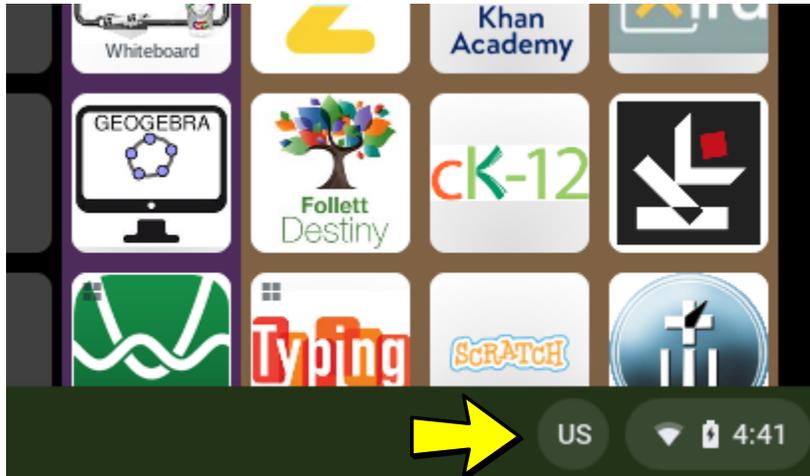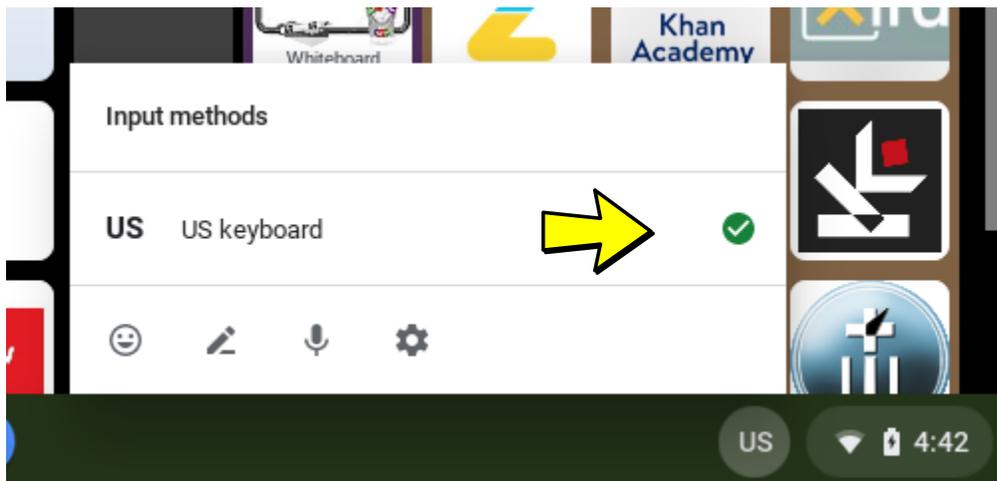Can't seem to log into Chromebook
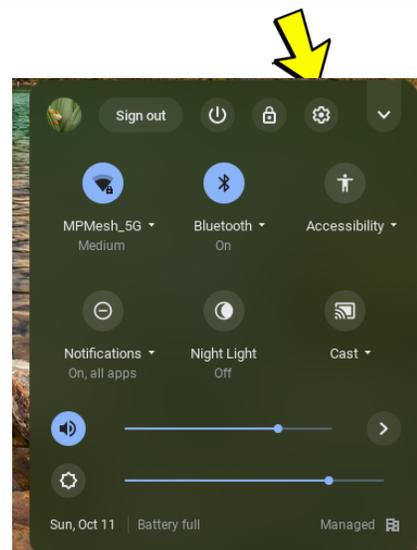
1. Check your keyboard to [make sure you are on US Keyboard](#)
   a. You can usually look at the bottom right tray to see if it says "US"
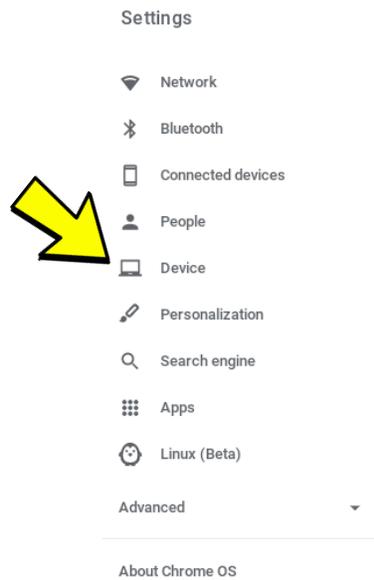


