

Version: Apr 30, 2024

How to configure the Biopolis mail account on Thunderbird

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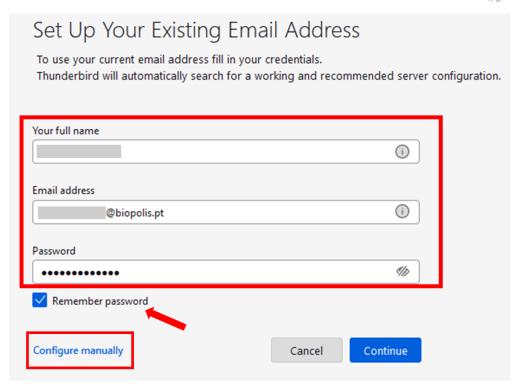
1. Open Thunderbird software

1.1. Click Start => Search Thunderbird => Open

2. Insert email address

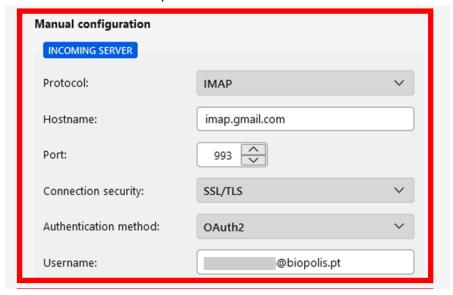
- 2.1. Once Thunderbird is open, fill in **Your full name** field with your Biopolis mail address
- 2.2. Fill in the **Email Address** field with your Biopolis mail address
- 2.3. Fill in the **Password** field with your Biopolis mail password
- 2.4. Mark Remember password option and click Configure manually





3. Incoming Server configuration

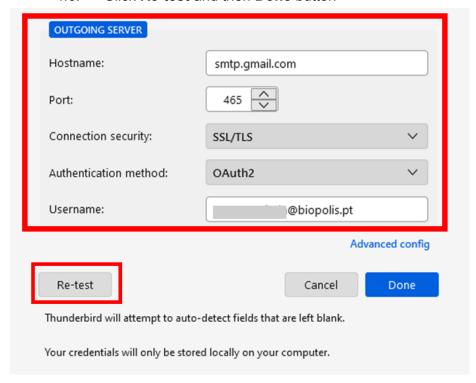
- 3.1. Once expanded manual configuration fields select **IMAP** in the **Protocol** option
- 3.2. Insert imap.gmail.com in the Hostname field
- 3.3. Insert 993 in the Port field
- 3.4. Select SSL/TLS in the Connection security option
- 3.5. Select **OAuth2** in the **Authentication method** option
- 3.6. Insert Biopolis mail Address in the Username field





4. Outgoing Server configuration

- 4.1. Insert smtp.gmail.com in the Hostname field
- 4.2. Insert 465 in the Port field
- 4.3. Select **SSL/TLS** in the **Connection security** option
- 4.4. Select **OAuth2** in the **Authentication method** option
- 4.5. Insert Biopolis mail Address in the Username field
- 4.6. Click **Re-test** and then **Done** button



5. Success Confirmation

5.1. Once you receive the successful confirmation, your Biopolis is ready to be used on Thunderbird after you click on the **Finish** button



