Accessibility Policy

Pankaj Singh ("Research Analyst", "SmartWealth.ai", "We", "Our" and "Us" as the context may require), is registered as an individual Research Analyst with SEBI with INH200008644 as the SEBI registration number. SmartWealth.ai is the trademark of Research Analyst. We are committed to providing equal access to all individuals, including persons with disabilities (PwDs). This policy is framed in accordance with the Rights of Persons with Disabilities Act, 2016, rules made thereunder, and applicable SEBI circulars, to ensure that our services and digital platforms are inclusive and accessible.

1. Policy Objectives

The objective of this Accessibility Policy is to:

- Promote non-discrimination, inclusivity, and equal participation of PwDs.
- Ensure that our digital platforms, services, and communications are accessible in line with applicable laws.
- Provide a clear framework for addressing accessibility-related concerns.

2. Applicability

This policy applies to:

- All employees, officers, and representatives of SmartWealth.ai.
- All digital and communication platforms owned, operated, or managed by SmartWealth.ai.
- All clients, investors, and stakeholders interacting with SmartWealth.ai.

3. Governance and Responsibility

- **Nodal Officer for Accessibility:** Pankaj Singh.
- **Compliance Officer:** Pankaj Singh
- **Accessibility Contact:** connect@smartwealth.ai. This email address can be reached to handle requests, feedback, and grievances from PwDs, ensuring prompt attention and resolution.

4. Grievance Redressal / Escalation Matrix

Level	Designation/ Role	Contact Person	Email	Phone
1	Customer Support		connect@smartwealth.ai	
2	Head of Customer Support	Sumit Singh	sumit@smartwealht.ai	+919845203305

3	Compliance Officer	Pankaj Singh	pankaj@smartwealht.ai	+918600146038

5. Commitments

SmartWealth.ai shall:

- Provide services and platforms in an accessible manner, consistent with legal and regulatory requirements.
- Ensure reasonable accommodations are made wherever required to assist PwDs.
- Maintain connect@smartwealth.ai as a direct and confidential channel for PwDs to raise concerns or request individualized assistance.
- Promote awareness among employees regarding inclusivity and accessibility.
- Treat all grievances of PwDs with sensitivity, fairness, and urgency.

6. Enforcement

This policy comes into effect immediately and shall be enforced across all operations of SmartWealth.ai. Non-compliance with this policy shall be treated seriously and may invite action as per applicable law.

7. Review of Policy

The Accessibility Policy shall be reviewed periodically to ensure alignment with prevailing laws and regulations.