

Terms and Conditions

Last updated: December 2, 2024

1. Agreement to Terms

By accessing or using Worktale ("the Service"), you agree to be bound by these Terms and Conditions ("Terms"). The Service is operated by TSYG ("we," "our," or "us"), registered in Belgium and located in Lochristi.

These Terms apply to all visitors, users, and others who access or use the Service. If you disagree with any part of these Terms, you may not access the Service.

2. Beta Status

The Service is currently in Beta. There will be no charge for the product while it is in Beta.

By using the Service, you acknowledge and agree that:

- The Service may be unstable or incomplete
- Features may be modified or discontinued without prior notice
- Service availability is not guaranteed
- Service interruptions may occur for maintenance or updates
- Pricing may be introduced or modified at any time
- We make no warranties about the reliability or availability of the Service

3. Account Terms

3.1 Account Creation and Management

- You must have proper authorization from your organization to create an account
- You must have the authority to add applications to your organization's Slack workspace or obtain approval from someone who does
- You are responsible for maintaining the security of your account credentials
- You must provide accurate and complete information when creating an account

3.2 Organizational Authority

- You represent that you have the authority to use the Service on behalf of your organization
- You are responsible for ensuring compliance with these Terms within your organization
- You must obtain necessary permissions and approvals within your organization

3.3 Account Limitations

- Current Beta limitation: maximum 250 employees submitting updates
- We reserve the right to modify these limitations at any time

4. Slack Integration

4.1 Integration Requirements

- You are responsible for maintaining proper Slack permissions
- You must ensure authorized access to necessary Slack channels
- You must comply with Slack's terms of service and policies

4.2 Integration Termination

- If Slack access is revoked, the Service will automatically deactivate
- We are not responsible for any data loss resulting from revoked Slack access
- Service restoration requires re-establishing Slack permissions

5. Acceptable Use

5.1 You agree not to:

- Use the Service for any illegal purpose
- Submit false or misleading information
- Interfere with the proper functioning of the Service
- Attempt to gain unauthorized access to the Service
- Use the Service to harass, abuse, or harm others
- Transmit malware or other malicious code
- Violate any applicable laws or regulations

5.2 Content Guidelines

- All submitted content must be work-appropriate
- Content must not violate any intellectual property rights
- Content must not contain confidential information unless properly authorized
- We reserve the right to remove any content at our discretion

6. Intellectual Property Rights

6.1 User Content

- Users retain all rights to their submitted content

- Users grant us a limited license to use submitted content for providing the Service

6.2 AI-Generated Content

- Users retain rights to AI-generated content, subject to Anthropic's terms
- We make no warranties regarding AI-generated content

6.3 Service Content

- All Service-related intellectual property belongs to Worktale
- Users may not copy, modify, or distribute our intellectual property without permission

7. Termination

We may terminate or suspend your account immediately, without prior notice or liability, for any reason, including:

- Violation of these Terms
- Suspected fraudulent, abusive, or illegal activity
- Extended period of inactivity
- At our sole discretion

For non-severe violations, we may provide 30 days notice before termination.

8. Limitation of Liability

To the maximum extent permitted by law, we shall not be liable for:

- Any indirect, incidental, special, consequential, or punitive damages
- Any loss of profits, data, use, goodwill, or other intangible losses
- Any damages resulting from service interruptions or modifications
- Any damages exceeding the amount paid by you for the Service in the 12 months preceding the claim

9. Disclaimer

The Service is provided "as is" and "as available" without any warranties, either express or implied, including but not limited to:

- Merchantability
- Fitness for a particular purpose
- Non-infringement
- Uninterrupted or error-free service

10. Changes to Terms

We reserve the right to modify these Terms at any time. We will notify users of any changes by posting the updated Terms on this page. Your continued use of the Service after such modifications constitutes acceptance of the updated Terms.

11. Governing Law

These Terms shall be governed by and construed in accordance with the laws of Belgium. Any disputes shall be subject to the exclusive jurisdiction of the courts of Belgium.

12. Contact Us

If you have any questions about these Terms, please contact us at:

- Email: support@worktale.app
- Website: <https://worktale.app>