7-Eleven x iNova Health Division Buy & Win Contest Terms and Conditions

1.0 Eligibility

1.1 The "**7-Eleven x DifflamAB** Buy & Win" (the "Contest") is open to all Malaysian residents aged eighteen (18) and above except employees and immediate family members of iNova Pharmaceuticals (Singapore) Pte Ltd, Malaysia Branch, (the "Organizer"), their affiliates, subsidiaries, advertising/PR agencies and suppliers ("Participants").

1.2 Submission from Participants under the age of eighteen (18) are assumed to have parental consent prior to participation in the Contest. For such Participants, the Organizer considers it the responsibility of parents and/or guardians to monitor Participants' participation in this Contest.

1.3 Each Participant shall be given multiple chances to participate in the Contest.

2.0 Contest Period

2.1 The Contest Period shall run from **00:00:00 on 15 Dec 2023 to 23:59:59 on 29 Feb 2024** ("Contest Period")**.** The Organizer reserves the absolute right to shorten or extend the Contest Period if deemed necessary without the need to provide prior notice.

3.0 How to Participate?

3.1 **Purchase DifflamAB product worth RM12 and above** in a single printed receipt ("Receipt") from 7-Eleven stores in Malaysia.

3.2 Write your full name on the original Receipt and take one (1) complete photo of your Receipt and send the image via WhatsApp to **6018 228 6836** ("Entry"). One (1) Entry must contain the image of one (1) Receipt only.

3.3 The Organizer will extract all Entries received for further processing, verification and qualifying. The Organizer shall reserve the right to disqualify any Entries with incomplete details, unclear and/or illegible Images and/or containing more than one (1) Receipt. All Entries that do not meet the requirements stated herein shall be disqualified by the Organizer without further notification to the Participants.

4.0 The Prizes

4.1 There are a total of two thousand five hundred (2500) Prizes to be won throughout the Contest Period. The Prizes will be tiered as follows:

4.1.1 Tier 1 Prizes: Two thousand (2000) Touch 'n Go eWallet Reload PIN worth RM2 each.

4.1.1 Tier 2 Prizes: Four hundred (400) Touch 'n Go eWallet Reload PIN worth RM5 each.

4.1.1 Tier 3 Prizes: One hundred (100) Touch 'n Go eWallet Reload PIN worth RM10 each.

4.3 Each Participant can ONLY win one (1) Prize for each Tier throughout the Contest Period.

5.0 Judging criteria

5.1 Winners will be determined by the Organizer. Participants must complete all instructions as per Clause 3.0 (How to Participate?).

5.2 The Organizer will assign serial numbers according to the purchase amount as stated in the Receipt submitted. For every **RM12**, the Organizer will assign 1 serial number. A set of serial numbers will be assigned to all the qualified Receipts starting from serial number "1".

5.3 At the end of the Contest Period, the Organizer will tabulate and select the Finalists based on the following:

5.3.1 Tier 1: Selection of two thousand (2000) Prize Finalists:
Every **7th serial number** assigned will be selected as the Tier 1 Prize Finalists.
For example: qualified Receipts assigned with serial numbers: 7, 14, 21, 28, 35, 42, 49, 56 and so forth up to 14000.

5.3.2 Tier 2: Selection of four hundred (400) Prize Finalists:
Every **11th serial number** assigned will be selected as the Tier 2 Prize Finalists.
For example: qualified Receipts assigned with serial numbers: 11, 22, 33, 44, 55, 66, 77, 88 and so forth up to 4400.

5.3.3 Tier 3: Selection of one hundred (100) Prize Finalists:
Every **88th serial number** assigned will be selected as the Tier 3 Prize Finalists.
For example: qualified Receipts assigned with serial numbers: 88, 176, 264, 352, 440, 528, and so forth up to 880.

5.4 The Organizer will contact all selected Prize Finalists via WhatsApp from **6018 228 6836**. Each selected Prize Finalists will be given one (1) question to answer. The selected Prize Finalists must answer the question posted by the Organizer correctly in order to win the Prize. Failure to answer correctly and/or failure to answer the question posted by the Organizer within the time stated in the WhatsApp message will result in the Prize being forfeited. The Organizer will not be held liable in the event the selected Prize Finalists cannot be contacted or does not respond to the WhatsApp message within the stated time for whatever reasons.

5.5 The Organizer's decision is final, and no further correspondence or appeal will be entertained.

6.0 Notification of Winners

6.1 All Winners will be contacted via WhatsApp from **6018 228 6836** within 4 to 6 weeks from the closing date of the Contest.

6.2 The Organizer shall endeavor to contact the winners via WhatsApp or phone call based on the contact details provided with the entry submitted on a best effort basis with a maximum of three (3) attempts.

6.3 Winners must provide personal details via WhatsApp for prize redemption within the time stated in the WhatsApp message. Failure to provide the personal details will result in the Organizer's inability to deliver the prizes and such a Winner shall be disqualified and the entitled prize will be forfeited, and no further claims will be entertained.

6.4 The Organizer's service provider will send the Touch 'n Go eWallet Reload PIN codes to the Winners via the WhatsApp Number at **6018 228 6836**, within 6 to 8 weeks from the closing date of the Promotion. The Organizer reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organizer.

