

ROLE PLAYER CARD		MEDICINE
SETTING	Emergency Department of a hospital	
PATIENT	Your wife Annie Thomas has been suffering from severe migraine. You are very frustrated because no one is taking proper care of her and she is crying her eyes out due to the pain. You are also confused because the doctor suddenly closed the door in her room.	
TASK	• Show your frustration. • Explain that you are waiting hours in an emergency room. • Ask to administer stronger painkillers. • Ask why the door to her room is closed.	

ROLE PLAYER CARD		MEDICINE
SETTING	Emergency Department of a hospital	
DOCTOR	You are talking to the patient's husband, who is very frustrated thinking that you're not taking proper care of his wife. She is suffering from severe migraine, to whom you already administered strong painkillers when she came in. To make her calm, you closed the door in the patient's room, which might have confused him.	
TASK	• Try to calm the husband down (empathize and reassure him that his wife is getting the appropriate treatment). • Find out his concerns. • Explain that his wife has only migraine and no other severe disease. • Explain that you couldn't give her any more painkillers, since you already administered strong painkillers (it would be unsafe to give her more because too many painkillers can have negative side effects, recommend waiting for the painkillers to take effect - should take approximately 30 minutes) • Explain that you've closed the door to make the room dark and noise free (noise and light can worsen migraine symptoms).	