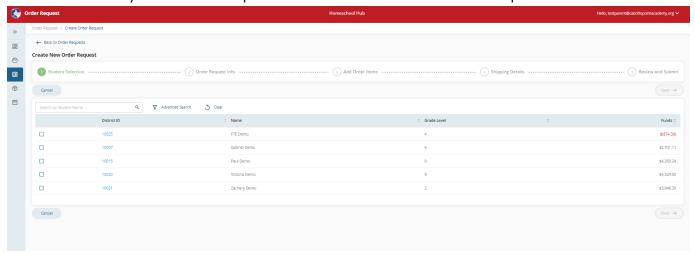
## 25/26 OSP A LA CARTE INSTRUCTIONS

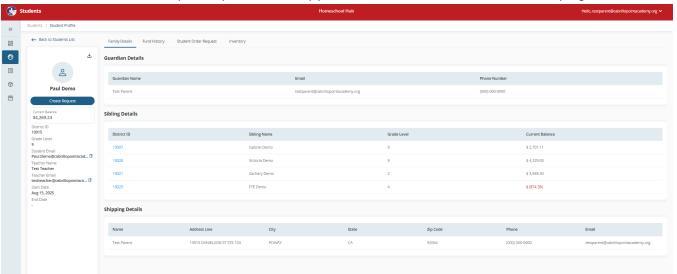
OSP A LA CARTE ordering is now available in the Homeschool Hub (HUB). Please refer to the step-by-step instructions below on how to request subscriptions a la carte.

Using your parent email address and password, log into the <u>Homeschool Hub</u> - <u>https://www.cpahomeschoolhub.com/login</u>. If you have not received your login credentials you may use the Forgot Password link to submit a password reset request.

Select the student you would like to place an order for an A LA CARTE subscription.



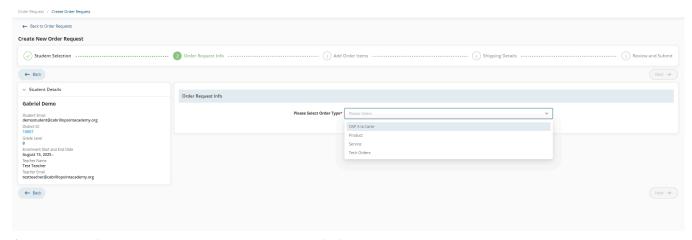
Select/Click the Create Request option in the upper left corner of the student details page.



From the order request page, select OSP A LA CARTE from the order type drop-down options then click next.

Select an OSP A LA CARTE subscription from the drop-down menu. The price of the subscription will be displayed once the subscription has been selected. Once you've selected the desired subscription, select NEXT.

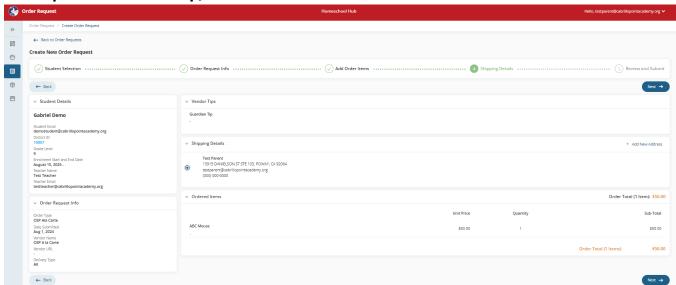
NOTE: OSP A LA CARTE subscription prices are not posted publicly and are only available from within the HUB.



If you would like to order more than one subscription A LA CARTE, please use the + Add Item button

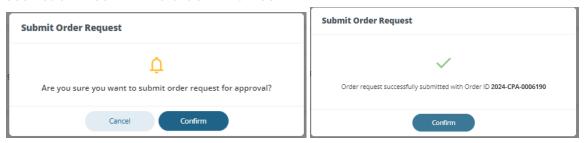
Next, you'll need to select or manually enter your parent details.

IMPORTANT NOTE: All subscriptions will be set up using the student's school email address. We will send the parent an email notification to the email provided in this section to alert you once the subscription has been set up/activated.



Finally, review the order request and click SUBMIT.

You will be prompted to confirm your order request followed by a confirmation that your request has been submitted with the Order ID number.



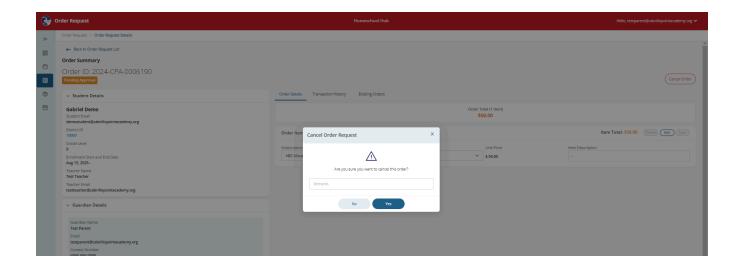
The order will be submitted to your Homeschool Teacher (HST) for approval. Once approved, you can expect the subscription request to be processed within 5 business days.

## **CANCELING AN A LA CARTE REQUEST**

If you would like to cancel an A LA CARTE order request, you must do so before the subscription is processed; once the subscription is processed we cannot cancel or refund the order request.

To cancel an order, find and open the original order request in your student's order history and select the CANCEL button.

You'll be prompted to enter a reason for the cancellation before confirming your request to cancel.



If you have any questions or concerns, please visit our OSP Handbook for answers to most of the frequently asked questions as well as weekly updates.