: <https://cloud-native.slack.com/archives/CUJ6W5TLM>

#### Chat log & links:

Patrice to Everyone (9:59 AM)

Main office hours repo, with info about services, and assessments:

<https://github.com/cncf/techdocs>

Services: <https://github.com/cncf/techdocs/blob/main/services.md>

Amye Scavarda Perrin to Everyone (10:10 AM)

Timofey, passing to you next :)

Alison Dowdney to Everyone (10:15 AM)

Gotta bounce , thanks for the info 🙌

Tamao to Everyone (10:16 AM)

Thanks so much!!

Timofey Ilinykh to Everyone (10:16 AM)

<http://k8gb.io/>

Rolfe DH to Everyone (10:20 AM)

I have to prep for my next meeting - thanks for letting me listen in!

Justin Dorfman to Everyone (10:22 AM)

<https://docs.curiefense.io/>

Nate to Everyone (10:26 AM)

<https://etcd.io>

Notes doc:

[https://docs.google.com/document/d/1roexHTLCrErYjNT2NEoRsVnn\\_YNbQzZ1gyXNK8hXR4Q/edit?usp=sharing](https://docs.google.com/document/d/1roexHTLCrErYjNT2NEoRsVnn_YNbQzZ1gyXNK8hXR4Q/edit?usp=sharing)

Ihor Dvoretzkyi to Everyone (10:30 AM)

Dropping off, another meeting!

Nate to Everyone (10:33 AM)

<https://cloud-native.slack.com/archives/CUJ6W5TLM>

## March 31, 2021

### Attending:

- Patrice
- Nate
- Amye
- Ihor

### Questions:

- Discussion about best practices around translation/internationalization

## February 24, 2021

### Attending:

- Celeste
- Zach
- Nate
- Patrice
- ASP dropping in
- Rolfe Dlugy-Hegwer, Red Hat
- CNCF KubeVirt – Chris Galligheri
- Alison Dowdney, [Kubernetes, Flux]
- Jonas Rosland, [Harbor, Contour]
- Heinz Gles, Tremor
- Darach Ennis, Tremor

- Anup Dhamala, Tremor

### Questions:

- CNCF [KubeVirt](#) – Chris Galligheri
  - Revamped site up for 2 weeks
  - Google search: links are broken
    - Do you have redirects rules in place?
    - You can Google Search Console to request that the site be reindexed
- Harbour/Contour – [goharbor.io](#) / [projectcontour.io](#) :
  - Ideas: how to get more people available for docs jams/docs in general?
  - Identified that most docs are being written by maintainers or already hired tech writers
  - How do we involve the community & develop a proper tech writer community?
    - Building a backlog of great first issues, Providing a good support network
  - Contour:
    - [Celeste] <https://github.com/cncf/techdocs/blob/main/services.md>
    - <https://www.writethedocs.org/>
  - Zach:
    - A “candy color button” to help people contribute – a really good pattern
- Heinz, Anup, Darach, [Tremor](#):
  - Sandbox CNCF Project! September 2020
  - +1 = main core team, does everything including docs
  - Best practices on training & courses

### Chat log links:

Heinz Gies to Everyone (10:11 AM)

would you re-share the link? Sorry we were late too many meetings

Celeste Horgan to Everyone (10:11 AM)

For the agenda? <https://github.com/cncf/servicedesk#technical-documentation>

er

whoops

Zach Corleissen to Everyone (10:11 AM)

kubevirt.io

Celeste Horgan to Everyone (10:11 AM)

not that

Heinz Gies to Everyone (10:12 AM)

Thank you!



Celeste Horgan to Everyone (10:12 AM)

[https://docs.google.com/document/d/1roexHTLCrErYjNT2NEoRsVnn\\_YNbQzZ1gyXNK8hXR4Q/edit?usp=sharing](https://docs.google.com/document/d/1roexHTLCrErYjNT2NEoRsVnn_YNbQzZ1gyXNK8hXR4Q/edit?usp=sharing) here's the agenda

Jonas Rosland (he/him) to Everyone (10:12 AM)

Office Hours meeting notes with links:

[https://docs.google.com/document/d/1roexHTLCrErYjNT2NEoRsVnn\\_YNbQzZ1gyXNK8hXR4Q/edit#](https://docs.google.com/document/d/1roexHTLCrErYjNT2NEoRsVnn_YNbQzZ1gyXNK8hXR4Q/edit#)

