# 1. ATOL

Classic Challenge specialises in charity challenges of this nature and is fully bonded by the Civil Aviation Authority. The financial protection for this package will be provided by Travelink, under the terms of the Travelink ATOL, licence number 1886. Classic Challenge is unable to accept liability for any loss or damage; however, arising, or for cancellation of the event for any reasons outside their control.

When you buy an ATOL protected flight or flight inclusive trip you will are entitled to receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme. Payment for your travel arrangements will be made to us by the charity from the sponsorship it has received in accordance with the charity's terms for participating in the fundraising event.

# 2. FLIGHTS

- Delays: Flights will be arranged with scheduled airlines who will usually provide refreshments, meals or accommodation where there is any substantial flight delay and when this is possible to arrange. Classic Challenge will not arrange these facilities if there is a delay at the outward or homeward points of departure if not offered by the airline.
- Flight changes: Airlines may have to change aircraft without advance warning.
  You are asked to check carefully departure and check in times on your documentation when received to ensure that you arrive at the airport in sufficient time.

### 3. ADVANCED PASSENGER INFORMATION

For group flight bookings we are required to submit full passenger passport information 8 weeks in advance of the trip departure. You agree to ensure you have an up to date passport by this deadline to ensure the airline has correct data before departure and to avoid any fines for late submission.

#### 4. **ITINERARIES**

Itineraries, schedules and accommodation may change and other alterations may occur which are beyond the control of Classic Challenge.

### 5. PASSPORTS & ENTRY

Classic Challenge will provide general information regarding entry, passport, visa, health and immigration requirements for the itinerary but it is your responsibility to check such requirements, e.g. passport requirements including (but not limited to) how valid your passport must be after return date. Classic Challenge do not accept any responsibility if you cannot travel, or incur any other loss because you have not complied with any entry, passport, visa, immigration requirements or health formalities.

### 6. MEDICAL

You are required to complete a medical questionnaire, if you are aged 65+ you will need to obtain a GP signature on your medical questionnaire before your place on the tour is confirmed. If you have a medical condition the trip doctor may require that you obtain a GP signature before your place on the tour is confirmed. If your health changes after signing the form, you hereby agree to inform Classic Challenge immediately and you understand that a new medical form may be required.

# 7. INSURANCE

It is a compulsory term of travel that you take out travel insurance to cover any health or injury problems that arise and, if necessary, to arrange for your repatriation to the United Kingdom. It is your responsibility to check your travel insurance covers this fundraising event. You must also advise your insurer of any pre-existing medical condition before travel. Failure to advise this may invalidate your insurance cover. Classic Challenge reserves the right to refuse participation if the

above is not complied with. You will be asked to provide proof of travel insurance by 8 weeks prior to the event.

### 8. DESTINATION SAFETY & FORCE MAJURE

Your personal safety during the charitable event is of fundamental importance to us and whilst we will carefully monitor the safety of your destination, the Foreign and Commonwealth Office do offer a travellers advice online at www.fco.gov.uk/travel. You should ensure that you are kept informed of the latest FCO advice. We regret we cannot accept liability or pay any compensation when the performance or prompt performance of our contractual obligations is prevented or affected or you otherwise suffer any loss or damage by "force majeure". In these Booking Conditions, "force majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control.

### 9. PERSONAL DATA

Upon registration you will provide the charity with a certain amount of Personal Data which we will be passed to us to process for the purpose of administering the challenge. Where required this data will be shared with other travel suppliers directly associated with the operation of your challenge. Examples of these travel suppliers include (but are not limited to) the flight agent, airline, ground handler, consultant medical advisor, tour manager and doctor / medic accompanying the challenge. Examples of your personal details include (but are not limited to) your name, address, date of birth, passport details, next of kin, dietary requirements and medical history, including any pre-existing medical conditions. We will not sell, rent or share your personal details with any unrelated third parties.

#### 10. HEALTH & FITNESS/ RISKS

I certify that I am physically fit, will sufficiently train and prepare for this Event and have not been advised otherwise by a qualified medical person or other healthcare provider. I have no physical or medical condition that would endanger myself or others if I participate in the Event, or would interfere with my ability to safely participate in the Event.

## 11. MISCELLANIOUS

- You will be responsible for providing your own personal equipment.
- If at any time is it our opinion that you are acting in a way that may cause accident, injury, discomfort or extreme displeasure to another tour member we may exclude you from the event.

You must be 18 years of age on the date of departure.