

Privacy Policy

Last Updated:2022.8.31

Genshin Box, operated by INJOY TECHNOLOGY PTE.LTD (hereafter referred to as “we”, “us” and “our”) takes your privacy very seriously.

We process your personal data to enable you use our Service through Genshin Box App (the “App”). Please note that we only provide the Service to those who are 18 years old or above the age of majority. You are not allowed to use the Service if you are a minor in your location. If you have any question, please contact us through genshinboxteam@gmail.com, we will respond you in time.

We will process the personal data about you in accordance with this Policy and the scope of your consent. By accessing or using our Service, you signify that you have read, understand, and agree to our collection, storage, use, and disclosure of your personal data as described in this Policy and our Terms of Service.

1 Personal data we collect

We collect the following information about you:

Device information. We collect certain information when you use the Service, such as your operating system and system language and region, and Device Or Other IDs Data Type - Device Or Other IDs (some common examples may include Advertising ID, Android ID, IMEI, BSSID, MAC address)

Your in-game information. You need to provide us with your UID in Genshin so that we can collect your game data and provide you with the core services of this App, such as Draw card analysis.

Please note that: If you have provided us with personal data of third-party individuals, you are required to obtain the individual's prior consent and you represent and warrant that you had or have their consent or are otherwise entitled to provide their personal data to us. By providing us with personal data of third-party individual(s), you also warrant that the individual(s) is informed of and consents to the terms of this Policy.

2 How we use your personal data

We may use your personal data for the following purposes:

Service operations. We process your personal data to provide the Service that you request.

Service improvements. We analyze usage information, including product analytics, to continually improve the user experience;

Communications. Communications may include providing information about changes to the terms and conditions, updates regarding our Service, or responses to questions you pose;

Exercising our rights. We may use your personal data to exercise our legal rights where it is necessary to do so, for example to detect, prevent, and respond to intellectual property infringement claims or violations of law;

Complying with our obligations. We may process your personal data to carry out fraud prevention checks or comply with other legal or regulatory requirements, when required by law;

Keep security. We may use your personal data for risk management and operation detection purposes, so as to ensure the security of your use of the Service.

3 Information we share

We will not sell your personal information. We will not disclose your personal information externally unless otherwise required by law.

4 Where and how long do we keep your personal data

Your personal data will be stored in the United States and will be retained only for as long as necessary for the purposes for which the information was collected, except where necessary to meet our legal obligations or to establish, exercise or defend potential legal claims or to pursue our legitimate interests.

5 Your rights

You have certain rights regarding the personal data we hold about you, subject to local law. These may include the following rights:

(a) rectify – request any inaccuracies in the personal data we hold about you be corrected or any incomplete personal data we hold about you to be completed;

(b) erase – in certain circumstances, request that we erase your personal data from our records;

(c) lodge a complaint – you have the right to lodge a complaint with your local data protection authority.

If you would like to discuss or exercise any rights you may have under law, please contact us at the contact details below.

6 Security

We will take sufficient technical measures to ensure the security of your personal information.

7 Sensitive Information

We will not collect your any sensitive personal data. We also ask that you not send us, and you not disclose, any sensitive personal data.

8 Contacting Us

If you have any requests, questions, complaints or comments about this Policy or our privacy practices, or to report any violations of this Policy, please contact us at: genshinboxteam@gmail.com.

9 Changes to This Privacy Policy

If we change this Notice, we will notify you of the changes. Where changes to this Notice will have a fundamental impact on the nature of the processing or otherwise have a substantial impact on you, we will give you sufficient advance notice so that you have the opportunity to exercise your rights (e.g. to object to the processing) or to terminate your use of the Services.