6.5 All Winners must abide by the terms and conditions of the vendors and parties arranging and providing the eWallet Prizes.

6.6 Usage of the Touch 'n Go eWallet Reload PIN is subject to Touch 'n Go Sdn. Bhd. (TNG Digital Sdn. Bhd.) Terms & Conditions; https://www.touchngo.com.my/assets/pdf/user-tnc.pdf

6.7 In the event of a dispute, the potential winner may be required to provide proof that he/she is the winner, but the Organizer's decision will be final.

6.8 The Organizer makes no warranties or representations whatsoever with respect to the prizes and shall not be responsible nor be liable for any problems and/or damage thereto or arising therefrom.

7.0 **Rights of the Organizer**

7.1 All decisions made by the Organizer in relation to this Contest including but not limited to the selection of winners and forfeiture of Contest Prizes (if any) shall be final, conclusive, and binding. No correspondence or appeals will be entertained. The selection of the winners shall be in accordance with the Participants' satisfaction of the Contest entry criteria and determined at the Organizer's sole and absolute discretion.

7.2 The Organizer reserves the right to substitute any one of the Contest Prize(s) with items of equivalent value at any time without prior notice. All prizes are not transferable, non-refundable, and non-exchangeable for cash and will only be presented to winners who are able to satisfy the Organizer's prize-claiming requirements as set out herein.

7.3 The Organizer will not be held liable in the event of non-receipt or delayed delivery of any form of notification to the participants. All costs incidental to the participant's participation in the Contest and redemption and/or usage of the prizes shall be solely borne by the winners.

7.4 The Organizer reserves the right, in its sole discretion, to disqualify any Participant that is found or suspected of tampering with the Contest mechanics, the operation of this Contest or to be in violation of the Terms and Conditions here-of.

7.5 The Organizer reserves the right to reject/delete any submissions which contain any elements of nudity, pornographic images, graphic violence, defamatory or libelous statements or materials that are considered illegal or may contravene the laws of Malaysia or materials that are likely to tarnish the Organizer's image or reputation.

7.6 The Organizer, its affiliates, subsidiaries, promoters and agents shall not be liable in any way for the following: a) any additional expenses incurred by participants for taking part in the Contest; b) any sort of technical failure; c) intervention by unauthorized parties during the Contest; d) electronic or human errors in the administration of the Contest and processing of entries; e) any data entry that is lost, stolen, damaged, wrongly delivered or not received which is not due to the negligence or willful default of the Organizer.

7.7 All participants unconditionally agree to assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result of or arising from their participation in this Contest, redemption and/or utilization of the prizes.

7.8 All Entries submitted for the Contest shall become the property of the Organizer. The Organizer reserves the right to use, publish, disclose, or display the name, address, photograph, particulars and/or documents of all winners for advertising and publicity purposes. The winners or their duly authorized representatives may be required to attend prize presentations and/or participate in publicity programs, which the Organizer may from time to time organize in connection with the Contest and if so, such winner(s) or their duly authorized representatives should attend such functions at their own cost and expense.

7.9 The Organizer reserves the right to change, cancel, terminate, or suspend the Contest at any time for the duration of the Contest Period without prior notice. For the avoidance of doubt, cancellation, termination, or suspension by the Organizer of the Contest shall not entitle the participants to any claim or compensation against the Organizer for any or all loss or damage suffered, or costs and expenses incurred by the participant either directly and/or indirectly arising from or in connection with the cancellation, termination, or suspension of the Contest by the Organizer.

7.10 The Organizer, its affiliates, subsidiaries, promoters, and agents will not be responsible for any printing errors on the Receipts issued by the retailers.

7.11 By participating in this Contest, participants are taken to have read, understood, and agreed to be bound by these Terms and Conditions, and accept that all decisions by the Organizer are final and binding. The Organizer reserves the right to change, amend, add, or delete any of these Terms and Conditions at any time without prior notice to the participants and the participants agree to be bound by such changes.

7.12 The Contest is in no way sponsored, endorsed, or administered by, or associated with, Facebook. All information provided is solely provided to iNova Pharmaceuticals (Singapore) Pte Ltd Malaysia Branch Bhd, and not to Facebook.

7.13 For further enquiries regarding this contest, please inbox us at: https://www.facebook.com/difflamabmalaysia

8.0 PRIVACY NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010

8.1 Your personal data is being processed by or on behalf of the Organizer.

8.2 Further, by submitting to this contest, you hereby consent to the collection and processing of your personal data by the Organizer in order to conduct the competition and may, for this purpose, disclose such personal data to third parties, including but not limited to agents, contractors, service providers and prize suppliers as required in order to conduct this contest. Any personal data collected as part of this competition will be collected, used, handled, stored and disclosed in accordance with the Organiser's Privacy Policy which can be accessed by visiting https://inovapharma.com/privacy/.

8.3 The Organizer shall be processing the personal data that you have provided us with such as your name, contact number, address and any other information that has been requested from you in this contest.

8.4 The personal data that you provide us may be disclosed to our service providers for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete, and not misleading and that such personal data is kept up to date.

8.5 You may access and request for correction of your personal data and/or to limit the processing of your personal data, or make any enquiries or complaints in respect of your personal data, by messaging the Organizer's Facebook Page at https://www.facebook.com/difflamabmalaysia.