

## Summary of Updates to Management & Professional Concepts, 2e

Chapter/Section	Revisions
all	Added new NCLEX Next Generation-style case studies to the “Learning Activities” sections
all	Updated chapter learning objectives based on revised WTCS state curriculum
all	Checked hyperlinks and revised URLs as needed
all	Changed “patient” to “client” an “assistive personnel (AP)” to “unlicensed assistive personnel (UAP)” in alignment with 2023 NCLEX terminology
all	Shaded boxes for visual appeal
Introduction	Updated link to 2023 NCLEX test plan
1.1 Overview	Updated link for NPA website
2.1	Included post-pandemic data to reflect issues of turnover within the profession.
2.2	Added information from ANA 5 principles of safe staffing
2.4	Added expansion on clinical reasoning
2.5	Updated link to NCSBN National guidelines for nursing delegation
3.1	Updated link to NCSBN National guidelines for nursing delegation
3.2	Minor content addition regarding significance of communication for NGN role satisfaction within the interdisciplinary team.
3.3	Updated link to NCSBN National guidelines for nursing delegation
3.3	Updated link for NCSBN NPA
3.4	Updated link for NCSBN National guidelines for nursing delegation <a href="https://www.ncsbn.org/public-files/NGND-PosPaper_06.pdf">https://www.ncsbn.org/public-files/NGND-PosPaper_06.pdf</a>
3.4	Added glossary term – delegated responsibility
3.4	Added section on misconceptions in delegation, fostering collaboration and understanding
3.5	Added scenario on task supervision
4.2	Added core values definition, expansion on elements reflecting organizational culture and effective followership
4.2	Added scenarios on leader vs. manager just culture
4.3	Expanded section on change management
5.3	Added definitions of supervisory, institutional, and student liability with examples
5.4	Added professional misconduct case study scenario and questions.
7.5	Added section on listening skills and non-verbal communication
7.6	Added team strategies case analysis

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7.6	Added types of conflict section
7.6	Case Scenario Care Coordination Added
Chapter 7 glossary	Updated with chapter additions
8.2	Updated healthcare costs data
8.2	Updated links – remove ACA video – no longer available
8.2	Added SDOB Case Study
8.4	Added content regarding HVBP cost reduction
8.5	Expand information on nurses role in cost effective care
Chapter 9	Updated chapter links throughout
9.2	Expanded information on accrediting organizations – table 9.2a
9.3	Added PDSA Application Scenario
9.3	Added content on barriers to QI implementation
Chapter 10	Updated links throughout
10.3	Added content on nursing position in advocacy
10.4	Added content on SDOH for advocacy
10.6	Expanded on Steps to becoming an advocate
11.5	Added section on professional mentorship in nursing
Chapter 11 & 12	Updated links