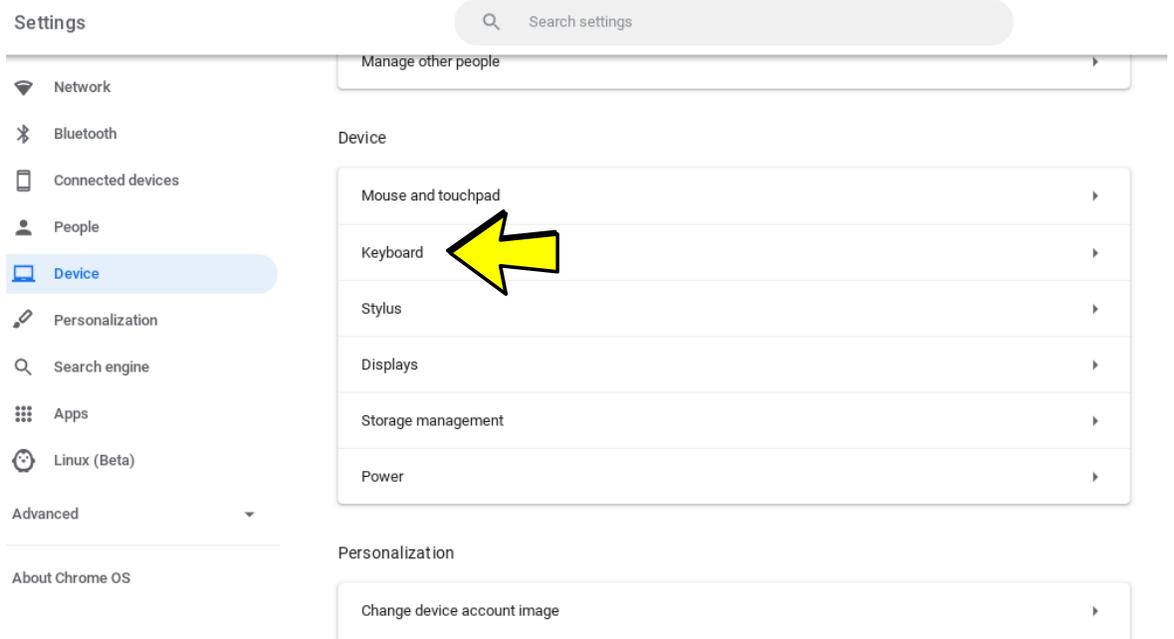   b. If it doesn't, click it and change it back to US



