

Job Description:

As a Fresher, you will work closely with our experienced development team to generate lead of the new clients,

Product Introduction and Demo, Product Sales, and deal with existing clients to resolve their queries, fulfill their

requirements. This is an excellent opportunity for recent graduates or individuals with limited experience to gain

hands-on experience in a collaborative and fast-paced environment.

Key Responsibilities:

- Product Supports- Biometric device, Micro ATM, Android POS, Payment Gateway etc

- Consulted with product development teams to enhance product based on customer interest data.

- Providing Demo or training to the executives or clients

- Provide ongoing support to clients

- Inbound and outbound Sales Experience

- Candidate must be efficient in Basic Word, Excel with good speaking & writing ability in local language /

Hindi / English

- Must be computer literate with knowledge in Internet Surfing & Social Media Platforms

- Responsible for regular office activities and Tele-calling as per the provided Database

- Interacting via various channels, such as live chat, emails, social media and direct calls

- Modifying sales pitches in response to customer demand

- Acquiring and retaining contact information databases

- Put forward suggestions in accordance with the requirements of the consumer

- Ensure a smooth procedure for the consumer by transferring windows of opportunity to the appropriate

department for further action

Qualifications and Experience

- Min 1-3 Year Experience oas a Customer Care Executive or Telecalling (Fresher May Also Apply)

- Bachelor's degree in Computer Science, Information Technology, Marketing or a related field.

- Strong communication and teamwork skills.

- Good problem-solving and analytical skills.

- Eagerness to learn and adapt to new technologies.

- Preferred Skills (Strong Communication and Convince Skills)

Benefits:

- Cell phone reimbursement

- Competitive salary

- Friendly and collaborative work environment.

- Health and wellness benefits.

- Flexible working hours (if applicable)