

Privacy Policy for FindItNow: Find Lost Device

Effective Date: July 2024

FindItNow ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and disclose information about you when you use our mobile application, FindItNow: Find Lost Device (the "App"), and our related services (collectively, the "Services").

By using our Services, you agree to the collection, use, and disclosure of your information as described in this Privacy Policy. If you do not agree, please do not use our Services.

1. Information We Collect

Information You Provide to Us

- **Customer Support:** If you contact us for support, we may collect your contact information and any other information you provide to us.

Information We Collect Automatically

- **Device Information:** We collect information about the mobile device you use to access our Services, including the device model, operating system and mobile network information for analytics services.
- **Location Information:** With your permission, we collect precise location data from your mobile device to help locate your lost devices.
- **Usage Information:** We collect information about your use of our Services, including access times, pages viewed, and your interactions with the App.

Information We Collect from Other Sources

- We may receive information about you from third parties, such as partners and service providers.

2. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our Services;
- Process transactions and send you related information, including purchase confirmations and invoices;
- Send you technical notices, updates, security alerts, and support messages;
- Respond to your comments, questions, and customer service requests;
- Communicate with you about products, services, offers, and events offered by us and others, and provide news and information we think will be of interest to you;
- Monitor and analyze trends, usage, and activities in connection with our Services;
- Detect, investigate, and prevent fraudulent transactions and other illegal activities and protect the rights and property of FindItNow and others;
- Personalize and improve the Services and provide advertisements, content, or features that match user profiles or interests;
- Facilitate contests, sweepstakes, and promotions, and process and deliver entries and rewards.

3. How We Share Your Information

We may share your information with:

- **Service Providers:** We share your information with vendors, consultants, and other service providers who need access to such information to carry out work on our behalf.
- **Business Transfers:** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business by another company.
- **Legal Requirements:** We may disclose your information to comply with legal obligations, court orders, or in response to lawful requests by public authorities (including law enforcement and government agencies).
- **Protection of Rights:** We may disclose your information to enforce our policies and agreements, to protect the rights, property, and safety of FindItNow, our customers, or others.

4. Your Choices

Account Information

If you have created a user account, you may update, correct, or delete your account information at any time by logging into your account or contacting us. If you wish to delete or deactivate your account, please contact us, but note that we may retain certain information as required by

law or for legitimate business purposes. Note that up to the effective date of this policy, account creation is not available for this app.

Location Information

You can stop the collection of precise location data by our App at any time by changing the preferences on your mobile device. If you do so, certain features of our Services may no longer function properly.

Promotional Communications

You may opt out of receiving promotional emails from us by following the instructions in those emails or by contacting us. If you opt out, we may still send you non-promotional communications, such as those about your account or our ongoing business relations.

5. Security

We take reasonable measures to help protect information about you from loss, theft, misuse, and unauthorized access, disclosure, alteration, and destruction.

6. Children's Privacy

Our Services are not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If we learn that we have collected the personal information of a child under 13 without parental consent, we will delete such information.

7. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. If we make changes, we will notify you by revising the "Effective Date" at the top of this policy and, in some cases, we may provide you with additional notice (such as adding a statement to our homepage or sending you a notification). We encourage you to review the Privacy Policy whenever you access our Services to stay informed about our information practices and the ways you can help protect your privacy.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

FindItNow Support Email: support@accesscreativitylabs.com