Jared Leavitt

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PROFESSIONAL SUMMARY

Junior Network Engineer who has been successful at locating and correcting software and hardware issues. I house the ability to seek out and locate issues present on a computer system or a basic server network. I have managed new builds, repairs, installation, and updates with skill and attention to detail. I have worked on Synologies, Dells, and other Windows-based systems to configure them to a client's liking.

ABOUT ME

A seasoned engineer who has spent most of their life working on computer systems. My first computer was a windows vista tower back in 2008 and I have been continuously working on computers since. I am a motivated hard worker with a bright personality and good social skills. I am currently working on developing an Unraid server to host docker containers that will integrate into my daily life.

SKILLS

- Computer Skills
- Customer Service
- Technical Support
- Network Configuration
- VEEAM
- Switching
- Computer Hardware
- IOS
- Windows
- Aruba
- Sophos
- Firewalls
- Unraid
- Operating Systems
- IT Support
- VMWare
- Active Directory
- Windows Servers

CERTIFICATIONS AND TRAININGS

OSHA 10
OSHA 10 Hour General Safety and Health Certification

NAF Track Certification
National Academy Foundation 4 Year Academy Completion

Sophos Central Engineer
Sophos Central Endpoint and Server Engineer ET15

WORK EXPERIENCE

Retail Sales Associate October 2018 - December 2021
Target | Haverhill, MA

- Organized and faced products on shelves and in displays to comply with merchandising standards
- Revised pricing and signage to advertise sales or seasonal products
- Answered customer questions to enforce return and exchange policies
- Assembled displays to promote sale items
- Assisted with cycle counting and auditing to produce accurate inventory numbers
- Activated and sold prepaid and contract cell phones
- Provided technical support on customer cell phones and devices

Student Teacher June 2018 - July 2018
Haverhill Public Schools | Haverhill, MA

- Assisted struggling students by offering additional support and tutoring
- Emphasized topical points with multimedia, hands-on activities, and other learning strategies
- Engaged students with lively discussions, exploring topics, and expanding knowledge
- Allowed for the use of the latest technology in classroom activities for diversified, fresh learning opportunities
- Worked with experienced teachers to improve student learning, lesson planning, and performance

IT Service Field Technician/ Junior Network Engineer January 2022 - January 2025
Boston Systems and Solutions | Plaistow, NH

- Assisted multiple clients with general computer hardware and software issues
- Managed backups for clients by running daily integrity tests
- Overlooked and maintained antivirus through a central admin terminal
- Configured domains while distributing permissions through active directory
- Deployed networking equipment alongside senior network engineers
- Designed and executed plans for massive software deployment

Network Engineer/ Systems Implementation Specialist February 2025 - Present
City of Haverhill | Haverhill, MA

- Designed and implemented network infrastructure in a municipal environment
- Configured new network security measures in compliance with government standards
- Worked with vendors and contractors for electrical work and system support
- Redesigned wiring in buildings to support projects such as IP phones and Wireless deployment

PERSONAL EXPERIENCE

Computer Repair and Maintenance January 2015 - Present

- Selected and assembled parts under a budget to custom build a computer
- Repurposed old MSI laptop for a Windows\Linux dual boot
- Configured an Aruba campus network to spread my home wifi across the yard
- Repaired and Maintained systems for family and friends
- Built an Unraid Server to teach myself more about Docker and Linux
- Taught family members of all ages to be more familiar with technology