



Return / warranty claim form

What would you like us to do regarding the product you bought:

☐	return
☐	warranty claim

How would you like to get this resolved:

☐	repair
☐	exchange
☐	refund

Just so that you know (and we are sure you know this already) – in case of refund, the product must not be used, it must be clean and in original condition.

If you are making a warranty claim, please describe what is wrong with your product:

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Please, print this form out and add it to the package you are sending back to us.

Please note that we cannot process any claims made over the phone.

Please, carefully pack the claimed product or products and send it back to via Zásilkovna:

1 minute, Praha 8, Karlín, Karolinská 654/2 (or to the nearest one to this one), you phone number +420 732 237 212 and email: ahoj@adventaci.cz

What am I claiming	
What size the claimed product has	
If you need your product exchanged for a different size,	

tell us which size would you prefer	
Order number	
Name and surname	
Address	
Phone number	
E-mail	
Bank account number (please note that we can only send refunds to CZK accounts)	

Thank you so much for shopping with us! Thanks to your support, we can help those, to whom the life wasn't so kind to! We really appreciate your help!

Date	Signature
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