



## Set Times:

Gates Open: 16:00

Lottery Winners (support act): 19:00

Robbie Williams Live 2025: 20:30

Last Entry: 21:00

Concert Ends: 22:20pm

*All timings are approximate and subject to change.*

## Royal Crescent Concert FAQs, Prohibited Items & Terms

### Ticket Types:

- a. There will be three ticket types for this event:
  - Gold Circle - STANDING ONLY
  - General Admission – STANDING ONLY
  - Accessible Platform Tickets for Wheelchair and Ambulant customers
- b. The authorised ticket sellers for this event are Ticketmaster and Bath Box Office. Customers with tickets from Viagogo or other secondary sites may be refused entry.
- c. There is a ticket limit of 6 tickets per person, per credit card on this event.

## Age Restrictions:

- a) Children aged five and under are not permitted on site. If you do arrive with a non-ticketed baby, protective headphones will need to be provided by the responsible adult. Due to space, large buggies are not permitted onto site.
- b) Under 14s must be accompanied by an adult over 18. Unaccompanied children under the age of 18, regardless of ticket, will not be allowed entry.

## Prohibited items and FAQs:

- a) This concert is STANDING ONLY. Blankets, seats and chairs of any kind are not permitted into the event. This includes seat sticks, shooting sticks and inflatable seats.
- b) Ticket holders are not permitted to bring umbrellas to site. As we cannot always rely on British weather, please make sure you have appropriate clothing fit for rain or shine.
- c) Food and drink bought from outside of the arena is not allowed however there will be a range of delicious food and drink traders inside the arena. Free drinking water is available so please do bring an empty reusable bottle or 1x sealed 500ml plastic water bottle per person.
- d) Bags larger than A3 will not be permitted, and searches will be conducted.
- e) Animals, with the exception of assistance dogs, are not permitted. Please email your registration documentation to [outdoors@senbla.com](mailto:outdoors@senbla.com) before the event date.
- f) Please make sure you have downloaded and saved your uniquely barcoded e-tickets to your device, or printed them, ahead of arriving to site as reception in the area may be intermittent. This will save time when entering the arena and avoid any queues at the box office.

Your tickets will have been emailed to you as a PDF attachment shortly after booking. The email subject line would have been: "*Your tickets from Bath Box Office are ready*".

### **Can't find the email?**

Download your tickets by logging into your [Bath Box Office Account](#)

- g) Glass is not allowed on site.
- h) Banners, Flags and Laser pens are not permitted.
- i) It is strictly prohibited to bring into the venue any weapons, knives, guns, sharp objects, alcohol, illegal substances, legal highs, fireworks, pyrotechnics, sparklers, fires, BBQs, smoke bombs, confetti canons, air horns, lasers, aerosols or flares.
- j) Commercial or professional photography, videography, dronography or audio equipment is not permitted.
- k) There is strictly no re-admission after entry. Last entry time is 9pm.

l) If you have unique dietary requirements, complex allergies or specific medical needs that necessitate the inclusion of certain items, kindly send an email outlining your request to [outdoors@senbla.com](mailto:outdoors@senbla.com). Our dedicated team will review and approve your request promptly. On arrival to the festival, please enter through the accessible entrances.

m) The Royal Crescent is a cashless venue. The box office can accept payment through physical cards and contactless payments depending on availability. All Bar and Food Vendors will be cashless.

n) There will be no car parking facilities at this venue.

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## ACCESSIBILITY

**Ticketmaster are processing Accessibility bookings for Robbie Williams at The Royal Crescent in June 2025.**

### **Accessible FAQs – via Ticketmaster**

a) Ahead of purchasing your tickets, please ensure you have all necessary eligibility documents uploaded to your Ticketmaster account so ticket approvals can happen quickly and smoothly.

b) By purchasing accessible tickets, you confirm you or a member of your party require this position. Tickets may be cancelled if misused

c) Please read the below information before purchasing your ticket(s).

- For Wheelchair: - Change Ticket Quantity to 1 Wheelchair Ticket Then add the 1 Free Essential Companion Ticket (the Free Companion ticket, must be added along with the paid wheelchair ticket)

- For Ambulant: - Change the Ticket Quantity to 1 Ambulant Then add the 1 Free Essential Companion Ticket (not valid without accompanied paid ticket and must be added at the time of booking).

- Essential Companion Tickets: Essential Companion Tickets have to be selected at the point of purchasing an accessible ticket.

**d) Due to space, we unfortunately cannot accommodate more than one carer per person.**

e) Chairs will be provided on the platform for those that require them. Ticket holders should not bring their own.

f) Please enter site from the Marlborough Lane Entrance (site map attached) as this gate has a shorter distance to the access platform.

g) The raised platform is being built for a set capacity which only accessible ticket holders can access. Please note that we cannot accommodate additional requests on the day

h) An access event manager will be present on the platform for both show days. They will be able to help with any queries you may have.

- i) There will be no car parking facilities at this venue.
- j) There is strictly no re-admission after entry.

## Transport/AOB

a) Ticket holders can check bus running times and routes here:

<https://visitbath.co.uk/plan-your-visit/travel-information/public-transport>

b) Open days are operating in Bath for the local universities. Please check travel times and expect a busier city centre than normal.

c) The Park and Ride now runs to 11:30pm. Please check the website for more details:

<https://visitbath.co.uk/plan-your-visit/travel-information/park-and-ride-in-bath>

d) The agreed location for drop-off and pick-up is Queen's Parade. Please do not get dropped or picked up in other locations. There are a number of road closures around the area - please only park in authorised car parking areas and do not block the driveways of local residents.








e) For train tickets and running times, plan your journey through Great Western Railway. <https://www.gwr.com/> . Please see last train running times below\*

(\*correct at time of print):

Day	Departure to	Last Train Times		
Friday 13th June	London Paddington	22:13	22:55	
	Bristol Temple Meads	23:53	00:02	01:01
	Trowbridge / Westbury / Bradford -on-Avon	22:41	23:24	00:04
Saturday 14th June	London Paddington	22:14	22:45	
	Bristol Temple Meads	23:20	23:51	01:03
	Trowbridge / Westbury / Bradford	22:00	22:33	23:24

# ROYAL CRESCENT BATH MAP

## MAP KEY

-  TOILETS
-  VIP TOILETS
-  BAR
-  FOOD
-  ACCESSIBLE VIEWING PLATFORM
-  ACCESSIBLE TOILETS
-  FIRST AID