   c. If you don't see US or any other keyboard in the tray, click on the time in the lower tray and click settings (the gear - looks like a flower)
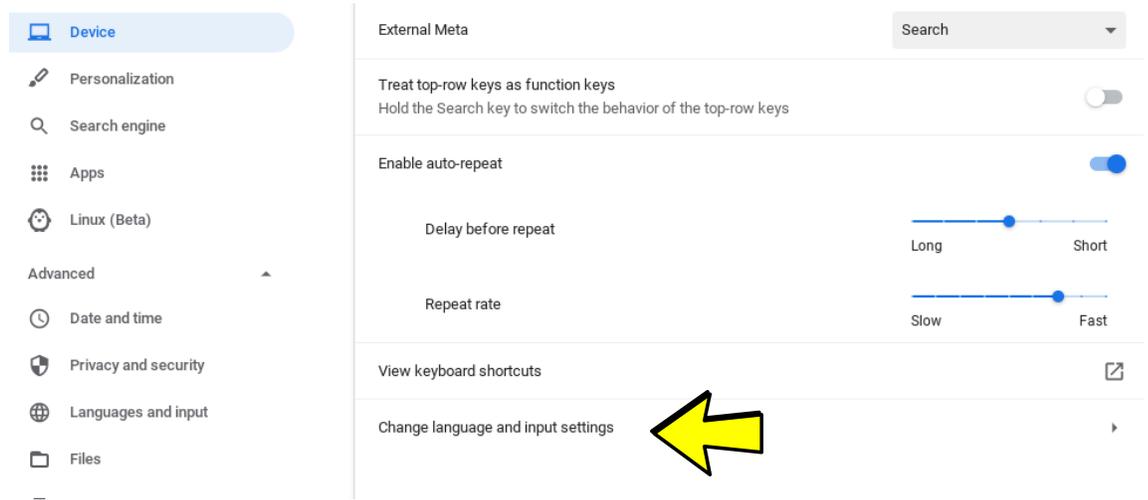
d. Click "Device"

Settings

Network

Bluetooth

Connected devices

People

Device

Personalization

Search engine

Apps

Linux (Beta)

Advanced

About Chrome OS

e. Click "keyboard"

Settings                    Search settings

Network

Bluetooth

Connected devices

People

Device

Personalization

Search engine

Apps

Linux (Beta)

Advanced

About Chrome OS

Manage other people

Device

Mouse and touchpad

Keyboard

Stylus

Displays
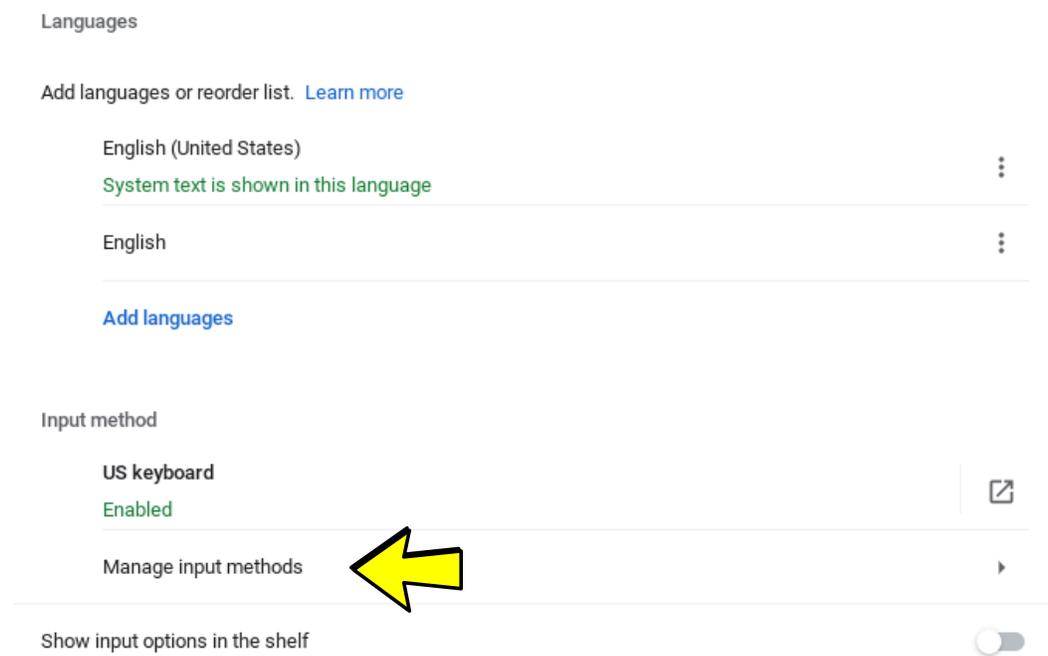
Storage management
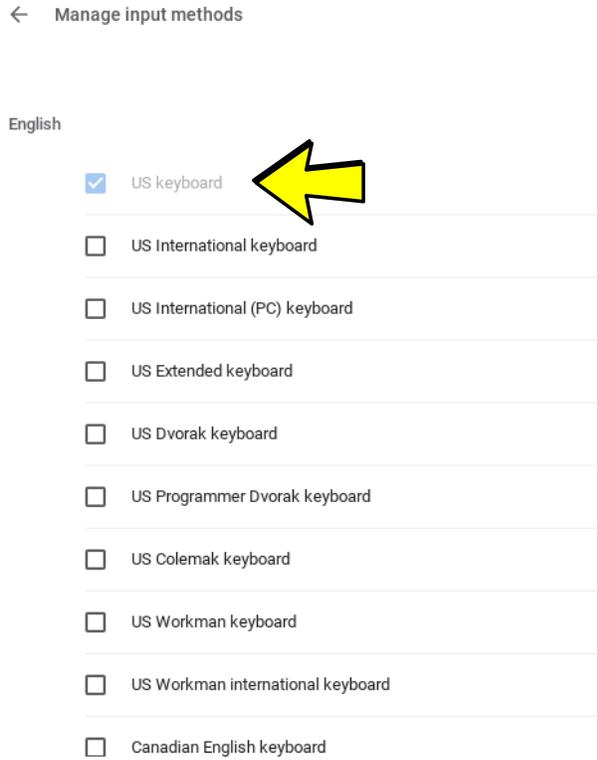
Power

