

Sue Walker
Cyfarwyddwr Addysg
Director of Education

Dear Parents / Carers,

Canolfan Ddinesig, Stryd y Castell,
Merthyr Tudful, CF47 8AN

Civic Centre, Castle Street,
Merthyr Tydfil, CF47 8AN

Ffôn/Tel: **(01685)**
725000

www.merthyr.gov.uk

Croesawn alwadau yn y
Gymraeg We
welcome calls in
Welsh



Cyngor Bwrdeistref Siro
MERTHYR TUDFUL
MERTHYR TYDFIL
County Borough Council

Parent / Carers

Ein Cyf / Our ref: SW/SB Eich Cyf / Your
ref: Dyddiad/Date: 8th October
2024

Gofynnwch am / Please ask for: Sue Walker
Llinell Uniongyrchol / Direct Line: 01685
725000 e-bost / e-mail:
sue.walker@merthyr.gov.uk

In Merthyr Tydfil, we're fortunate that most parents and carers understand the importance of working together to educate our pupils. A strong partnership helps prepare them for adulthood, and we encourage you to get involved in school life.

Unfortunately, a small number of parents or carers sometimes act in ways that harm this positive relationship. We believe everyone—staff, parents, carers, and pupils—deserves a safe and respectful environment to work and learn. This letter is a reminder of the behaviour expected from visitors to our school.

It may be surprising, but one-third of teachers across the country have experienced abuse from parents or carers. We believe everyone in our school community has the right to be here without fear of aggressive or abusive behaviour. This can happen in person, by phone, in writing, or on social media, and it can put our staff and pupils at risk.

To keep our school safe, we cannot allow any of the following behaviour from parents, carers, or visitors:

- Using loud or offensive language, or losing your temper
- Threatening to harm anyone on school property
- Damaging or destroying school property
- Intimidating anyone on school premises
- Making false or malicious accusations against staff or students
- Insulting school staff or pupils to undermine them

This list is not complete, but anyone behaving in these ways will be dealt with according to the school's Code of Conduct policy. We may restrict or ban such individuals from the school, including events like plays or assemblies, and limit communications to writing or through a third party.

We respect your right to free speech and understand the value of social media. However, sometimes social media is used inappropriately by members of our school community.

Merthyr Tudful
... lle i fod yn falch ohono

Merthyr Tydfil
... a place to be proud of

Croesawn ohebu yn Gymraeg a fydd gohebu yn y Gymraeg ddim yn arwain at oedi. Rhwch wybod inni beth yw'ch dewis iaith e.e Cymraeg neu'n ddwyieithog.

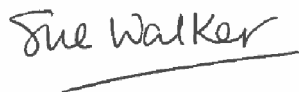
We welcome correspondence in Welsh and corresponding with us in Welsh will not lead to a delay. Let us know your language choice if Welsh or bilingual.

Please remember that social media posts can quickly spread, even if they seem private. If any posts are threatening or discriminatory, the school may refer the matter to the police or the platform. We kindly ask that you avoid discussing individual pupils or staff members on social media. Please refer to our social media policy, which is available on the school website or from the school office.

If you have concerns about the school, we encourage you to share them directly with the appropriate person. If the issue isn't resolved, you can follow the complaints policy, which is managed by the School Governing Body. This policy can be found on the school's website or by contacting the school.

We ask all parents and carers to set positive examples, both in person and online. Our goal is to create a safe, supportive environment for both learning and work.

Kind Regards



SUE WALKER
CYFARWYDDWR ADDYSG/DIRECTOR OF EDUCATION