Celeste Horgan to Everyone (10:17 AM)

<https://github.com/cncf/techdocs/blob/main/services.md>

Zach Corleissen to Everyone (10:20 AM)

<https://projectcontour.io>

Amye Scavarda Perrin to Everyone (10:23 AM)

It's virtual this year, IIRC

Zach Corleissen to Everyone (10:25 AM)

<https://docs.tremor.rs/>

Heinz Gies to Everyone (10:26 AM)

<https://docs.tremor.rs/course/#/>

Celeste Horgan to Everyone (10:27 AM)

example: <https://docs.tremor.rs/course/testing/index.html#/>

Celeste Horgan to Everyone (10:34 AM)

(join #techdocs)

Nate W. to Everyone (10:35 AM)

<https://cloud-native.slack.com/archives/CUJ6W5TLM>

Celeste Horgan to Everyone (10:35 AM)

(and then ask us questions and @- Celeste and Zach)

Celeste Horgan to Everyone (10:42 AM)

<https://github.com/cncf/techdocs/blob/main/services.md>

Amye Scavarda Perrin to Everyone (10:42 AM)

Please

Active please on tickets :)

You all are fine.

This their meeting, not mine :)

Alison Dowdney to Everyone (10:46 AM)

services -> the docs assessment, is this available to sandbox?

Amye Scavarda Perrin to Everyone (10:46 AM)

As time allows, but don't hold me to that. ^

Alison Dowdney to Everyone (10:47 AM)

No worries 🙏

Rolfe Dlugy-Hegwer to Everyone (10:47 AM)

If your docs are in a github repo - you can do something like you see here (upper right corner - "open an issue")

<https://docs.openshift.com/container-platform/4.7/logging/cluster-logging.html>

Amye Scavarda Perrin to Everyone (10:47 AM)

Which one are you thinking of?

CNCF KubeVirt to Everyone (10:49 AM)

We like hugo, jekyll, mkdocs. Our tooling can deal with them all with minimal differences

Heinz Gies to Everyone (10:49 AM)

thank you Rolfe!

Rolfe Dlugy-Hegwer to Everyone (10:50 AM)

Here in the RH Enterprise Linux docs - you can also see a "Feedback" widget:

[https://access.redhat.com/documentation/en-us/red\\_hat\\_enterprise\\_linux/8/html/performing\\_an\\_advanced\\_rhel\\_installation/installation-methods-advanced\\_installing-rhel-as-an-experienced-user#installation-methods\\_advanced\\_installation-methods](https://access.redhat.com/documentation/en-us/red_hat_enterprise_linux/8/html/performing_an_advanced_rhel_installation/installation-methods-advanced_installing-rhel-as-an-experienced-user#installation-methods_advanced_installation-methods)

If you're interested and want more feedback, I can ask around for more info. I'm [rdlugyhe@redhat.com](mailto:rdlugyhe@redhat.com)

Celeste Horgan to Everyone (10:52 AM)

Thank you Rolfe! :)

## January 27, 2021

- Attending
  - Celeste
  - Zach
  - Nate
  - Abigail McCarthy - [Harbor](#), [github.com/goharbor/website](https://github.com/goharbor/website)

- Questions
  - Style guides: how do you define and enforce them in ways which are non-authoritative?
    - Adding one into harbor: How do we set up and use in ways that are effective?
    - Basing it off of the k8s style guide
    - Patrice: as the writer, I like to know if style guides are applicable for a project
    - [Google Style Guide](#) is a good reference –
    - Zach: start with lightweight defaults
      - I.e. Google SG w.r.t API components,
      - Defaulting to the MMoS for user interface
      - Where k8s went wrong: it went well for a few years, then piecemeal additions that had a cohesive whole.
      - Enforcement seemed random –
    - Celeste: make a style sheet, refer to Google style guide for everything else
      - Start linting now, it's much easier than starting later
      - There are existing lint libraries for Google's style guide!
      - Linting gets you stronger quality, but not linting makes new contributing easier
    - Good open question: is linting helpful for contributors whose first language isn't English?
- Chat log
  - Patrice to Everyone (10:05 AM)
   
