

# Community Champion

MySwimPro is seeking a full-time **Community Champion** to join our growing team and help build our global community. You will be joining a small team responsible for marketing and supporting the MySwimPro platform, which includes the iPhone, Android, and web apps in addition to many wearable apps.

We are passionate about building a global community to empower swimmers and triathletes around the world. You will work closely with our community ensuring they stay connected and motivated and are successful in reaching their goals. You will also:

- Manage and grow our social media channels on Facebook, Twitter, Instagram, Pinterest, YouTube, SoundCloud, and iTunes Podcast.
- Drive holistic community engagement and create a strategy to grow our community.
- Own customer success and onboarding through our customer service management platform (Zendesk).
- Learn how to scale a technology startup.

## THE IDEAL CANDIDATE WILL HAVE:

- 2+ years of community or social media management experience.
- Outstanding written communication skills and organizational proficiency.
- Experience in Adobe Photoshop or other photo editing software.
- Familiarity using customer service management platforms like Zendesk.
- Experience building and engaging communities digitally and physically.

## BONUS POINTS IF YOU:

- Are multilingual.
- Have coached swimming or triathlon.
- Have scaled a digital or physical community before.

## ABOUT MYSWIMPRO:

MySwimPro is a technology and media company that develops mobile and wearable apps that help people improve their performance and health. Launched in 2015, and named the Best App of the Year for the Apple Watch in 2016, swimmers in over 150 countries depend on MySwimPro for personalized swim training plans, educational videos, and advanced analytics. MySwimPro has been featured in Sports Illustrated among other international publications.

MySwimPro offers a competitive salary, equity, and health benefits. We have an office in Detroit, United States with team members working remotely around the world and host annual team retreats. Applicants should email their interest to Fares Ksebaty ([fares@myswimpro.com](mailto:fares@myswimpro.com)).