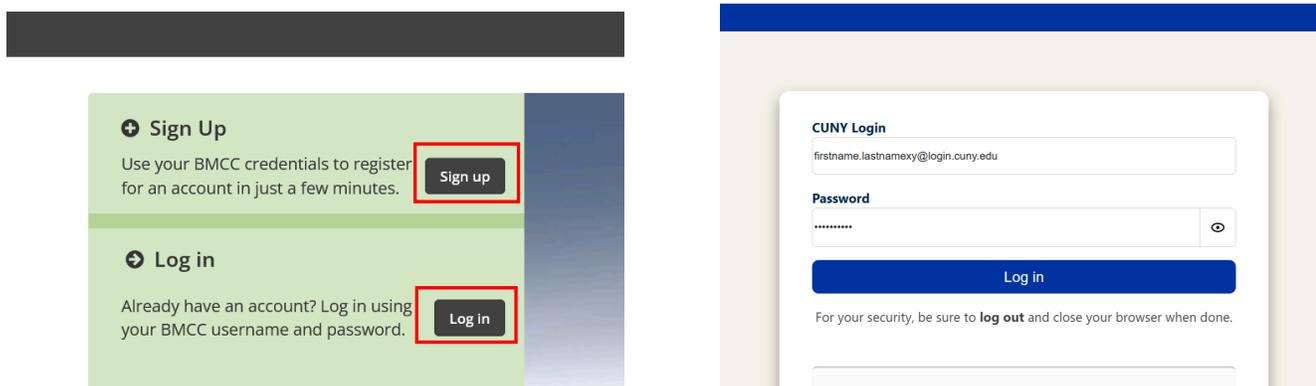# BMCC OpenLab | How to Sign up or Log in Students, Staff, & Faculty

IMPORTANT ANNOUNCEMENT! The BMCC OpenLab login has changed to CUNYfirst credentials (@login.cuny.edu).

To access the OpenLab, you must have an affiliation with BMCC (student, staff, or faculty).

If you have a BMCC affiliation but you can't log in, send a screenshot of the error to openlab@bmcc.cuny.edu or use openlab.bmcc.cuny.edu/blog/help/need-more-help/

Go to the OpenLab homepage (openlab.bmcc.cuny.edu). Click Sign Up or Log in, then enter your CUNYFirst Credentials:

For help with your CUNYFirst account, contact the BMCC Service Desk:

- Create a help ticket by email userservices@bmcc.cuny.edu or:

    - **Students** use this form servicedesk.bmcc.cuny.edu/TDClient/33/Portal/Requests/TicketRequests/NewForm?ID=ubBT6F6FRvI_&RequestorType=Service

    - **Faculty/staff** use this form servicedesk.bmcc.cuny.edu/TDClient/33/Portal/Requests/ServiceCatalog

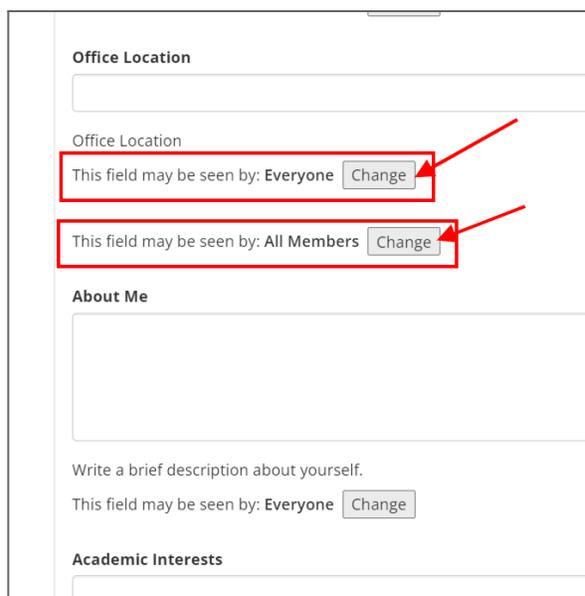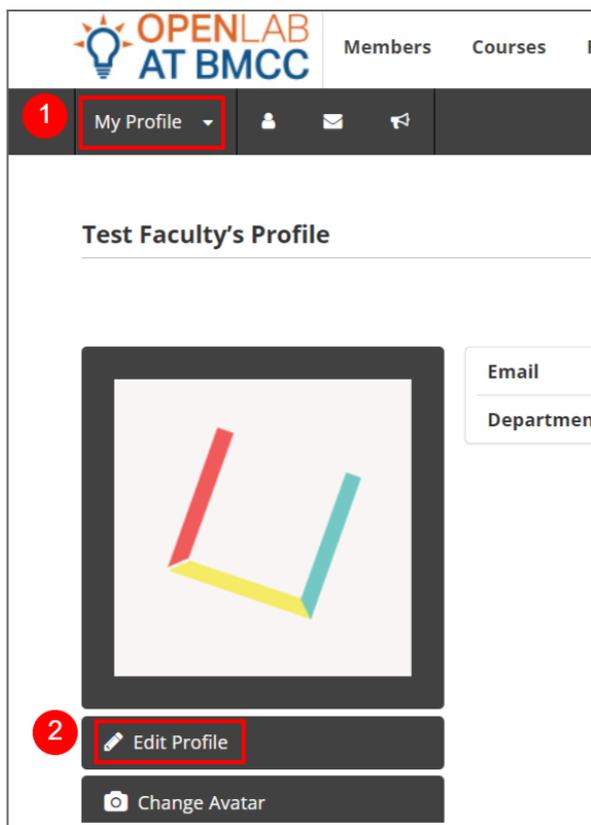- Write down your ticket number and **call (212) 220-8379** or visit room S-141.

The first time only, fill in the following fields:

Important! Your OpenLab member profile is visible to the public, even to people not logged in to the OpenLab. Treat it like a LinkedIn profile/professional web presence.

- Username
  - This **can't be changed later**, so choose wisely, e.g., "jsmith240"
  - Use a pseudonym for the username if you don't want your real name to show online, e.g., "js240"
  - This username also becomes part of a public, unique web address (URL) that links to your OpenLab member profile.
- Display name. This **can** be changed any time!
  - e.g., "Janey Smith"
- Account type (student, faculty, or staff)

Except for the username, all this information can be changed later.
To change it or check and choose what parts of your profile show to the public, log in to the
OpenLab > My Profile > My Settings > Edit Profile:

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NEED MORE HELP?
Go to openlab.bmcc.cuny.edu/help
Contact us at openlab.bmcc.cuny.edu/blog/help/need-more-help