<https://developers.google.com/style/>
  - Patrice to Everyone (10:18 AM)
   
<https://github.com/errata-ai/vale>
  - Zach Corleissen to Everyone (10:24 AM)
   
Vale and linting OpenAPI references:
   
<https://jdkato.medium.com/vale-the-openapi-specification-8a7cfae135fb>
  - Celeste Horgan to Everyone (10:28 AM)
   
<https://github.com/errata-ai/vale-vscode>
  - Zach Corleissen to Everyone (10:28 AM)
   
BRB
- <https://github.com/errata-ai/vale-vscode>

December 16, 2020 (special edition)

- Attending

- Celeste Horgan
- Zach
- Patrice
- Nate
- Chris Negus - Amazon (OSS)
- Geoffrey Cline - Amazon (OSS)
- Rolfe Dlugy-Hegwer - Red Hat (OpenShift docs)
- Questions:
  - Geoffrey - etcd
  - Chris Negus - [OpenTelemetry](#)
    - Likes to get in with technical tools –
  - How do we get involved doing docs in CNCF projects?
    - Meet project teams in their own spaces
    - Finding reviewers: look at most prolific committers/recent committers in repos
    - Show up: practice consistency, presence, incremental progress
  - How to enter etcd and OT projects?

## November 25, 2020 Cancelled

See you all at KubeCon!

## November 18, 2020 (KubeCon 2020 edition)

[KubeCon NA 2020 - CNCF TechDocs Open Hours Notes](#)

## October 28, 2020

- Attending
  - Chris Callegari - kubevirt
  - Rohit -- Vitess
  - Celeste
  - Patrice
  - Zach
  - Nate
  - ASP
  - Parris Lucas (Red Hat)
- Kubevirt:

- Our docs are scattered all over the place! Docs in lots of repos, plus the docs repo, plus the website
  - Docs also out of date in some places
- <https://github.com/kubevirt/>
- <https://github.com/kubevirt/kubevirt.github.io>
- Zach: this is common! Docs in silos because people keep it close at hand in their neck of the woods
- Who are you writing for?
  - No solid answers yet! The project is app developer-centric. People migrating VM's from VMWare to KubeVirt, expected knowledge of both
- Celeste:
  - Take stock of documentation -- get it all into one spot
  - Look at user journey for new developers
    - Categorize what comes out of this
    - Will show holes in the docs as well
- Zach:
  - As you add content to this model, be mindful of dual sourcing -- bringing content in from multiple places that touch on the same topic, but which may be different
  - Don't be shy with the delete button - not a scorched earth goal, but consolidate
- Rohit – Vitess
  - <https://github.com/vitessio/>
  - <https://vitess.io/docs/reference/>
    - Issue with sidebar -- hugo problem suspected
    - Ticket opened (link?)
- Parris Lucas (Redhat)
- 

## September 30, 2020

Welcome to tech docs office hours!

- Team introduction
  - Amye
  - Patrice
  - Celeste
  - Nate
  - Zach
- What we do and don't provide
- What questions do you have?

- Attending

Jonas Rosland - Contour, Harbor

Abby M- Contour, Harbor

Johannes Braeuer- Keptn

Derek McGowan containerd

Feruz - metal3-io

Kashif - metal3-io

Pep - KubeVirt

Kicking off with metal3-io

<http://metal3.io/documentation.html>

<https://github.com/metal3-io>

How to string together docs from multiple different sources?

A: Gitmodules are something you can try, but be wary of the maintenance of a complex docs system

Johannes - Keptn

<https://keptn.sh/>

<https://github.com/keptn>

Persona-focused documentation

Landing page: “just”, “simply”

AI: content, task, tutorials

Menu ordering: look into Hugo’s menu `weight`:

<https://gohugo.io/content-management/menus/#advanced>

Also look into putting a line/space/break between one version’s content and menu items for older versions

Jonas - Harbor

<https://goharbor.io/>

Open a CNCF Help Desk ticket about your Algolia woes

Derek McGowan containerd

<https://containerd.io/>

No unified journey for users, docs all over the place in repos

KubeVirt:

<https://kubevirt.io/>

<https://github.com/kubevirt/>

Here to learn what this meeting is about!

Debrief:

- How do we follow up on deeper questions?
- How do we give actionable feedback?