Personalization

Change device account image

f. Click "change language and input settings"



g. Click "manage input methods"

h.  Click "US Keyboard" (and unclick other keyboards)

←    Manage input methods

English

☑    US keyboard

☐    US International keyboard

☐    US International (PC) keyboard

☐    US Extended keyboard

☐    US Dvorak keyboard

☐    US Programmer Dvorak keyboard

☐    US Colemak keyboard

☐    US Workman keyboard

☐    US Workman international keyboard
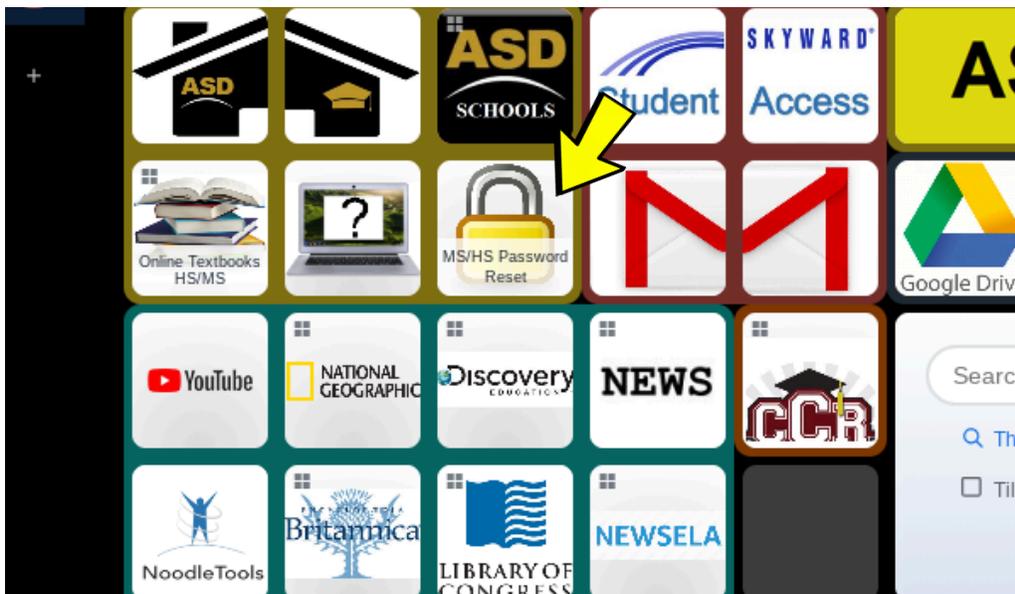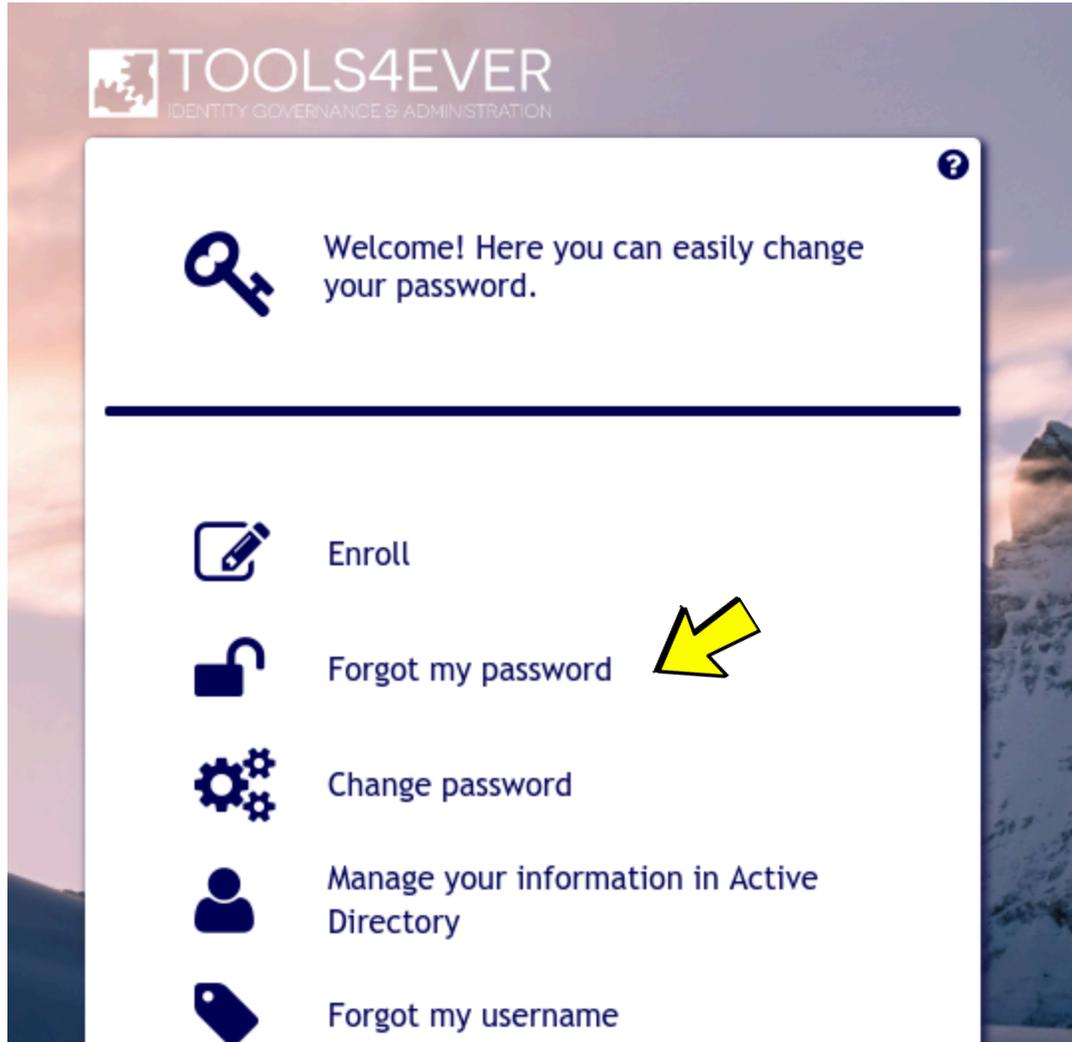
☐    Canadian English keyboard

If you enrolled in password reset, you can try resetting your password.

a.  Go to symbaloo and click the lock (MS/HS Password reset)

b.  Click "forgot my password"



**If you forgot your password and did not enroll in password reset, contact the helpdesk (253.931.4940, extension #1)**