

## Privacy Policy

Effective Date: September 08, 2025

MuteSwitch, LLC ('we', 'our', 'us') values your privacy and complies with applicable privacy laws, including GDPR (EU/UK), CCPA/CPRA (California), and others.

### Data We Do Not Collect:

- We do not collect, store, or share personal data, including your emails, recipients, subject lines, or identifiers.

### Data We Do Collect (Anonymized Technical Data):

- Extension load/start/stop events
- Browser/extension version information
- Non-identifiable error codes and aggregated usage counts
- These logs are not linked to any identifiable person.

### Retention:

- Logs are retained up to 1 year, then permanently deleted.
- Data minimization: we only log what is strictly necessary.
- Legal holds: we may retain anonymized logs longer if required by law.

### Third-Party Processors:

- If we use vendors (e.g., error logging services), they are bound by contracts requiring privacy and security safeguards.

### Children:

- MuteSwitch is not directed at children under 13 (or 16 in the EU). We do not knowingly collect children's data.

### Security:

- Logs are encrypted in transit and access is restricted to authorized personnel only.

### Rights:

- If privacy rights apply in your region, you may contact us at [contact@muteswitch.com](mailto:contact@muteswitch.com). Because we do not keep personal data, we may be unable to identify you in anonymized logs.